







H2O / Epic “Now Showing” for Thursday April 23, 2020

	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic 	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	***NOTE*** Change in hours of operation Daily 7 am to 9 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb
Nursing; Emergency, Out & In-patient	Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED 	This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room	5 x Daily 7am, 9am, Noon, 3pm & 7pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e
Provider, MD, NP, PA	New or existing MD, NP or PA 	Any Provider/NP/PA New or current who need training on Inpatient and ED	3 x Daily 8 am, 1 & 6 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393
Respiratory Therapist	Respiratory Therapists 	This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.	Daily 8 am, 1 pm & 8 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30
All Staff	Any Role – New to EPIC user 	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Daily 9 , 10, 11 am, Noon, 1, 2, 3, 4 & 5 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6

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BJK Field Hospital Registration & Admission	<p>Admitting Staff for the Billie Jean King Field Hospital</p> 	<p>This session will review the registration / admission process for the Billie Jean King Field Hospital in Queens</p>	<p>2 x Daily 9 am & 1 pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c</p>
Sustainable Training Classes via Webex; Abbreviated due to the current COVID-19 Crisis				
Ambulatory Ancillary 100	<p>OUTPATIENT Social Workers, Dietitians, Audiologists, HIV Counselors, Genetic Counselors, Speech Language Pathologists, Health Educators and Nutritionists</p>	<p>Learn how to review patient information using Chart Review, how to open a patient encounter from the outpatient schedule (including encounters scheduled to another provider or resource), how to view important historical information from within a patient encounter, how to view and update the Problem List, how to add and associate a visit diagnoses, how to write a note using SmartTools, and how to document and associate charges.</p>	<p>Thursday April 23 8 am</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m33d666013dc626e0a09144d0e531db48</p>
ASAP ED Nurse 200	<p>Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing</p>	<p>You will learn how to document blood administration, documenting a code/trauma patient, results review, as well as dispositioning the patient.</p>	<p>Thursday April 23 8 am</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m045238aa9cb7c516f8bbd8e1ad54e4a9</p>



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ASAP ED Tech	Medical ED Techs, PCAs, PCTs, CNAs, MAs	Learn the basics of Epic’s ASAP Emergency Department software by tracking patients through common ED workflows. This course includes patient tracking tools, documenting using the tech narrator, task and specimen collection, notes, and procedures.	Thursday April 23 8 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m1992dfcba66e671edea6cd9a77bb99d7</p>
Cadence Front Desk 200	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers	Learn how to use the Department Appointments Report (DAR), check-in and check-out patient appointments and create Walk-In appointments. Demonstration of the “Fab 5” registration devices and how to collect payments and documents will be trained. MSPQ, Workers’ Comp, RTE and In Basket management will also be covered	Thursday April 23 8 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m4bbcf56a1bef7c3ee588c37290d7bc9</p>
Clin Doc Inpatient Nurse 200	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, Oncology Nurses	This course covers starting your shift, documenting in flowsheets, medication administration including documenting PCAs, starting the care plans and patient education, admitting a patient from the ED, blood administration and managing nurse referrals	Thursday April 23 8 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mb68afdd3675ad27259dfaae8d2698c11</p>
Clin Doc Social Worker	Inpatient Social Worker	This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan.	Thursday April 23 8 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m6fe25182d43bd0f6886e0821c1bbe2fe</p>




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Clin Doc Specialty Ancillary	Dietician, Activity Therapist, Creative Art Therapists, Child Life Specialist, Palliative Care Specialist	This course covers patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes	Thursday April 23 8 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m36ff338e7f9625fe26858dabc1250523</p>
Grand Central 102 Hospital Registration	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	Learn how to admit patients which includes admitting a pre-admitted adult patient from the Today's Patients Report and admitting a direct admit patient with a bed reservation. In addition, you will learn how to check in and register existing, new, and anonymous patients in the Emergency Department as well as how to pre-admit, admit, and discharge patients in the Labor and Delivery Unit. We will also cover how to research and work registration-related billing errors. This includes Stop Bills, Claim Edits, and Discharge Not Billed edits.	Thursday April 23 8 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m8da7a10ec70ac4e409744b502600ce91</p>
Post Op RN 100	PACU RNs, or any nurse floating to PACU	This course covers the basics of PACU and Phase II documentation including: patient Education, MAR documentation, discharge, and post-op call workflows	Thursday April 23 8 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m44ea524b8809f6f377f5191c3ad8432f</p>

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Sessions Available On Demand				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	<p>This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_document_televisit</p>
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas</p> <p>Enroll Staff to PeopleSoft ELM Course Code: Cadence Accelerated Scheduler</p>	<p>On Demand via PeopleSoft ELM</p>	
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p> <p>Grand Central Accelerated ED Registrar: HHCEPICGACCEARNING</p>	<p>On Demand via PeopleSoft ELM</p>	
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p>	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units</p>	<p>On Demand via PeopleSoft ELM</p>	

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		Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPRNACC2020		
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU Enroll Staff to PeopleSoft ELM Course Code: HHCEPICACCICURN2020	On Demand via PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ED 	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX	On Demand via PeopleSoft ELM	