H2O / Epic "Now Showing" for Thursday July 2, 2020

	Intended Audience	Description	Session(s)	Link
Support		The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information		
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+HOSPITALS | H₂O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	*****New Webex Session***** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Weekday 2 sessions 9:30 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	*****New Webex Session***** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Weekday 2 sessions 10:30 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#

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Out-patient Registration & Scheduling for COVID-19 NYCH+H	*****New Webex Session***** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Weekday 2 sessions 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m479a187cf13981c03bd748d07efd2fa5 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 329 5960#
All Staff	Any Role – New to EPIC user **Epic**	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Monday to Friday 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******				
ASAP ED Nurse 200	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	In this course, you will explore blood administration, documenting a code/trauma patient, results review, as well as dispositioning the patient.	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=ma8d6920fda92e7f02774520edfccbcfe Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 251 0949 #
ASAP ED Tech	Medical ED Techs, PCAs, PCTs, CNAs, MAs	In this course, you learn the basics of Epic's ASAP Emergency Department software by tracking patients through common ED workflows. This course includes patient tracking tools, documenting using the tech narrator, task and specimen collection, notes, and procedures.	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mb1d56dcfb91102ab6f3599f7ed08ecbe Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 862 1653#
Beacon Oncologist	Oncologists, PA's and residents working with Oncology patients	In this course you learn the basics of oncology workflows including staging a patient's cancer and applying a chemotherapy treatment plan and basic Ambulatory workflows used in the Oncology departments. In addition, you learn modifying, treatment plans, converting treatment plans for admitted patients, and cumulative doses tracking.	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mffb3db7ad3f1a70e5ae3680b0a5aed9b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 579 7024#

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ClinDoc Inpatient BH Nurse	Behavioral Health Nurses, Detox Nurses	Learn how to how to admit a patient, document wounds, intake & output, treatment plans, Leave of Absence, restraints and discharging a patient. This course also covers ECT patient management.	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md9c4dffd35d21040a0336e0fdfc6d351 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 852 6649#
ClinDoc Pastoral Care	Pastoral Care	This course covers patient lists management, chart review, flowsheet documentation, care plans and patient education.	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m7aa79362c3ecfd221adb3b7ffa37574d Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 914 5862#
HIM Identity Release of Information Clerk	Staff that manage correspondence for release of information.	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up. Students will also learn how to use the letter functionality in Epic for correspondence purposes.	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf62e63b9d197e7211a0df55e347f7a86 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 594 6679#
Hospital Billing Insurance Follow-up	HB Insurance Follow-Up employees and Supervisors/Managers; All Home Health Billing Staff and Supervisors/Managers	In this course, you will learn how to access accounts to follow up on outstanding insurance balances, resolve denials and payment variances, and resolve insurance credit balances	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m80a40bd42805511069b936b539803a0d Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 407 6888#
OpTime Resource Manager	OR Managers, Schedulers, Resource Managers, Charge Posters.	This course is for OR schedulers - any role that assigns surgical resources or schedules surgical cases. OR Charge posters are also welcome to take this class. This course covers how to schedule cases and manage OR resources. Additionally, basic preference card and reporting tools and charge posting / reports are covered	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m32ad37584a2d516e4ffec691e9ce9fe0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 619 6760#

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Order Inpatient Provider	MD, DO, NP, PA	Learn how to complete office visit documentation. We will also work through a nurse-only visit, document immunization administration, and document clinic-administered medications using the MAR. We will learn how to document patient education, and explore the internal messaging system used within Epic, In Basket	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=me74cfa348a57d79a2bc411af0fbace72 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 753 844#
Radiant Technologist	Technologists within the Radiology/EEG/EMG/PFT/Sleep study departments	Learn processes that begin with transcribing and scheduling imaging exam orders, and for documenting the details of an imaging exam at the beginning and end of the exam. Activities will include the use of the Technologist Work List, Snapboard, and Ancillary Orders to facilitate these processes.	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mbd1799f2260b0c5812b305e59dd77971 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 778 0473#
Stork Inpatient Obstetrician	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	This course covers inpatient list views, triage and admitting, transferring and discharging the patient, orders, writing notes and placing pre-op orders.	Thursday July 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=maf44928d79bc461c84c55f014f7728c5 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 656 0120#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit

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	PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM			
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**