

COVID-19 Update

Tuesday, April 21, 2020

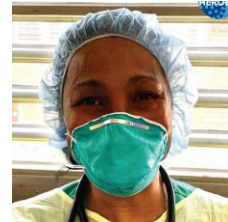
"Our weapons are not always modern medicine, but hope, love and support for one another."

- Rev. Owen Williams
Chaplain

NYC Health + Hospitals/Kings County

Hero of the Day: Caring for COVID-19 Patients on Rikers Island

Janet Runcie, Physician Assistant, NYC Health + Hospitals/Correctional Health Services, conducts daily clinical rounds on patients inside the Eric M. Taylor Center jail on Rikers Island. "I wake up every morning and come home every night knowing that I made a real difference to people who can be invisible to or misunderstood by the rest of the city," she said. [View the Insider Health Care Heroes profile.](#)



Transportation Survey

NYC Health + Hospitals is committed to meeting our employees' transportation needs during this challenging time. We are working with the city to make bus service available for pick-up and drop-off between local meeting locations near employees homes and our facilities, where there is demand for us to do so. To help plan these potential bus routes, and ensure that transportation services are in place where needed, please complete the following survey: <https://forms.gle/ns8VbM6sDTGqLxQz5>. If there is enough interest in particular bus routes, your facility will announce the routes and reach out to you to help you sign up for the service.

Special Crisis Response Training Available

Don't let a crisis derail you team. Take advantage of this series of helpful training sessions to help you and your staff. Learn more about principles of crisis response, how to tap your emotional intelligence during times of stress, effective communications during moments of anxiety, and the value of empathy during a crisis. [View the training schedule.](#)

Messages of Hope

The NYC Health + Hospitals Spiritual Council, a group of faith-based leaders and directors of pastoral services from facilities across our system have been providing spiritual counseling and support to our front line staff. Click here to read some of the uplifting messages of hope, prayer and reflections. [Read the messages of hope.](#) [Click here](#) to read the Insider story about our hospital Chaplains.

In the News

- [New York Times](#) - A touching tribute to one of our own lost to coronavirus
 - [The New Yorker](#) - A New Doctor Faces the Coronavirus in Queens
 - [New York Times](#) - Opinion: The Infection That's Silently Killing Coronavirus Patients
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If you have questions, write to us at COVID-19Readiness@nychhc.org - our Special Pathogens and Emergency Response colleagues will be available to help.

Other resources:

[Health Care Heroes page](#)

[Evidence Digest](#)

[NYC Health + Hospitals COVID-19 Guidance & Resources](#)

For the latest news on COVID-19, follow [@NYCHealthSystem](#) on social media.



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