H2O / Epic "Now Showing" for Monday July 13, 2020

	Intended Audience	Description	Session(s)	Link
Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+ HOSPITALS | H₂O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Weekday 2 sessions 9:30 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Weekday 2 sessions 10:30 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#

H20 / Epic "Now Showing" for Monday July 13, 2020

Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	*****New Webex Session***** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Weekday 2 sessions 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=maa41b552cf503943425b8a6827ee3ed2 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 329 5960#
All Staff	Any Role – New to EPIC user **Epic**	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Monday to Friday 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
********Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time********
ASAP ED Social Worker/Care Manager	Any Social Worker, Care Manager, or Case Manager that reports to the ED or ED Psych/CPEP unit	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, and order entry.	Monday July 13, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t96ed75007946ae979f155d92376f72a4 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 248 5842#
Ambulatory Surgical Provider	Providers, including NPs, Residents & PAs in non-OB/GYN surgical specialties	Learn the basics of navigating Hyperspace, how to document surgical consults and post-surgery follow ups. You will also learn how to place orders such as medications, labs, and so on. The course also covers how to document History & Physical notes and submit a case request. It explores how to document an in-office procedure and how to document clinic-collected specimens and medications administered during a clinic visit. Additionally, you will learn how to capture charges for office visits and procedures performed during an office visit. The course concludes by exploring In Basket; the internal messaging system used within Epic.	Monday July 13, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m8995f733e18bec8c2124ddf746ec83c2 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 944 809#

H20 / Epic "Now Showing" for Monday July 13, 2020

ClinDoc Respiratory Therapist	Respiratory Therapists	This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.	Monday July 13, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m959ec1825c0052bd36fbd3ccaa12da5a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 366 0383#
ClinDoc Social Work	Inpatient Social Worker	This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan	Monday July 13, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md14a58c6df0f5aca4e3136f412577e70 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 889 3321#
ClinDoc Clinical Case Manager	Inpatient Social Worker	This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan	Monday July 13, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4b6366efa5eb84f9f3ce7b53227f1d7e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 143 0081#
Radiant RN	Invasive & Non-Invasive Radiology Nurses	Learn how to successfully navigate through the application to assist them in performing their daily tasks. Documenting various aspects of patient care associated with radiology procedures will be introduced, including Pre, Intra and Post Procedure Patient care, Orders, Medications, Contrast Administration, and Specimens.	Monday July 13, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54ace87fc99197f07a20a377d37a48b3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 527 1391#
Stork L & D PCA	L&D Patient Care Associates and CNA's	This course covers patient movement, patient lists views, chart review, flowsheet documentation and work list tasks.	Monday July 13, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mbc32002ca16095afdae7c55a02e39f18 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 241 0939#

H20 / Epic "Now Showing" for Monday July 13, 2020

Stork L & D Unit Clerk	L&D Unit Clerks	This course covers patient views, patient movement, and scheduling procedures from an order.	Monday July 13, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m526878b0a6ed134c188e36476b7d7565 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 707 8605#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**

H20 / Epic "Now Showing" for Monday July 13, 2020

			PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**