



H2O / Epic “Now Showing” for Monday July 20, 2020

Support	The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	<p>For all end-users documenting in H2O/Epic</p> 	<p>This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.</p>	<p>Daily</p> <p>9 am to 7 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055#</p> <p style="background-color: yellow; text-align: center;">The NYC H+H Enterprise Service desk is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information</p>
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	<p>***New Webex Session***</p> <p>MD, NP & PAs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites</p>	<p>Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic.</p> <p>Tip sheet: https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf</p>	<p>Weekday 2 sessions</p> <p>9:30 am & 2 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#</p>
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	<p>***New Webex Session***</p> <p>RNs, LPNs & Lab Techs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites</p>	<p>Learn how to manage COVID-19 specimen collections in Epic</p> <p>COVID19 Lab Test Specimen Collection Tip Sheet https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf</p>	<p>Weekday 2 sessions</p> <p>10:30 am & 3 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#</p>

H20 / Epic “Now Showing” for Monday July 20, 2020

Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	<p>***New Webex Session***</p> <p>Any end-user that will be registering patients at NYCH+H’s COVID-19 testing & tracing sites</p>	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	<p>Weekday 2 sessions</p> <p>10 am & 2 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=maa41b552cf503943425b8a6827ee3ed2</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 329 5960#</p>
All Staff	<p>Any Role – New to EPIC user</p> <p style="text-align: center;"></p>	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	<p>Monday to Friday</p> <p>10 am & 2 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#</p>
<p>*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****</p>				
ASAP ED Social Worker/Care Manager	Any Social Worker, Care Manager, or Case Manager that reports to the ED or ED Psych/CPEP unit	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, and order entry.	<p>Monday</p> <p>July 20, 2020</p> <p>9 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t1771b35050ace6ab5b03bdfe009d3049</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 052 5861#</p>
Ambulatory Surgical Provider	Providers, including NPs, Residents & PAs in non-OB/GYN surgical specialties	Learn the basics of navigating Hyperspace, how to document surgical consults and post-surgery follow ups. You will also learn how to place orders such as medications, labs, and so on. The course also covers how to document History & Physical notes and submit a case request. It explores how to document an in-office procedure and how to document clinic-collected specimens and medications administered during a clinic visit. Additionally, you will learn how to capture charges for office visits and procedures performed during an office visit. The course concludes by exploring In Basket; the internal messaging system used within Epic.	<p>Monday</p> <p>July 20, 2020</p> <p>9 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m8995f733e18bec8c2124ddf746ec83c2</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 944 809#</p>

H2O / Epic “Now Showing” for Monday July 20, 2020





ClinDoc Respiratory Therapist	Respiratory Therapists	This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.	Monday July 20, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mdab4d507f595ad5414c8e17dd768a75b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 352 1230#</p>
ClinDoc Social Work	Inpatient Social Worker	This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan	Monday July 20, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mf2cb374ae3eb7fce70b218d9ddf19da5</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 336 8735#</p>
ClinDoc Inpatient Ancillary with Notes	Administrators and any other roles that need to access a patient’s chart and write a note	This course covers patient lists management, chart review and writing notes.	Monday July 20, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=ma4fed410a4a0175b26f7305d40222ee1</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 984 4679#</p>
Grand Central Bed Planner	Bed Planner/Admitting Staff, Clerical Assoc., Asst. Dir. Hospitals	Learn how to complete a bed request for the following workflows: direct admission, ED to Inpatient, Surgery to Inpatient and Inpatient to Inpatient. You will also learn how to use Bed Planning to view bed requests.	Monday July 20, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m3d42c3ee8d44da7bf5bb49303d4d7d97</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 328 5810#</p>
Grand Central Environmental Service Manager	EVS Managers, Asst. Dir. Hospitals, Senior Housekeeper, Coordination Managers	Learn an overview of the EVS command center, how to monitor and manage the EVS command center and components of reporting. This includes manually creating and assigning requests, and signing housekeepers in and out.	Monday July 20, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m3c37ad52bbc1839a28b151d6a582f0d9</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 976 9002#</p>

H20 / Epic “Now Showing” for Monday July 20, 2020


Grand Central Transport Manager	Transport Managers, Asst. Dir. Hospitals, Coordination Managers	Learn how to manage the Transport Command Center, create and edit transport requests, build a recurring task and an employee transporter record. You will also understand the difference between Patient and Non-Patient transport and how they work. In addition, you will gain an understanding of Regions, Sectors and Reporting.	Monday July 20, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m7d17d2bbf65613ccf617999fc999d2bc</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 938 6446#</p>
Radiant RN	Invasive & Non-Invasive Radiology Nurses	Learn how to successfully navigate through the application to assist them in performing their daily tasks. Documenting various aspects of patient care associated with radiology procedures will be introduced, including Pre, Intra and Post Procedure Patient care, Orders, Medications, Contrast Administration, and Specimens.	Monday July 20, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m1e6df58396aead87459e5e54eec8a705</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 270 5533#</p>
Stork L & D PCA	L&D Patient Care Associates and CNA's	This course covers patient movement, patient lists views, chart review, flowsheet documentation and work list tasks.	Monday July 20, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=mde6480191c6a4f2029ed0cab179532aa</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 241 0939#</p>
Stork L & D Unit Clerk	L&D Unit Clerks	This course covers patient views, patient movement, and scheduling procedures from an order.	Monday July 20, 2020 1 pm	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m42a34e860d6a167b2110e2aa4289b6d3</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 707 8605#</p>
Willow Inpatient Pharmacist	Inpatient Pharmacist, Out-Patient Pharmacists who float to Inpatient Pharmacy	Learn the basics of inpatient pharmacy workflows. Chart review, order verification, modifying orders, dispensing medications, order entry and various other Epic functionalities will be covered through the class.	Monday July 20, 2020 9 am	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=mbe5c1ddadc72ee11aa093557212e00e4</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 143 3753#</p>

Sessions Available On Demand

H20 / Epic “Now Showing” for Monday July 20, 2020

Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	<p>This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_document_televisit</p>
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas:</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICADACC2020</p>
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICGACCELEARNING</p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICPTOEDRNWEBEX</p>

H20 / Epic “Now Showing” for Monday July 20, 2020

Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICACCICURN2020
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