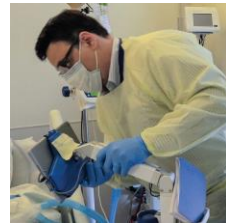


COVID-19 Update

Wednesday, April 22, 2020

Hero of the Day: At Bedside, Facetime with Families Brings Comfort

Russ Pikell, Activities Therapist at NYC Health + Hospitals/Carter, responded to the restrictions on visitors by using Facetime and Skype at the patients' bedside to keep families connected to their loved ones. "We were getting 80-100 calls a day," he said. "It became the priority and took on a life of its own." [View the Insider Health Care Heroes profile.](#)



The Lives We Saved - Bronx Woman Survives After More Than 2 Weeks on Ventilator

Robin Davis recently wrapped up a 21-day stay at NYC Health + Hospitals/Jacobi, with 18 of those days spent on a ventilator. With the help of the hospital's skilled team, and Dr. Conway Jr., Davis made an exceptional recovery. View her story on [News 12 Bronx.](#)

Managing our Extraordinary IT Response to COVID-19

NYC Health + Hospitals Chief Information Officer Kim Mendez discusses how our Information Technology team has been working tirelessly behind the scenes on the COVID-19 response to ensure electronic medical records are accessible, make online training available for new staff, and help patient-family communication become a reality with virtual visits. [Read the Insider story.](#)

Child Care Services When You Need to Be at Work

Our health system is offering free child care services for dependents 0-12 years of age to NYC Health + Hospitals employees, affiliate staff and temporary workers during the COVID-19 emergency response. You can apply for a number of options to access screened child care providers who meet your needs. [Click here to learn more.](#)

COVID-19 Clinical Collaboration

Project ECHO, a telementoring program that brings together health care providers and experts in topical areas using didactic and case-based presentations, will have its second session **today, from 4 pm - 5 pm.** Providers are invited to share clinical knowledge regarding COVID-19 and share best practices in real time, with input from critical care and infectious disease specialists. This week's topic: treatment options and clinical trials. The meetings will take place via Zoom (<https://echo.zoom.us/j/4705214583>). To connect via phone, dial [646-558-8656](tel:646-558-8656) (meeting ID: 470 521 4583).

In the News

- [WABC TV](#) - Coronavirus News: NYC opens new testing sites in hard-hit areas
 - [Becker's Hospital Review](#) - How NYC Health + Hospitals equipped its 1000-bed field hospital with EMR, hospital tech
 - [Brooklyn Reader](#) - Bloomberg Pitches in to Provide Meals for Healthcare Workers on the Frontline
 - [ABC News](#), [News 12](#), [New York Times](#) - Mayor Announces Locally Made 'Bridge' Ventilators, Reserve of Vital Medical Equipment
 - [THE CITY](#) - He Was On A Ventilator for 10 Days and Beat the Odds, His Sister Did Not
 - [NY1](#) - Military Healthcare Workers Share Their Experience Serving at NYC Health + Hospitals
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If you have questions, write to us at COVID-19Readiness@nychhc.org - our Special Pathogens and Emergency Response colleagues will be available to help.

Other resources:

[Health Care Heroes page](#)

[Evidence Digest](#)

[NYC Health + Hospitals COVID-19 Guidance & Resources](#)

For the latest news on COVID-19, follow [@NYCHealthSystem](#) on social media.



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