







## H2O / Epic “Now Showing” for Wednesday April 22, 2020

	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic  	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	24 hours/day	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb">https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb</a>
Nursing; Emergency, Out & In-patient	Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED  	This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room	5 x Daily  7am, 9am, Noon, 3pm & 7pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e">https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e</a>
Provider; MD, NP, PA	New or existing MD, NP or PA  	Any Provider/NP/PA New or current who need training on Inpatient and ED	3 x Daily  8 am, 1 & 6 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393">https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</a>
Respiratory Therapist	Respiratory Therapists  	This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.	Daily  8 am, 1 pm & 8 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30">https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30</a>
All Staff	Any Role – New to EPIC user  	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Daily  9 , 10, 11 am, Noon, 1, 2, 3, 4 & 5 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6">https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</a>



## H20 / Epic “Now Showing” for Wednesday April 22, 2020

BJK Field Hospital Registration & Admission	Admitting Staff for the Billie Jean King Field Hospital  	This session will review the registration / admission process for the Billie Jean King Field Hospital in Queens	2 x Daily  9 am & 1 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c">https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c</a>
<b>Sustainable Training Classes via Webex; Abbreviated due to the current COVID-19 Crisis</b>				
Ambulatory PCA 100	Patient Care Associates (PCAs) in Ambulatory Clinics	Learn the basics of the Epic system, including how to room a patient, document patient-reported assessments and print After Visit Summaries. You will also learn how to document specimen collection for lab tests and document immunization history.	Wednesday  April 22  8 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=md146f52e3b598d0558d0c1de6d5c3e5a">https://hhc.webex.com/hhc/j.php?MTID=md146f52e3b598d0558d0c1de6d5c3e5a</a>
ASAP ED Nurse 100	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration.	Wednesday  April 22  8 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m045238aa9cb7c516f8bbd8e1ad54e4a9">https://hhc.webex.com/hhc/j.php?MTID=m045238aa9cb7c516f8bbd8e1ad54e4a9</a>
Cadence Scheduler 100	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers	Learn how to schedule basic and advanced appointments, register a patient gathering all the required and recommended data. Scheduling Referrals, Canceling & Rescheduling appointments and Confirming appointments will be covered using various scenario based exercises. There will also be an introduction to MyChart and the Cadence Learning Home Dashboard.	Wednesday  April 22  8 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m4bbcf56a1bef7c3ee588c37290d7bc9">https://hhc.webex.com/hhc/j.php?MTID=m4bbcf56a1bef7c3ee588c37290d7bc9</a>




## H20 / Epic “Now Showing” for Wednesday April 22, 2020

Clin Doc Inpatient Nurse 100	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, Oncology Nurses	This course covers starting your shift, documenting in flowsheets, medication administration including documenting PCAs, starting the care plans and patient education, admitting a patient from the ED, blood administration and managing nurse referrals	Wednesday  April 22  8 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=mb68afdd3675ad27259dfaae8d2698c11">https://hhc.webex.com/hhc/j.php?MTID=mb68afdd3675ad27259dfaae8d2698c11</a></p>
Grand Central 101 Hospital Registration	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	Learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages. In addition, you will learn how to use Event Management and collect documents. We will also cover creating a Hospital Account and how to address Real Time Eligibility (RTE) responses	Wednesday  April 22  8 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=m9549f3efb772ee683b3e5ee10d7b9b4b">https://hhc.webex.com/hhc/j.php?MTID=m9549f3efb772ee683b3e5ee10d7b9b4b</a></p>
OpTime Intra Operative Nurse 100	Intra-operative nurses: Circulator RNs, Scrub RNs	This course covers topics including operating room set-up and surgical procedures, how to document counts, staff, specimen collection, implants, equipment, intraoperative medication documentation, time out procedures, and patient prep. The class finishes with chart verification and the handoff to PACU.	Wednesday  April 22  8 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=m40fd73e4e6b646c4e31344b6b1263e83">https://hhc.webex.com/hhc/j.php?MTID=m40fd73e4e6b646c4e31344b6b1263e83</a></p>

## H20 / Epic “Now Showing” for Wednesday April 22, 2020

Sessions Available On Demand				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	<p>This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p><b>Link:</b></p> <p><a href="https://eits.it.training.nychhc.org/epic/amb_telephone_encounters">https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</a></p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p><b>Link:</b></p> <p><a href="https://eits.it.training.nychhc.org/epic/amb_document_televisit">https://eits.it.training.nychhc.org/epic/amb_document_televisit</a></p>
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling &amp; registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas</p> <p><b>Enroll Staff to PeopleSoft ELM Course Code: <a href="#">Cadence Accelerated Scheduler</a></b></p>	<p>On Demand via PeopleSoft ELM</p>	
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p> <p><b>Grand Central Accelerated ED Registrar: <a href="#">HHCEPICGACCEARNING</a></b></p>	<p>On Demand via PeopleSoft ELM</p>	
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p>	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units</p>	<p>On Demand via PeopleSoft ELM</p>	

## H20 / Epic “Now Showing” for Wednesday April 22, 2020

		<b>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</b>		
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU  	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU  <b>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICACCICURN2020</b>	On Demand via PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ED  	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED  <b>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX</b>	On Demand via PeopleSoft ELM	