

ED Disaster Management / Mass Influx

As part of a disaster management plan Epic can assist with department notification, assist with patient tracking and indicate which patients in the department are disaster patients.

Try It Out: Setting a Department Status

ED nurses and **Attending Providers** have the security to set the Department Status to Disaster or Mass Influx Event.

- 1. From the Track Board or Manager Tool bar, select the drop down arrow next to the Add'I Tools button and select Dept. Status.
- 2. Select the Disaster option from the window that appears, followed by Accept.

Epic 🔻	📑 In Bas	ket 📳ED Chart	∎EPatient List	s 🏠 Patien	t Station 🔂 M	y Reports] ROL Link	🚑 Undo El) Discharge/Disn	niss Rep	oorts 👻				
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Classic ED	Classic ED Track Board (Elmhurst Adult ED) - Last Refresh Time: 6/13/2017 8:49:13 AM														
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Refresh	Dismiss	Patient Transport	Narrators	Triage Call	Room Call	Quick Vitals	Pain Asses	s A <u>V</u> S	Form Reprints	Sign In	Tx Team	Comments	Add'I Tools	Media Mana	ager
🔓 My P	atients (0)	M All Patients	Reeds T	riage 🔀	Vaiting Room	👸 Waitin	g for Nurse	_ <mark>∯</mark> Waitin	g for Attending	A Side	B B Side	e CCritica	🖂 Messa	ge Log	Admitted Pat
Status	WR/Tean	n Bed L	S Patier	nt			Age	e/Sex	Complaint	ESI	LOS	VS Re-a	🔂 Dept. S	tatus	Unack
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3. Red text indicating a **Status alert: Disaster** or **Status alert: Mass Influx Event** will now appear below the tool bar options on the Manager and the Track Board Tool Bar. This is <u>viewable by all</u> staff logged into the department.

	ED Track Board (Elmhurst Adult ED) - Last Refresh Time: 6/13/2017 11:34 AM
Classic ED Track Board (Elmhurst Adult ED) - Last Refresh Time: 6/13/20	🔁 Refresh 👔 Dismiss 🐁 Patient Transport 谢 Triage Call 😭 Room Call 🔄 Review Visit 🧐 My No
Image: Second system Image: Se	Image: Status alert: Mass Influx Event 8 My Patients My Patients My Patients Image: Status alert: Mass Influx Event 8 My Patients Image: Status alert: Mass Influx Event 8 My Patients 1 My Patients
1 message 0 hidden 1. Status alert: Disaster	Image: Contracting and the second contracting and the seco
🕴 My Patients (0) 🎆 All Patients 🛣 Needs Triage 🛣 Waiting Roor	Status WR/ Bed Lact Sep Patient MRN Age/ Complaint ESI LOS Ne
Status WR/Team Bed I S Patient	Waiting for Address, Test 47 D 672:09
	Waiting for Crumb, Apple <e< th=""> 2 D 00:33</e<>



- 4. Additional information can be entered by those that set the status, by clicking on the red text.
- 5. The top viewing pane is a log of historical information that has been entered since the department status was set. In the lower viewing pane additional information regarding the reason for the disaster can be entered by clicking New followed by Save then Closing the window.

Epic 🔻	🔜 in Basket 🚍 ED Chart 👬 Patient Lists 🏠 Patient Station 🖉 My Reports 📑 ROL Link 🚔 Undo ED Discharge/Dismiss 💿 Reports 🗸	🕥 🤌 🖄 Chart Correction 💣 Print 🗸 🧏 Log C
18 🖺		NYCHHC TST Q
ED Messag	ge Log (Elmhurst Adult ED)	? Close
Date/Tim	ne 🔺 Header	Last Edited By
Jun 13	3, 2017 8:59 AM Status alert: Disaster	Manager Emergency, RN
Show	v hidden messages	Hide Delete Refresh
Message	o Details	
Header:	Status alert: Disaster	
Body:	\mathfrak{P}	
	An airplane has crashed on the runway at Laguardia, approximately 12 people in bound with minor injuries.	
	🗖 Sensitive (Do not show on pre-login screen)	New Save & New Save

All users will be able to click on the Status header on the manager and Track Board screens and view the information that was entered by the Attending or ED Nurse.

Try It Out: Marking Patients as Disaster or Mass Influx Patients

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> <u>All who have access to the Arrival/Triage activity</u> can indicate whether the patient is a Disaster Patient or Mass Influx. This is done from the Arrival tab in the Arrival Doc section. Only when the Disaster option is selected the related disaster fields will appear including a disaster acuity and other identification numbers associated with the incident. *Note the differences below.

Arrival/Triage Arrival Triage Pivot	Triage Screenings LWBS/	'L+D							? 🗖	Actions 🔻 🛛	Close X
ARRIVAL Travel/Exposure Arrival Info	Arrival Documentation Time taken: 1251	n - Arrival Documer 3/6/2017	ntation					Show:	Last Filed Deta	All Choices	s
Care Everywhere	Values By Create Note										-
DOCUMENTATION	✓ Disaster Patient?										
Arrival Doc	Is this a Disaster Patient or Mass Influx?	Yes - Disaster	res - Mass Influx	No							
	Decontamination equipment used?	Yes	No	Not assessed	UTA=Unable to as	Other (Comment)					
	EMS Disaster #	D									
	Disaster E-Finds #										
	Internal Hospital #										
	Disaster Acuity	Green Yellow On	ange Red Black								
		Green = Minor - ESI Leve Red = Immediate - ESI Le	I 4 or 5; <u>Yellow</u> = Urgen vel 1; Black = Expired	- ESI Level 3; Orange =	Emergent - ESI Level 2;						
	✓ Interpreter Use										
	Qualified Interpreter Used?	Yes No									
	✓ Arrival										
	Coming From	D Home	Clinic	Nursing Home	Hospital	Psychiatric Facility	Precinct	Correctional Facil	Event Location		
	Subjective Complaint	۵									
	Travel Screening										
	Recent travel outside of New York City Region?	Yes No	Unknown	eak: <u>CDC Travel notices</u> .	Contact provider if the pati	ent visited any of the know	n countries of outbrea	ak.			-
	Exposure Screening	N	1								

Arrival/Triage						? 🗖	Actions - Clos
Arrival Triage Pivot	Triage Screenings LWBS/I	_+D					
ARRIVAL Travel/Exposure Arrival Info	Arrival Documentation	n - Arrival Docume 6/13/2017	entation		Sho	W: Last Filed Detail	↑↓ All Choices
Care Everywhere	Values By						
Receiving Info	 ✓ Disaster Patient? ✓ Is this a Disaster Patient or Mass Influx? 	Yes - Disaster	Yes - Mass Influx	No			
	 ✓ Interpreter Use ➡ Qualified Interpreter Used? 	Yes No					
	✓ Arrival						
	Coming From	Home Precinct	Clinic Correctional Facil	Nursing Home Event Location	Hospital	Psychiatric Facility	
	Subjective Complaint						
	 ✓ Travel Screening ➡ Traveled outside the 	Yes No	Unknown				
	U.S. in the last month	See the CDC website for outbreak.	r known countries of outbr	eak: <u>CDC Travel notices</u> .	Contact provider if the pa	tient visited any of the kn	own countries of
	Exposure Screening						
	Contact with	Yes No	Unknown				



- The disaster acuity color appears as a box with the letter D within it for Disaster patients within the ED Manager and on the Track Boards.
 <u>Note:</u> Mass influx patients are not identified on the ED Manager because the rows on the ED Manager are colored with the patient status. Mass Influx patients will be identified on the Track Board only with a Dark grey background.
- 3. The Disaster patients can be dragged and dropped to the Disaster Care Area (site specific) or to any room user's wish.

ED Manager (Elmhurst Adult ED) - Last Refresh Time: 6/13/2017 12:06	:26 PM			
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Refresh Review Visit Orders Dispo AVS Sign Out Edit SI	nifts Tx Tean	Provider In Form Reprints Co	mments Add'I Tools	-
1 message (1. Status alert: Mass Influx Event 0 hidden				
A Side (6 of 42 occupied)		B Side (0 of 47 occupied)		
Bed A Patient CC ESI LOS RN Mid	MD Re(🔺	Bed A Patient	CC ESI	LOS RN Mid MD Re(-
A01-a		B01-i		
🔔 A01-b Epictesting, Epicptnin Chest Pain 5 288:07	✓	B01-i		
A02-a	-	Fast Track (0 of 13 occupied)		
GYN (1 of 6 occupied)		Bed A Patient	CC ESI	LOS RN Mid MD Re(A
Bed A Patient CC ESILOS RN Mid	MD Re(A	FT1		
GYN09		FT2		
GYN10				
A GYN12: Zztest, RvA (64 y.o. Fen 811:50	× -	Off the Floor (U of 11 occupied)		
		Bed Patient	CC ESI	
Critical Care (1 of 7 occupied)		DECOR		
Bed ← Patient CC ESI LOS RN Mid	MD Re(🔺	DIALITS		
CARD1		Disaster (1 of 30 occupied)		
A CARD2 Doe, Jane A (176 y.o. F 6 650:12	×	Bed A Patient CC	ESI LOS	RN
CARD3	*	🔔 EL DIS Elmhurstprinting	D 142:4	Disaster
Holding (1 of 14 occupied)		ELDIS		
Bed A Patient CC ESI LOS RN Mid	MD Re(A	In Transit (0 of 25 occupied)		
HOLD2		Patient	CC ESI	LOS RN Mid MD Re(A
HOLD2 Fish, Sam (40 y.o. Male Motor Vehicle C 💈 01:02 <	Mass In	flux		
HOLD3		ELTRA		
Waiting (5)		Expected (0)		
Patient A CC ESI LOS WR/Team	Reg 🔺	Patient A CC	ESI Exp	Cntdwn Arrive By Tmp
Address, Test (Female) 672:41	X			
Crumb, Apple (24 y.o. Femal D 01:05	X			
Limhurstprinting, Patienton 142:4:	X			
LImhursttest, Prismtwo (28 Abdominal Pain 1345:0	✓			
A Test. Ed. (69 v.o. Male)	X			

ED [°]) Track Board (Elmhurst Adult ED) - Last Refresh Time: 6/13/2017 12:11 PM																										
Q	弦 Refresh 😝 Discharge 🐁 Patient Transport 🍿 Triage Call 💱 Room Call 🔄 Review Visit 🍟 My Note 🥒 Quick Vitals 💱 Orders 🛼 Dispo 🖉 A⊻S 🌋 Sign Out 🛞 Edit Shifts More 🗸																										
\bowtie	31 20 4 5 Status alert: Mass Influx Event																										
8	🖇 My Patients 👬 All Patients (15) 🦣 Waiting for Attending 📓 Waiting Room 🖪 A Side 🖪 B Side 🕻 Critical Care 🔅 Fast Track 🍕 Consults 🙀 Admitted Patients																										
1	🖪 Rad Tracking 🎆 Disaster 🞆 Care Managers 🎼 Rapid Test																										
	Status	WR	Bed	Lact	Sep	Patient	MRN	Age/	Complaint	ÊSI	LOS	New	Prelir	RN	Res/I	MD	Una	Mec	Res	Lab	Img	Con	Dispo	Reg	СМ	FYI	Con
	Waiting for	Τ	Н			Fish, Sam	<e< td=""><td>4</td><td>Motor Ve</td><td>2</td><td>01:07</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>×</td><td></td><td></td><td></td></e<>	4	Motor Ve	2	01:07													×			
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	Waiting for					Test, Ed	99	6		D	601:43													X			
	Waiting for		EL			Elmhurstprinti	87	8		D	142:54													×			
	Waiting for					Crumb, Apple	<e< td=""><td>2</td><td></td><td>D</td><td>01:10</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>×</td><td></td><td></td><td></td></e<>	2		D	01:10													×			
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4. The Disaster patients will appear on the All patients Track Board report as well as the Disaster Track Board view. If the patients are roomed in a regular, team bed you will also see them on the team view track board.

Classic ED Track Board (Elmhurst Adult ED) - Last Refresh Time: 6/13/2017 9:27:37 AM													
Refresh Dismiss	Lange Patient Transport	Narrators Triage	Call Room Call	Quick Vita	als Pain	Y Assess	A <u>V</u> S	Form Reprints	💸 Sign Out	FR Tx Team	Comments A	₽ dd'I Tools	
2 messages 0 hidden	1. Status alert: I	Disaster 2. Disater											
💡 My Patients 🎆	All Patients (13)	Needs Triage	💦 Waiting Room	။ 🙀 🍟 🆓 🆓	ting for N	Vurse	_ <mark>⊰</mark> ¶Waitin	ng for Attending	A Side	B B Side	C Critical C	are 🕒 Fa	st Tra
Status	WR/4	Arrival Sort Bed		L	a S	Patie	nt		MRN	Age/Sex	Complaint	ES	SI LO
Waiting for Provider	Tea	A01-B				Epic	testing, E	picptninetyone	3344	17Y / F	Chest Pain	<u> </u>) 2
Ready for Discharge	Tea	A04-A				Epic	testing, E	picptfortytwo	4455	42Y / M	Abscess	3	4
Waiting for Triage		A02-B				Mac	kall, Pain	test	<e4< td=""><td>44Y / M</td><td></td><td></td><td>13</td></e4<>	44Y / M			13
In Triage						Elmh	ursttest, F	Prismtwo	4455	28Y / F	Abdominal P	ain	13
Waiting for Room						Test,	Ed		9999	69Y / M		D	5
Bed Requested		A02-A				Morri	spatient, (Optwo	4455	35Y / F			8
Bed Requested		GYN1:	2S			Zztes	st, Rv A		<e4< td=""><td>64Y / F</td><td></td><td></td><td>8</td></e4<>	64Y / F			8
Waiting for Triage		A03-A				News	scanqueue	e, Elmpatientone	4455	44Y / M			7
Waiting for Triage						Addr	ess, Test		4768	D/F			6
Bed Requested		CARD	2			Doe,	Jane A		<e4< td=""><td>176Y / F</td><td></td><td></td><td>64</td></e4<>	176Y / F			64
Waiting for Triage		A07-A				Elmi	hurstprint	ing, Patienttwo	3212	51Y / M			14
Waiting for Provider		EL DIS	BASTER			Elml	hurstprint	ing, Patientthre	e 8754	80Y / F		D	1
Waiting for Triage						Elml	hurstprint	ing, Patientone	6598	30Y / F			14

5. Mass Influx patients and Disaster patients will appear on the Disaster Track Board regardless of whether they have been placed in a team bed or a Disaster bed.

í,	Refresh 💮	Discharg	je 🔥 Pa	tient Transport 🛛 💻 1	riage Call	Room Call	Review	/ Visit 📩 My Note 🖉 Quick Vitals 🗸 🗸 Orders 🎽 Dispo 🔎 AVS 🔌 Sign Out 🛛 More 🗸 👘
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	My Patients	ψiA	II Patient	s 😽 Waiting for	Attending	ı 📲 Waitir	ng Room	A Side B Side C Critical Care O Fast Track & Consults
-	Admitted Pa	tients	📗 Rad	Tracking 👘 Dis	aster (5)	🐞 Care Ma	nagers 📋	Rapid Test
	Status	WR/T	Bed	Patient	Age/Sex	Complaint	ESI LOS	RN Res/Mi MD Unack Results Lab Img Consul Dispo FYI Com Rec
	In Treatme	—	B05-A	Mackall, Testt	55Y / M	Abdomi		Disaster patient – disaster acuity color with D in box
	Ready for	WR	A01-B	Mackall, Testi	33Y / M	—	D 3353:	MA EME Em 📴 — 🛛 🛛 🖓 (0/ 🛛 (0 — Disc — test 🗙
	Waiting fo	Tea	B02-B	Mackall, Fjads	55Y / M		2 3353:.	
	Waiting fo	Tea	B01-I	Check, Sally	30Y / F	_	3 3116:.	Mass Influx patient – ESI# acuity with dark background
	Waiting fo		TR1	Trauma, Septe	50Y / M	Motor V	D 476:53	3 [0/1/1] ×