



Thursday, April 16, 2020

"In my 20-year nursing career, I have never witnessed a more extraordinary nursing workforce. Our nurses are showing unprecedented courage, assurance and endurance during this crisis. They are putting patients first, even as they struggle with their own fears and anxiety. I am in awe of their dedication and bravery and I could not be more proud to represent them."

-- Natalia Cineas
NYC Health + Hospitals
Chief Nurse Executive

In this COVID-19 Update, our system's Chief Nurse Executive shares insights about the **bravery and challenges facing our nursing professionals**, a **New York Times Magazine photo essay** features our frontline heroes, a JAMA piece by Dr. Katz and Dr. Chokshi about **emerging lessons from COVID-19 response**, and the new and improved discharge planning **process to move patients to Alternate Levels of Care sites**.

Fearless Nurses on Front-lines Showing Resilience and Strength

NYC Health + Hospitals ER and ICU nurses are providing care on the frontlines. Hundreds of ambulatory care nurses have been redeployed to assist critically ill patients. And thousands of new nurses have been brought in to assist in the unprecedented pandemic. To better understand the COVID-19 response, Chief Nurse Executive Natalia Cineas discussed what we are doing to provide our brave nurses the resources and support they need to help patients and remain safe. [Read the Insider Q&A.](#)

New York Times Magazine Photo Essay: The Epicenter - A week inside New York's public hospitals



A close and personal look inside the "archipelago of New York's public hospitals...a health system transformed to accommodate this unprecedented moment" and some of our brave, compassionate health care workers who are leading the fight against COVID-19 in New York City. [Check out the photos here.](#)

JAMA: Emerging Lessons From COVID-19 Response in New York City

In a new JAMA article authored by [Dave A. Chokshi, MD, MSc](#); [Mitchell H. Katz, MD](#), they share early learnings and reflections from the epicenter of the COVID-19 US epidemic that can help other parts of the country and the world that are confronting the same suffering. [View the JAMA piece.](#)

New Simplified Discharge Planning to Alternate Levels of Care Sites

Starting today, any transfer to the Roosevelt Island Medical Center, the Javits Center, the UNS Comfort, the Billy Jean King tennis center or the hotels managed by NYC Health + Hospitals Community Care should start with simply **emailing the patients names and MRNs** to COVIDTransfers@nychhc.org. A central team of clinical fellows and discharge planning experts will review the patient records in EPIC and quickly report back on the Alternate Care Site where the patient has been accepted and the next steps to get them there. This process does not replace the ICU, Med Surg and ED level loading process to move patients between our acute care facilities. [Click here to view the detailed workflow and tip sheet.](#)

In the News

- [Amsterdam News](#) - NYC Health + Hospitals launches at-home COVID-19 symptom-monitoring platform
- [Kaiser Health News](#) - NY Leads The Nation In COVID-19 Tests, But The Effort Still Lags Behind Demand
- [WNBC 2 FL](#), [WNBC 6 KY](#) - Local Nurses Volunteering on Front Lines in New York City
- [Caribbean Life](#) - Heroes Thank Health Care Heroes at Kings County Hospital
- [CBS](#) - Police Benevolent Association Delivers Sandwiches to Bronx Hospital
- [CNN](#) - Girl Scouts Break Tradition to Help Those Fighting Covid-19 Crisis

If you have questions, write to us at COVID-19Readiness@nychhc.org - our Special Pathogens and Emergency Response colleagues will be available to help.

Other resources:

[Health Care Heroes page](#)

[Evidence Digest](#)

[NYC Health + Hospitals COVID-19 Guidance & Resources](#)

For the latest news on COVID-19, follow [@NYCHealthSystem](#) on social media.

