

GUIDANCE
COVID-19 TEST RESULT NOTIFICATION ALGORITHM



DOC ID HHCMPA82020 v1

Effective Date: 25 Mar. 2020

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Purpose	To provide patient management steps and result notification actions based on COVID-19 test results.	
Scope	NYC Health and Hospitals	
Requirements	New York City Department of Health and Mental Hygiene (NYC DOHMH)	
Policies	<ul style="list-style-type: none"> All positive COVID-19 test results will be called to the facility designated number for further action (in-patient vs. discharged) Discharged patients with a negative or positive COVID-19 will be notified by Central Office Call team. Negative COVID-19 test results will be made available in MyChart 	
Responsibilities	Task	Owner
	Receive external laboratory COVID-19 test result (BioReference Lab) via shared email box and scan to Lab Cerner	HHC Laboratories
	Positive COVID -19 Test Result NYS Notification	Test Performing Laboratory- BioReference
	In-patient COVID-19 Test Results Notification	Facility Designated Call Team
	Discharged/outpatient COVID-19 Patient Notification	Central Office Call Team
	Gotham Outpatients	Gotham Designated Call Team
	Process	IF
Negative COVID-19 Test Result	<ul style="list-style-type: none"> Central Office Call Team-Non-clinician staff to call back patients using scripted messaging. <ul style="list-style-type: none"> Patient instructed no further action needed Patient instructed to self-isolate for total of 7 days from when symptom onset began to combat false negative testing. 	

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		<ul style="list-style-type: none">○ If further clinical questions arise, they will be escalated to a clinician
	Positive COVID-19 Test Result	<ul style="list-style-type: none">• Facility Designated Call Team to receive positive result notification (by phone) from BioReference Lab.. Receiving staff member will check Epic to see if the patient is still inpatient or discharged.• If inpatient, follow current procedure to alert the patient's primary team• If patient discharged, no further action required by Facility Designated Call Team as the Central Office Call Team will call the patient at home.• Central Office Call Team Clinicians will screen the discharged patient for symptoms and if unstable, three-way call with 911 to arrange transport to ED. Otherwise, will counsel per DOHMH guidelines.

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Approved by:	Machelle Allen, MD <i>Machelle Allen, MD</i>	Senior Vice President Chief Medical Officer	3/26/20
	Name/Signature	Title	Date

Reviewed and Readopted Without Change

Signature	Title	Date

Removed from Service

Reason:		
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Clinical Guidance Algorithm

