H20 / Epic "Now Showing" for Wednesday April 15, 2020

	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	24 hours/day	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb
Nursing; Emergency, Out & In-patient	Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED	This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room	5 x Daily 7am, 9am, Noon, 3pm & 7pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e
Provider; MD, NP, PA	New or existing MD, NP or PA	Any Provider/NP/PA New or current who need training on Inpatient and ED	3 x Daily 8 am, 1 & 6 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393
Respiratory Therapist	Respiratory Therapists	This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.	3 x Daily 8 am, 1 pm & 8 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30
All Staff	Any Role – New to EPIC user	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	9 x Daily 9, 10, 11 a, Noon, 1, 2, 3,4 & 5 p	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6

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BJK Field Hospital Registration & Admission	Admitting Staff for the Billie Jean King Field Hospital	This session will review the registration / admission process for the Billie Jean King Field Hospital in Queens	2 x Daily 9 am & 1 pm	**Link:** **https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c**
PCA	Out-patient PCA, PCT, CNA floating to an In-patient unit	This course covers patient list management, flowsheet documentation and work list tasks.	Wednesday April 15 11 am	**Link:** **https://hhc.webex.com/hhc/j.php?MTID=m30720234cc64e809cb586b72128fee4b**
Sustainable Training Classes: These classes are abbreviated due to the current COVID-19 Crisis				
ASAP /ED RN 100	ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration	Wednesday April 15 8 am	**Link:** **https://hhc.webex.com/hhc/j.php?MTID=m9c600fbd13dd6e2762932cabe4b5cefb**
ASAP Psych/CPEP Nurse	ED Psych/CPEP RNs, ED Psych/CPEP Nurse Managers, ED Psych/CPEP Associate Directors of Nursing	Learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration, results review, and dispositioning the patient	Wednesday April 15 8 am	**Link:** **https://hhc.webex.com/hhc/j.php?MTID=m9410b3d1c9e16c029e4a7332e4d24d67**

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Ambulatory Nurse 100	RNs, LPNs and PCAs	Learn the basics of the Epic system, including how to room a patient and document patient-reported medications, and patient history. You will also learn how to result point-of-care tests, how to schedule a patient, document the collection of specimens in the clinic, and how to document telephone calls and patient letters	Wednesday April 15 8 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mfa1b74eb4570739380d11240129446af
Ambulatory PCA 100	Patient Care Associates (PCAs) in Ambulatory clinics	Learn the basics of the Epic system, including how to room a patient, document patient-reported assessments and print After Visit Summaries. You will also learn how to document specimen collection for lab tests and document immunization history. Additionally, the course will teach you how to create and document telephone and letter encounters in Epic.	Wednesday April 15 8 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m2e44b90bfa48c7ea8d6dfbac68c66156
Clin Doc IP RN 100	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, Oncology Nurses	This course covers starting your shift, documenting in flowsheets, medication administration including documenting PCAs, starting the care plans and patient education, admitting a patient from the ED, blood administration and managing nurse referrals.	Wednesday April 15 8 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m78efe0949cf7d3f919e2752de6c87f19

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Stork L&D Nurse 100	L&D Registered Nurse, L&D Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses	This course covers patient views including the Grease Board, L&D Manager and Patient lists, patient movement, chart review, medication administration, navigator and flowsheet documentation.	Wednesday April 15 8 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4de0a65b8beaece2dfaec7c4264b1263
Clin Doc Behavioral Health Nurse 100	Behavioral Health Nurses, Detox Nurses	This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.	Wednesday April 15 8 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf9c92e15474ae381b4328f8bf83f3d50
Cadence Schegistrar 100	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers	Learn how to schedule basic and advanced appointments. You will learn how to register a patient gathering all the required and recommended data. Scheduling Referrals, Canceling & Rescheduling appointments	Wednesday April 15 8 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m191ab62a13c1e60232d1ab7da44090f0

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Grand Central 101: Hospital Registration	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	In this course you will learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages. In addition, you will learn how to use Event Management and collect documents.	Wednesday April 15 8 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m7901f5c76cce0ad1a2f3ff420cfd91eb
		Sessions Available On Demand		
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit

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PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas **Enroll Staff to PeopleSoft ELM Course Code: Cadence Accelerated Scheduler**	On Demand via PeopleSoft ELM	
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar **Grand Central Accelerated ED Registrar: HHCEPICGCACCELEARNING**	On Demand via PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units **Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**	On Demand via PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU **Enroll Staff to PeopleSoft ELM Course Code: HHCEPICACCICURN2020**	On Demand via PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED **Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**	On Demand via PeopleSoft ELM	