	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end- user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	24 hours/day	Link: https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb
Nursing; Emergency, Out & In-patient	Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED	This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room	5 x Daily 7am, 9am, Noon, 3pm & 7pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e
Provider; MD, NP, PA	New or existing MD, NP or PA	Any Provider/NP/PA New or current who need training on Inpatient and ED	3 x Daily 8 am, 1 & 6 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393
Respiratory Therapist	Respiratory Therapists	This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.	3 x Daily 8 am, 1 pm & 8 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30
All Staff	Any Role – New to EPIC user	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	9 x Daily 9, 10, 11 a, Noon, 1, 2, 3,4 & 5 p	Link: https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6

<mark>BJK Field Hospital</mark> Registration & Admission	Admitting Staff for the Billie Jean King Field Hospital	This session will review the registration / admission process for the Billie Jean King Field Hospital in Queens	2 x Daily 9 am & 1 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c
In-patient PCA	Out-patient PCA, PCT, CNA floating to an In- patient unit	This course covers patient list management, flowsheet documentation and work list tasks.	Friday April 17 8 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m82a796b6b27b5dd16a5d60d8a739250d
	Sust	tainable Training Classes: Th	hese classes	are abbreviated due to the current COVID-19 Crisis
ASAP /ED Clerk	Medical ED Clerks, & Psych ED Clerks	Learn how to arrive/mini-reg a patient, review the patient tracking tools, events narrator, consult tracking, transport requests, and schedule follow-up appointments	Friday April 17 8 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m3e040bc285b52fe7cd6bc56d4f7fa2dc
ASAP ED CPEP Tech	Psych ED/CPEP Techs, PCAs, PCTs, CNAs, MAs	Learn how to track patients through common Psych ED workflows. This course includes patient tracking tools, documenting patient belongings and assessments using the tech narrator, specimen collection, notes	Friday April 17 8 am	Link: https://hhc.webex.com/hhc/j.php?MTID=ma279e0e68667273206f116b5097da082

Ambulatory Lab Tech 100	Inpatient and Outpatient phlebotomists and lab techs	This course will be offered to all phlebotomists and lab techs staffing inpatient units and outpatient draw clinics. Learn how to print lab labels, document the collection of specimens, and use Rover Mobile devices. Review the patient's chart to find lab orders & release inactive orders.	Friday April 17 8 am	Link: https://hhc.webex.com/hhc/j.php?MTID=mc2bb54b1207267be72e0d3f3877c50f2
Stork L&D Nurse 300	L&D Registered Nurse, L&D Nurse Manager	This course covers transferring patients, scheduling inductions, work list tasks and discharging the patient.	Friday April 17 8 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m3e040bc285b52fe7cd6bc56d4f7fa2dc
Unit Clerk	Any associate floating to the role of inpatient unit clerk	This course covers patient movement within the facility, review patient information, scheduling an appointment document scanning and printing.	Friday April 17 1 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=me236346f5ac24945a7c07ee9a24629cc
Clin Doc Reporting Mgr. Workbench	Various Inpatient Managers, QI Staff	This class is for any Manager who needs to use, access and run reports. Students learn how to effectively use their Dashboard and find/access/run reports. Reporting Workbench, one of Epic's reporting tools, is taught and students learn how to run their own reports from Reporting Workbench.	Friday April 17 1 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m17b6c45de47e462e92490fe86530bc4d

Optime Intra Op RN 100	Intra-operative nurses: Circulator RNs, Scrub RNs	Learn operating room set-up and surgical procedures, how to document counts, staff, specimen collection, implants, equipment, intraoperative medication documentation, time out procedures, and patient prep. The class finishes with chart verification and the handoff to PACU.	Friday April 17 8 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m0be2ef38a2d762a5a7342a9e50b0512e
			Sessions Av	ailable On Demand
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID- 19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_document_televisit

	PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM			
	Local Training Coordinators	This course goes over registering		
	can enroll end-users in need	patients, scheduling for the out-	On Demand	
e L	of out-patient scheduling &	patient/clinic areas	via	
Cadence Scheduler	registration access		PeopleSoft ELM	
ade		Enroll Staff to PeopleSoft ELM Course		
ů x		Code: Cadence Accelerated Scheduler		
_	Local Training Coordinators	This course reviews registering patients		
itra ar	can enroll end-users in need	in the ED as the ED registrar	On Demand	
Cen istr	of ED Registrar access		via	
l d (Grand Central Accelerated ED Registrar:	PeopleSoft ELM	
Grand Central ED Registrar		HHCEPICGCACCELEARNING		
	Local Training Coordinators	Approximately 15 minutes long.		
	can enroll the RN being	This course goes over basic	On Demand	
	floated to an Inpatient Unit	documentation skills in the inpatient	via	
z		units	PeopleSoft ELM	
at R	<u>e</u>			
Float RN		Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPRNACC2020		
	Local Training Coordinators	Approximately 15 minutes long.	On Demand	
	can enroll the RN being floated to an ICU	This course goes over ICU flowsheets, device Integration, Navigators and basic	On Demand via	
	noated to an ico	documentation skills in the ICU		
			PeopleSoft ELM	
7		Enroll Staff to PeopleSoft ELM Course		
RN		Code: HHCEPICACCICURN2020		
Float RN		Code. HICEPICACCICORN2020		
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	Local Training Coordinators	Approximately 30 minutes long. This		
	can enroll the RN being	course goes over ED Track board, Triage,	On Demand	
	floated to an ED	Navigators and basic documentation	via	
		requirements in the ED	PeopleSoft ELM	
RN		Enroll Staff to PeopleSoft ELM Course		
Float RN		Code: HHCEPICIPTOEDRNWEBEX		
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