H2O / Epic "Now Showing" for Thursday August 20, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information		
	Intended Audience	**Description**	**Session(s)**	**Link**
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+HOSPITALS | H2O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Thursday 9:30 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Thursday 10:30 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#

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DOHMH Scheduling & Registration	***New Webex Session*** **DOHMH Training & Practice - Cadence Scheduling & Registration**	Learn how to register, schedule and check patients for DOHMH	Monday to Friday 11 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mae601ee2e9e38e8f5252a8fca0b39cfc Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 903 5668#
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	***New Webex Session*** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Thursday 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mfe9fca27dce7bbe0bc7ec3d0b68afe62 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 635 7053#
All Staff	Any Role – New to EPIC user Epic	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Thursday 10 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******
ASAP ED Clerk	Medical ED Clerks, Psych ED Clerks	Learn how to arrive/mini-reg a patient, review the patient tracking tools, events narrator, consult tracking, transport requests, and schedule follow-up appointments	Thursday August 20, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tc851bc3ed8a324be0c6e77873e51a20f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 791 5283#

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ASAP ED Nurse 200	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	In this course, you will explore blood administration, documenting a code/trauma patient, results review, as well as dispositioning the patient.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tb796a62e9fd0de74411f8697af1615c0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 989 9049#
ASAP ED Tech	Psych ED/CPEP Techs, PCAs, PCTs, CNAs, MAs	Learn how to track patients through common Psych ED workflows. This course includes patient tracking tools, documenting patient belongings and assessments using the tech narrator, specimen collection, notes.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t30c5cdd0cc307530e1e11bfbe298b72f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 213 1227#
Ambulatory Ancillary Provider	OUTPATIENT Social Workers, Dietitians, Audiologists, HIV Counselors, Genetic Counselors, Speech Language Pathologists, Health Educators and Nutritionists	Learn how to review patient information using Chart Review, how to open a patient encounter from the outpatient schedule (including encounters scheduled to another provider or resource), how to view important historical information from within a patient encounter, how to view and update the Problem List, how to add and associate a visit diagnoses, how to write a note using SmartTools, and how to document and associate charges.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=ta010907256af14013c3649ecba1af824 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 312 6791#
Ambulatory Obstetrics Nurse	RNs and LPNs in OB clinics	Learn the basics of the Epic system, including how to room a patient being seen for initial and routine prenatal visits, documenting menstrual history, smoking status and OB History. Additionally, you will learn how to document pregnancy test results and create a pregnancy Episode. Document point-of-care prenatal urine tests, specimen collection for lab tests, write nursing notes and document OB patient education. You will also learn how to document administration of Rhogam, schedule OB ultrasound orders, and document telephone encounters	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t8e8b960c0759731fe10cee8ab3cf17cd Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 023 6031#

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Beacon Oncology Nurse	Inpatient Oncology nurses	Learn the Oncology specific workflows. The content will cover admitted patients with treatment plans, releasing infusion orders and administering Chemotherapy in the inpatient units. A comprehensive assessment will be given at the end of the course covering all content.	Thursday August 20, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m840ee51b3d8cab2b9be91b638cc6235e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 302 8014#
ClinDoc Inpatient BH Nurse	Behavioral Health Nurses, Detox Nurses	This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=taf01bd818c0b1223e691e8ed1e7ae160 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 857 3724#
ClinDoc Inpatient Ancillary with Notes	Administrators and any other roles that need to access a patient's chart and write a note	This course covers patient lists management, chart review and writing notes.	Thursday August 20, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t807895a886694af7e4094026c6a21b29 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 468 8001#
Grand Central Transport Manager	Transport Managers, Asst. Dir. Hospitals, Coordination Managers	Learn how to manage the Transport Command Center, create and edit transport requests, build a recurring task and an employee transporter record. You will also understand the difference between Patient and Non-Patient transport and how they work. In addition, you will gain an understanding of Regions, Sectors and Reporting.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mc35a2da154fdacf527dc4b5f78633ab4 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 527 6576#
HIM Identity Release of Information Clerk	Staff that manage correspondence for release of information.	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up. Students will also learn how to use the letter functionality in Epic for correspondence purposes.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mc73f0a666e7c346da8d65b783bee7474 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 048 5152#

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Hospital Billing Insurance Payment Poster & Guarantor Payment Poster	HB Guarantor Payment Posters and Supervisors/Managers; All Home Health Billing Staff and Supervisors/Managers	In this course, you will learn how to post insurance payments, denials, and recoupments. You will learn how to correct remittance processing errors, as well as how to post guarantor (self-pay) payments.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t0bbfa50cf25de31e039757d4bf4d073b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 850 0528#
OpTime Pre-Op RN	This course is for Amb/Surg pre-operative and PAT nurses.	Learn basics of navigating in Epic., how to find patients, document a PAT visit, pre-op phone calls, inserting and assessing lines, vitals, viewing and acting on orders, and pre-op verification.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m0593fdd7861f6c0901a00cb0aa2d65d5 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 120 0957#
OpTime Post-Op RN	PACU RNs, or any nurse floating to PACU.	This course covers the basics of PACU and Phase II documentation including: patient Education, MAR documentation, discharge, and post-op call workflows.	Thursday August 20, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m9f732ae8836210076f4a9b0abde6c65a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 024 0725#
Orders Inpatient Surgeon	MD, DO, NP, PA	Learn through lecture and hands on exercises how to complete their surgical workflows in Epic. This includes pre-op, post-op to floor, post-op discharge. The course also reviews writing notes and placing orders.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tdce46c4ab27d4cb9f713d1703be38dfc Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 996 6943#
Radiant Front Desk	Front Desk and Schedulers within the Radiology/EEG/EMG/PFT/Sleep study departments	Learn the processes of transcribing, copying, scheduling, canceling and re-scheduling orders/appointments, as well as patient registration, check-in and walk-in. Activities will include the use of the Snapboard, Appointment Desk, and Ancillary Orders to facilitate these processes.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m0e2042ad0df50c189655f09f4ee7c22a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 550 9211#

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Stork Inpatient Obstetrician	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	This course covers inpatient list views, triage and admitting, transferring and discharging the patient, orders, writing notes and placing pre-op orders.	Thursday August 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tadcac50b9faed8c9122a8e112f5347d5 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 627 5899#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**

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Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**