



H2O / Epic “Now Showing” for Tuesday August 18, 2020

| | | | | |
|---|--|--|--|--|
| Support | The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information | | | |
| | Intended Audience | Description | Session(s) | Link |
| Virtual at the Elbow WebEx Support Line | <p>For all end-users documenting in H2O/Epic</p>  | <p>This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.</p> | <p>Daily</p> <p>9 am to 7 pm</p> | <p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055#</p> <p style="background-color: yellow; text-align: center;">The NYC H+H Enterprise Service desk is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information</p> |
| AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW | <p>***New Webex Session***</p> <p>MD, NP & PAs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites</p> | <p>Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic.</p> <p>Tip sheet: https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf</p> | <p>Tuesday</p> <p>9:30 am & 2 pm</p> | <p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#</p> |
| AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW | <p>***New Webex Session***</p> <p>RNs, LPNs & Lab Techs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites</p> | <p>Learn how to manage COVID-19 specimen collections in Epic</p> <p>COVID19 Lab Test Specimen Collection Tip Sheet https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf</p> | <p>Tuesday</p> <p>10:30 am & 3 pm</p> | <p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#</p> |

H2O / Epic “Now Showing” for Tuesday August 18, 2020

| | | | | |
|--|--|--|--|---|
| DOHMH Scheduling & Registration | <p>***New Webex Session***</p> <p>DOHMH Training & Practice - Cadence Scheduling & Registration</p> | Learn how to register, schedule and check patients for DOHMH | Tuesday 11 am | <p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mae601ee2e9e38e8f5252a8fca0b39cfc</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 903 5668#</p> |
| Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites | <p>***New Webex Session***</p> <p>Any end-user that will be registering patients at NYCH+H’s COVID-19 testing & tracing sites</p> | Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites | Tuesday 2 pm | <p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mfe9fca27dce7bbe0bc7ec3d0b68afe62</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 635 7053#</p> |
| All Staff | <p>Any Role – New to EPIC user</p> <p></p> | This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc. | Tuesday 10 am & 2 pm | <p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#</p> |
| <p>*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****</p> | | | | |
| ASAP ED Provider | Medical ED MDs, PAs, NPs, Residents, Medical ED Physician Directors/Supervisors | Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient. | Tuesday August 18, 2020 9 am | <p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t2d14afb408747644392549fc3c62b8c4</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 188 9164#</p> |


H2O / Epic “Now Showing” for Tuesday August 18, 2020

| | | | | |
|-----------------------------|--|--|--|---|
| ASAP ED Psych/CPEP Provider | ED Psych/CPEP MDs, PAs, NPs, Residents, Psych ED/CPEP Physician Directors/Supervisors | In this course, you will learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient | Tuesday August 18, 2020 9 am | <p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t5d07c11e592ef585dc27310e32ce1d81</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 700 5567#</p> |
| Ambulatory Provider | Outpatient Providers including NPs, Residents & PAs in non-OB/GYN, non-psych and non-surgical specialties, Scribes | Learn the basics of navigating Hyperspace, documenting office visits including documenting patient history and assessments, placing orders such as medications, immunizations and labs, writing progress notes, and patient instructions, and placing orders for patients that need to be admitted to hospital. You will also discover how to document an in-office procedure, how to document medications administered during a clinic visit and how to document clinic-collected specimens. You will learn how to capture charges for office visits and procedures performed during an office visit. | Tuesday August 18, 2020 9 am | <p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=tfad5e0bfc2c21df36392700fadbe8f02</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 637 0535#</p> |
| Ambulatory BH Provider | All clinicians, with the exception of nurses and PCAs, who work in an outpatient behavioral health department | Learn how to complete documentation for a Behavioral Health office visit, how to review and document important patient medical and psych history. We will also explore the different Behavioral Health assessment and tools (such as CSSRS, CAGE-10, FAGERSTROM, etc.) available to you in the system. The class reviews the available behavioral health note templates and how to use them, as well as how to document and update treatment and safety plans. You will also learn how to place medication, lab and procedure orders. The class also reviews how to document in the Blue Book for Chemical Dependency intake, assessments and follow-up. Additionally, you will learn how to capture charges for different types of offices visits and assessment. | Tuesday August 18, 2020 9 am | <p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t43a0adee0be880dcda66b482d6d46179</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 744 8529#</p> |
| ClinDoc Care Manager | Care Managers | This course covers patient lists management, running reports, chart review, flowsheet documentation, care plans, patient education and writing a note. This course also includes post – discharge follow up documentation | Tuesday August 18, 2020 9 am | <p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=te711059b331810ef6db6d974864825ae</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 639 0808#</p> |





H20 / Epic “Now Showing” for Tuesday August 18, 2020

| | | | | |
|--|--|---|--|---|
| ClinDoc Inpatient Unit Clerk | Inpatient Unit Clerks | This course covers patient movement within the facility, review patient information, scheduling an appointment document scanning and printing. | Tuesday August 18, 2020 1 pm | Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tf8bfdfeaec0180f946a40c2f6cc60157 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 455 7950# |
| ClinDoc Therapist | Physical Therapist, Occupational Therapist, Speech Language Therapist, Audiologists | This course covers patient list management, chart review, assessment documentation, care plans, patient education, team conference notes and filing charges | Tuesday August 18, 2020 9 am | Link: https://hhc.webex.com/hhc/k2/j.php?MTID=taa9945bab502479c2dad1a3c43b51ab Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 088 6610# |
| ClinDoc Inpatient PCA/CNA | Inpatient PCA's, PCT's, CNA's, Techs or BHA's | This course covers patient list management, flowsheet documentation and work list tasks. | Tuesday August 18, 2020 9 am | Link: https://hhc.webex.com/hhc/k2/j.php?MTID=ta559ec338a8ab21b72e205b12bacc00e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 673 9444# |
| ClinDoc Inpatient Specialty Ancillary | Rehab Psychologist, Creative Art Therapists, Rehab Social Worker, Addiction Counselors | This course covers patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes | Tuesday August 18, 2020 9 am | Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t50e53a1060ab74cbe97dfc8909ef18df Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 855 8722# |
| Cupid Nurse/Documenter (Invasive & Non-Invasive) | Invasive & Non-Invasive RN | This course will orient cardiology nurses to documentation tools utilized for diagnostic exams performed with or without sedation, as well as the tools used for cases performed in the cardiac cath lab. Users will learn how to document a pre-procedure phone call, document pre and post-procedure information, and create the procedure log for invasive procedures. | Tuesday August 18, 2020 9 am | Link: https://hhc.webex.com/hhc/j.php?MTID=m1f14dea1af0bf2ebfc63273904082055 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 774 8015# |
| HIM Identity Release of Information Clerk | This course is designed for staff that manage correspondence for release of information. | Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up. Students will also learn how to use the letter functionality in Epic for correspondence purposes. | Tuesday August 18, 2020 9 am | Link: https://hhc.webex.com/hhc/j.php?MTID=me051abb5201085885e798f79bf9c07f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 794 1540# |

H20 / Epic “Now Showing” for Tuesday August 18, 2020

| | | | | |
|-------------------------------------|---|---|---|---|
| OpTime GI Endo RN | All RNs working in Endo | This is a comprehensive course covering the basics of navigating Epic while following a complete GI patient workflow. These topics include pre, intra and post-procedure. | Tuesday August 18, 2020 9 am | <p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m47f1e876c4e831bfe8d4d51c3a02dfd4</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 420 8740 #</p> |
| Orders Inpatient Provider | MD, DO, NP, PA | Learn how to complete office visit documentation. We will also work through a nurse-only visit, document immunization administration, and document clinic-administered medications using the MAR. We will learn how to document patient education, and explore the internal messaging system used within Epic, In Basket | Tuesday August 18, 2020 9 am | <p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=tc775c3201e993f9ebe689bdac2ee1bc1</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 864 1969#</p> |
| Radiant Manager | Supervisors, Managers, and Directors in Radiology/EEG/EMG/PFT/Sleep study departments | Learn how to successfully navigate through the application to assist them in performing their daily tasks. Managers will be introduced to reporting tools that will assist them in monitoring workflows and department efficiencies, as well as application tools to assist with correcting documentation errors, resolving incomplete work, reporting and customizing the application to optimize its functionality. The Manager course will also cover Scheduling Templates, and Managers will learn to create, edit, and manage the schedules for their rooms, modalities and resources. | Tuesday August 18, 2020 9 am | <p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m4b5a26846fce2c5c3c7a44c548eb33f4</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 656 6411#</p> |
| Sessions Available On Demand | | | | |
| Ambulatory Telephone Encounter | <p>For any staff that will be calling patients with COVID-19 test results</p>  | This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter | Available any time Click the link to launch the E-learning | <p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</p> |

H20 / Epic “Now Showing” for Tuesday August 18, 2020

| | | | | |
|---|--|---|---|--|
| Documenting Ambulatory Tele-visits | Ambulatory Providers that will evaluate patients via the telephone  | This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions | Available any time Click the link to launch the E-learning | Link: https://eits.it.training.nychhc.org/epic/amb_document_televisit |
| PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM | | | | |
| Cadence Scheduler | Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access | This course goes over registering patients, scheduling for the out-patient/clinic areas: | On Demand via PeopleSoft ELM | PeopleSoft ELM Course Code: HHCEPICADACC2020 |
| Grand Central ED Registrar | Local Training Coordinators can enroll end-users in need of ED Registrar access | This course reviews registering patients in the ED as the ED registrar | On Demand via PeopleSoft ELM | PeopleSoft ELM Course Code: HHCEPICGACCEARNING |
| Float RN | Local Training Coordinators can enroll the RN being floated to an Inpatient Unit  | Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units: | On Demand via PeopleSoft ELM | PeopleSoft ELM Course Code: HHCEPICIPRNACC2020 |
| Float RN | Local Training Coordinators can enroll the RN being floated to an ED  | Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED | On Demand via PeopleSoft ELM | PeopleSoft ELM Course Code: HHCEPICTOEDRNWEBEX |
| Float RN | Local Training Coordinators can enroll the RN being floated to an ICU  | Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU | On Demand via PeopleSoft ELM | PeopleSoft ELM Course Code: HHCEPICACCICURN2020 |