H2O / Epic "Now Showing" for Monday August 24, 2020

	Intended Audience	Description	Session(s)	Link
Support		The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information		
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+ HOSPITALS | H2O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
DOHMH Scheduling & Registration	***New Webex Session*** **DOHMH Training & Practice - Cadence Scheduling & Registration**	Learn how to register, schedule and check patients for DOHMH	Monday to Friday 11 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mae601ee2e9e38e8f5252a8fca0b39cfc Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 903 5668#
	******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******			
ASAP ED Social Worker/Care Manager	Any Social Worker, Care Manager, or Case Manager that reports to the ED or ED Psych/CPEP unit	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, and order entry.	Monday August 24, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t1771b35050ace6ab5b03bdfe009d3049 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 052 5861#

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Ambulatory Surgical Provider	Providers, including NPs, Residents & PAs in non-OB/GYN surgical specialties	Learn the basics of navigating Hyperspace, how to document surgical consults and post-surgery follow ups. You will also learn how to place orders such as medications, labs, and so on. The course also covers how to document History & Physical notes and submit a case request. It explores how to document an in-office procedure and how to document clinic-collected specimens and medications administered during a clinic visit. Additionally, you will learn how to capture charges for office visits and procedures performed during an office visit. The course concludes by exploring In Basket; the internal messaging system used within Epic.	Monday August 24, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t9d6b106eb78fe389a41cbeace7307135 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 911 1794#
ClinDoc Respiratory Therapist	Respiratory Therapists	This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.	Monday August 24, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t636a9ba0179005c3d5134a305a3e5649 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 524 9451#
ClinDoc Social Work	Inpatient Social Worker	This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan	Monday August 24, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t23fe51d030346d1ce3cae6a458ccbd6e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 237 6302#
Kaleidoscope Provider	Ophthalmologists, Optometrists, Ophthalmology Fellows and Residents	Learn how to complete office visit documentation including an eye exam, Imaging Procedure, Intravitreal injections and other Ophthalmology specific workflows. There is a proficiency exam at the end of this class	Monday August 24, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m38b83c9bd27307401dfae5389fc9190b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 707 4003#

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Radiant RN	Invasive & Non-Invasive Radiology Nurses	Learn how to successfully navigate through the application to assist them in performing their daily tasks. Documenting various aspects of patient care associated with radiology procedures will be introduced, including Pre, Intra and Post Procedure Patient care, Orders, Medications, Contrast Administration, and Specimens.	Monday August 24, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m26d83151bd2961b01bd0c1f1c484a9e5 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 884 0334#
Stork L & D PCA	L&D Patient Care Associates and CNA's	This course covers patient movement, patient lists views, chart review, flowsheet documentation and work list tasks.	Monday August 24, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mbc32002ca16095afdae7c55a02e39f18 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 241 0939#
Stork L & D Unit Clerk	L&D Unit Clerks	This course covers patient views, patient movement, and scheduling procedures from an order.	Monday August 24, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m526878b0a6ed134c188e36476b7d7565 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 707 8605#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters

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Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**