# H20 / Epic "Now Showing" for Tuesday April 21, 2020

| | Intended Audience | Description | Session(s) | Link |
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| Virtual at the Elbow WebEx Support Line | For all end-users documenting in H2O/Epic | This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you. | 24 hours/day | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb |
| Nursing; Emergency, Out & In-patient | Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED | This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room | 5 x Daily<br><br>7am, 9am, Noon, 3pm & 7pm | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e |
| Provider; MD, NP, PA | New or existing MD, NP or PA | Any Provider/NP/PA New or current who need training on Inpatient and ED | 3 x Daily<br><br>8 am, 1 & 6 pm | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393 |
| Respiratory Therapist | Respiratory Therapists | This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes. | Daily<br>8 am, 1 pm & 8 pm | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30 |
| All Staff | Any Role – New to EPIC user | This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc. | Daily<br><br>9 , 10, 11 am, Noon, 1, 2, 3, 4 & 5 pm | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 |

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| **BJK Field Hospital Registration & Admission** | **Admitting Staff for the Billie Jean King Field Hospital** | This session will review the registration / admission process for the Billie Jean King Field Hospital in Queens | 2 x Daily<br><br>9 am & 1 pm | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c |
| **Sustainable Training Classes via Webex; Abbreviated due to the current COVID-19 Crisis** | | | | |
| **Ambulatory Behavioral Health Provider 100** | All clinicians, with the exception of nurses and PCAs, who work in an outpatient behavioral health department | Learn to complete documentation for a Behavioral Health office visit, how to review and document important patient medical and psych history. We will also explore the different Behavioral Health assessment and tools (such as CSSRS, CAGE-10, FAGERSTROM, etc.) The class reviews the available behavioral health note templates and how to use them, as well as how to document and update treatment and safety plans. You will also learn how to place medication, lab and procedure orders. The class also reviews how to document in the Blue Book for Chemical Dependency intake, assessments and follow-up. | Tuesday April 21<br><br>8 am | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=md71b78a842941e912c15002deae5b623 |
| **ASAP ED Provider** | Medical ED MDs, PAs, NPs, Residents, Medical ED Physician Directors/Supervisors | Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient | Tuesday April 21<br><br>8 am | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m0f7b8bafd0f83364325a745425faf018 |

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| ASAP Mobile Crisis | Any role that belongs to the Mobile Crisis department. | Learn the basics of Epic's ASAP Emergency Department software by tracking patient data using the ED essential tools- ED Track Board and ED Manager. Students will learn how to find patient data, complete documentation, and close encounters | Tuesday April 21<br><br>8 am | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m7da7b76307a9efddd2d9d12192f4897d |
| Clin Doc Behavioral Health Specialty Ancillary | Rehab Psychologist, Creative Art Therapists, Rehab Social Worker, Addiction Counselors | This course covers patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes | Tuesday April 21<br><br>8 am | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m2f1babf9e830fbe532391a884d5343a6 |
| Clin Doc Social Work | Inpatient Social Worker | This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan | Tuesday April 21<br><br>8 am | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m493a65e4659993434d76c425b926e3f8 |
| Clin Doc In-patient PCA | Out-patient PCA, PCT, CNA floating to an In-patient unit | This course covers patient list management, flowsheet documentation and work list tasks. | Tuesday April 21<br><br>8 am | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m14feccf102316a89be45e2e5dbee25c0 |

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| Cadence Template Manager | Template builders | Learn how to create and edit a Template for a provider or resource, as well as make changes to a template over time, make a change for a single day and how to edit slots. | Tuesday April 21<br><br>1 pm | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m2a54f4d0173d98e91c87d6c6046a9771 |
| Grand Central Environmental Services Manager 100 | EVS Managers, Asst. Dir. Hospitals, Senior Housekeeper, Coordination Managers | Learn how to use the EVS command center, how to monitor and manage the EVS command center and components of reporting. This includes manually creating and assigning requests, and signing housekeepers in and out | Tuesday April 21<br><br>8 am | **Link:**<br><br>https://hhc.webex.com/hhc/j.php?MTID=m55ecde103cfcda590cf0bb84826cc768 |
| **Sessions Available On Demand** | | | | |
| Ambulatory Telephone Encounter | For any staff that will be calling patients with COVID-19 test results | This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter | Available any time<br><br>Click the link<br><br>to launch the<br><br>E-learning | **Link:**<br><br>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters |
| Documenting Ambulatory Tele-visits | Ambulatory Providers that will evaluate patients via the telephone | This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions | Available any time<br><br>Click the link<br><br>to launch the<br><br>E-learning | **Link:**<br><br>https://eits.it.training.nychhc.org/epic/amb_document_televisit |

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| | PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM | | | |
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| Cadence Scheduler | Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access | This course goes over registering patients, scheduling for the out-patient/clinic areas<br><br>**Enroll Staff to PeopleSoft ELM Course Code: Cadence Accelerated Scheduler** | On Demand via PeopleSoft ELM | |
| Grand Central ED Registrar | Local Training Coordinators can enroll end-users in need of ED Registrar access | This course reviews registering patients in the ED as the ED registrar<br><br>**Grand Central Accelerated ED Registrar: HHCEPICGCACCELEARNING** | On Demand via PeopleSoft ELM | |
| Float RN | Local Training Coordinators can enroll the RN being floated to an Inpatient Unit | Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units<br><br>**Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPRNACC2020** | On Demand via PeopleSoft ELM | |
| Float RN | Local Training Coordinators can enroll the RN being floated to an ICU | Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU<br><br>**Enroll Staff to PeopleSoft ELM Course Code: HHCEPICACCICURN2020** | On Demand via PeopleSoft ELM | |
| Float RN | Local Training Coordinators can enroll the RN being floated to an ED | Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED<br><br>**Enroll Staff to PeopleSoft ELM Course Code:  HHCEPICIPTOEDRNWEBEX** | On Demand via PeopleSoft ELM | |