







## H2O / Epic “Now Showing” for Friday April 24, 2020

	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic 	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	<b>***NOTE***</b> <b>Change in hours of operation</b>  <b>Daily</b>  <b>7 am to 9 pm</b>	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb">https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb</a>
Nursing; Emergency, Out & In-patient	Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED 	This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room	5 x Daily  7am, 9am, Noon, 3pm & 7pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e">https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e</a>
Provider; MD, NP, PA	New or existing MD, NP or PA 	Any Provider/NP/PA New or current who need training on Inpatient and ED	3 x Daily  8 am, 1 & 6 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393">https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</a>
Respiratory Therapist	Respiratory Therapists 	This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.	Daily  8 am, 1 pm & 8 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30">https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30</a>
All Staff	Any Role – New to EPIC user 	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Daily  9 , 10, 11 am, Noon, 1, 2, 3, 4 & 5 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6">https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</a>



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BJK Field Hospital Registration & Admission	Admitting Staff for the Billie Jean King Field Hospital  	This session will review the registration / admission process for the <b>Billie Jean King Field Hospital in Queens</b>	2 x Daily  9 am & 1 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c">https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c</a>
<b>Sustainable Training Classes via Webex; Abbreviated due to the current COVID-19 Crisis</b>				
ASAP ED Psych/CPEP Tech	Psych ED/CPEP Techs, PCAs, PCTs, CNAs, MAs	Learn how to track patients through common Psych ED workflows. This course includes patient tracking tools, documenting patient belongings and assessments using the tech narrator, specimen collection, notes.	Friday April 24  8 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mc126530bc767aabfe57571394d11de4f">https://hhc.webex.com/hhc/j.php?MTID=mc126530bc767aabfe57571394d11de4f</a>
ASAP ED Clerk	Medical ED Clerks, Psych ED Clerks	Learn how to arrive/mini-reg a patient, review the patient tracking tools, events narrator, consult tracking, transport requests, and schedule follow-up appointments	Friday April 24  1 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mc126530bc767aabfe57571394d11de4f">https://hhc.webex.com/hhc/j.php?MTID=mc126530bc767aabfe57571394d11de4f</a>
In-patient Unit Clerk	Inpatient Unit Clerks	This course covers patient movement within the facility, review patient information, scheduling an appointment document scanning and printing.	Friday April 24  1 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m3d00563ed3e9e55e3808062e217ee06a">https://hhc.webex.com/hhc/j.php?MTID=m3d00563ed3e9e55e3808062e217ee06a</a>




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In-patient Care Manager	Care Managers	This course covers patient lists management, running reports, chart review, flowsheet documentation, care plans, patient education and writing a note. This course also includes post – discharge follow up documentation	Friday April 24 8 am	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m5a27b40e0718e98d49ce2eeec8f74851">https://hhc.webex.com/hhc/j.php?MTID=m5a27b40e0718e98d49ce2eeec8f74851</a>
In-patient PCA	Inpatient PCA’s, PCT’s, CNA’s, Techs or BHA’s	This course covers patient list management, flowsheet documentation and work list tasks	Friday April 24 8 am	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m430fa62a4ab472b245a3634431100d46">https://hhc.webex.com/hhc/j.php?MTID=m430fa62a4ab472b245a3634431100d46</a>
Clin Doc Reporting Work Bench	Various Inpatient Managers, QI Staff	This class is for any Manager who needs to use, access and run reports. Students learn how to effectively use their Dashboard and find/access/run reports. Reporting Workbench, one of Epic’s reporting tools, is taught and students learn how to run their own reports from Reporting Workbench	Friday April 24 1 pm	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=mb1d5b10464ab3a4d0488b9761ed7a3b6">https://hhc.webex.com/hhc/j.php?MTID=mb1d5b10464ab3a4d0488b9761ed7a3b6</a>
OpTime Resource Manager	OR Managers, Schedulers, Resource Managers, Charge Posters.	This course is for OR schedulers - any role that assigns surgical resources or schedules surgical cases. OR Charge posters are also welcome to take this class. This course covers how to schedule cases and manage OR resources. Additionally, basic preference card and reporting tools and charge posting / reports are covered	Friday April 24 8 am	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=me049a785fee7e01eb81c7af7729af1cb">https://hhc.webex.com/hhc/j.php?MTID=me049a785fee7e01eb81c7af7729af1cb</a>

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Sessions Available On Demand				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	<p>This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p><b>Link:</b></p> <p><a href="https://eits.it.training.nychhc.org/epic/amb_telephone_encounters">https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</a></p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p><b>Link:</b></p> <p><a href="https://eits.it.training.nychhc.org/epic/amb_document_televisit">https://eits.it.training.nychhc.org/epic/amb_document_televisit</a></p>
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling &amp; registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas</p> <p><b>Enroll Staff to PeopleSoft ELM Course Code: <a href="#">Cadence Accelerated Scheduler</a></b></p>	<p>On Demand via PeopleSoft ELM</p>	
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p> <p><b>Grand Central Accelerated ED Registrar: <a href="#">HHCEPICGACCEARNING</a></b></p>	<p>On Demand via PeopleSoft ELM</p>	

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Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units</p> <p><b>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</b></p>	<p>On Demand via PeopleSoft ELM</p>	
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> 	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p> <p><b>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICACCICURN2020</b></p>	<p>On Demand via PeopleSoft ELM</p>	
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p> <p><b>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX</b></p>	<p>On Demand via PeopleSoft ELM</p>	