

## **Accommodations for Staff During COVID-19 Crisis**

NYC Health + Hospitals has made several accommodations to ensure staff and their families remain safe and healthy during this crisis.

### **Childcare**

NYC Health + Hospitals partnered with Department of Education, Bright Horizons and Sittercity to provide childcare for staff.

1. Bright Horizons is offering access to licensed child care centers and a network of screened, in home care givers for children.
2. The Department of Education provides childcare for staff in their Regional Enrichment Centers (RECs), which include early childcare centers in addition to K-12 sites, and are located in every school district.
3. Sittercity is a website that connects parents to babysitters in their local area.

These options are open to all NYC Health + Hospitals employees, temporary and affiliate staff. RECs and Bright Horizon are free for staff. Employees must cover the cost of the babysitter hired through Sittercity.

For more information, go to: <http://ess.nychhc.org/child-care-services.html>.

### **Hotel Accommodations**

NYC Health + Hospitals is here to help employees during this COVID-19 crisis. Hotel rooms may be reserved for reasons that include, but are not limited to, self-quarantine, possible COVID-19 exposure, inability to return home for risk of exposing members of their household, or other COVID-19 related reasons. Hotels are for NYC Health + Hospitals employees, including affiliate and temporary staff, in clinical and non-clinical roles.

For more information, go to: <http://ess.nychhc.org/hotel-reservations.html>.

### **Taxi Rides**

NYC Health + Hospitals is providing free taxi rides through the vendor, Curb, for all Health + Hospital employees and affiliates at acute care sites.

For more information, go to: <http://ess.nychhc.org/uploads/Curb-Taxi-rides.pdf>.

### **Vans**

NYC Health + Hospitals partnered with Sinai Vans to provide employee shuttle bus services. The vans are running between facilities and the transit hubs around the facilities. If staff require transportation to or from the facility, please refer to the Sinai Van Service weekday and weekend van schedule located [here](#).

### **Street Parking Limited Permits**

The Department of Transportation has assigned a limited number of on-street parking permits to staff. Priority will be given to front line clinical, clinical support and non-clinical front-line staff for use around the facility area. Temporary and affiliate staff are eligible. For more information, go to: <http://ess.nychhc.org/employee-resources.html>.

### **Employee Assistance Program (EAP)**

EAP is currently offering online seminars and a tele-health option to assist frontline staff during the COVID-19 crisis. The seminars range from brief online videos to fifteen (15) minute Zoom groups. For telehealth, EAP is providing text, video and phone options for staff who want to speak to a mental health professional at the end of their shift to process their day. If staff want to utilize any of these resources, they should contact Claire Cammarata – [ccammarata@olr.nyc.gov](mailto:ccammarata@olr.nyc.gov). For personal one on one counselling please call 212.306.7660 or email [eap@olr.nyc.gov](mailto:eap@olr.nyc.gov).

### **Perks at Work Community Online Academy (COA)**

NYC Health and Hospitals' partner, Perks at Work, created a free Community Online Academy (COA) to help adults and children stay engaged and learn while they stay home during this challenging time. The COA offers a variety of 30+ live expert-led classes every Thursday. All of these classes are available to NYC Health + Hospitals employees for free.

To see a full schedule of classes and register, go to: <https://edu.perksatwork.com/>.

### **Retirement: Changes Due to COVID-19**

Central Office HR Retirement services is helping local HR departments across the System with the processing of retiree related documents with NYCERS and OLR. Central Office HR Retirement Services along with NYCERS and OLR developed a process whereby employees who are looking to retire, can do so electronically, as well as submit online requests for the continuation of health benefits and MBF benefits. For more information, go to: <https://www.nycers.org/covid-19>; <https://www1.nyc.gov/site/olr/health/healthhome.page>.

For more information about COVID-19 resources at NYC Health + Hospitals, go to:

External Site: <http://ess.nychhc.org/covid-19-guidance-and-resources.html>

Internal Site: <http://hhcinsider.nychhc.org/sites/COVID-19/Pages/Index.aspx>

If you have questions about any of the accommodations or initiatives, please contact William Murray – [murrayw@nychhc.org](mailto:murrayw@nychhc.org).