




H2O / Epic “Now Showing” for Friday August 28, 2020

Support	The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	<p>For all end-users documenting in H2O/Epic</p> 	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	<p>Daily</p> <p>9 am to 7 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055#</p> <p style="background-color: yellow; text-align: center;">The NYC H+H Enterprise Service desk is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information</p>
DOHMH Scheduling & Registration	<p>***New Webex Session***</p> <p>DOHMH Training & Practice - Cadence Scheduling & Registration</p>	Learn how to register, schedule and check patients for DOHMH	<p>Monday to Friday</p> <p>11 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mae601ee2e9e38e8f5252a8fca0b39cfc</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 903 5668#</p>
*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****				
ASAP ED Mobile Crisis	Mobile Crisis department	Learn how to find patient data, complete documentation, and close encounters.	<p>Friday</p> <p>August 28, 2020</p> <p>1 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t56fedd5b5c93d284303b878e3b6baeb1</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 753 1733#</p>




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ASAP ED Psych/CPEP Tech	Psych ED/CPEP Techs, PCAs, PCTs, CNAs, MAs	Learn how to track patients through common Psych ED workflows. This course includes patient tracking tools, documenting patient belongings and assessments using the tech narrator, specimen collection, notes.	Friday August 28, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t2d14afb408747644392549fc3c62b8c4</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 389 1434#</p>
Ambulatory / Inpatient Dental Provider	MD, DO, DDS	learn how to use the outpatient schedule, find inpatients from the patient list, review patient information, write notes, and place and manage orders. Providers will also learn the inpatient consult workflow and how to order blood.	Friday August 28, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=tff0f77cc3471f7e36463a045588ab03b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 550 9063#</p>
Grand Central Authorization/Certification Staff	Authorization/Certification Staff, HCI's	In this course you will learn how to find patients that need authorization or certification, and to enter benefit, authorization, and certification information for a patient.	Friday August 28, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m4dadb3ca0d5068ebf8e38d1a8f003e3b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 035 6700#</p>
Grand Central Financial Counselor	Financial Counselors, HCI's and Utilization Review Staff	In this course you will learn the basics of navigating and using account maintenance and registration to update data related to a patient's account. You will also learn how to add Federal Poverty Level information and work with Pending Medicaid coverages	Friday August 28, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m74c41581de0f4e1c3e9f37248c9efcbe</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 705 6324#</p>
HIM Acuity Coding	Coders and their supervisors from our vendor, Acuity	This course is designed for Acuity Vendor who reviews accounts for H+H. End users will learn the coding process and how to navigate the EMR. Additional workflows will include missing documentation, physician queries, and working denials.	Friday August 28, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mb44791376e91bee8d7e180914edebf2a</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 989 9144#</p>

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Stork NICU/Mother Baby	Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses	This course covers admitting the baby, flowsheet documentation, medication administration, discharging both mom and baby.	Friday August 28, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t49825ecf5608dc32ac492e3cc0b256ac Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 016 3797#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele- visits	Ambulatory Providers that will evaluate patients via the telephone 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGACCEARNING
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via	PeopleSoft ELM Course Code: HHCEPICIPRNACC2020

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			PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ED 	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICTOEDRNWEBEX
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICACCICURN2020