H20 / Epic "Now Showing" for Wednesday July 29, 2020

	Intended Audience	Description	Session(s)	Link
Support		The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information		
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+ HOSPITALS | H₂O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Weekday 2 sessions 9:30 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Weekday 2 sessions 10:30 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#

H20 / Epic "Now Showing" for Wednesday July 29, 2020

DOHMH Scheduling & Registration	***New Webex Session*** **DOHMH Scheduling & Registration**	Learn how to register, schedule and check patients for DOHMH	**Monday to Thursday** 11 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m25678d138382e2275966c69652fb5be9 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 595 3491#
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	***New Webex Session*** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Monday to Friday 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mfe9fca27dce7bbe0bc7ec3d0b68afe62 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 635 7053#
All Staff	Any Role – New to EPIC user *Epic*	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Monday to Friday 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******			
ASAP ED Nurse	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration.	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t2d78e8e3ea564c961dd1bf8b519bf7ab Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 633 7077#

H20 / Epic "Now Showing" for Wednesday July 29, 2020

ASAP ED Psych/CPEP Nurse	ED Psych/CPEP RNs, ED Psych/CPEP Nurse Managers, ED Psych/CPEP Associate Directors of Nursing, ED Psych/CPEP Directors of Nursing	Learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration, results review, and dispositioning the patient.	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tf588dcd005aa871894f8696c4d9b9d93 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 506 6352#
Ambulatory PCA	Patient Care Associates (PCAs) in Ambulatory clinics	Learn the basics of the Epic system, including how to room a patient, document patient-reported assessments and print After Visit Summaries. You will also learn how to document specimen collection for lab tests and document immunization history. Additionally, the course will teach you how to create and document telephone and letter encounters in Epic. This course is also designed to teach you how to schedule basic and advanced patient appointments, check-in and check-out patient appointments and understand how to use the Department Appointments Report (DAR).	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m1ff0f33ead42160fdd59e92a6465d10f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 094 875#
Ambulatory Nurse	RNs, LPNs and PCAs	In this course, you learn the basics of the Epic system, including how to room a patient and document patient-reported medications, and patient history. You will also learn how to result point-of-care tests. We will discover how to schedule a patient, how to document the collection of specimens in the clinic, and how to document telephone calls and patient letters	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m47ed21f5d46710c4ee807f12f2a7d571 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 478 029 747#
Ambulatory Obstetrician	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	Learn how to complete documentation for initial and routine prenatal visits, including how to create a pregnancy episode, review relevant labs and document a bedside ultrasound. We will also explore how update obstetric history, and use other OB tools such as Dating, ultrasound documentation, and the pregnancy checklist. The course covers how place orders; including medications, labs, and immunizations, how to write a progress note, and how to document clinic-collected specimens.	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md189c097ad399c55810ecc12c7628c22 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 470 286 892 #

H20 / Epic "Now Showing" for Wednesday July 29, 2020

Cadence Outpatient Scheduling & Registration	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers, HOD Front Desk, Schegistrar (Scheduler + Registrar) and Managers	Learn how to register a patient gathering all the required and recommended data. Canceling & Rescheduling appointments will be covered and we will introduce you to the Cadence Learning Home Dashboard where you can find Tip Sheets and other useful resources and materials. You will learn how to use the Department Appointments Report (DAR), check-in and check-out patient appointments and create Walk-In appointments. The "Fab 5" registration devices will be explained including how to collect payments and documents. MSPQ, RTE and MyChart will also be covered.	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m59942f33180763b85f3331d80f4cc9e4 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 442 7107#
ClinDoc Inpatient Nurse	Adult Inpatient Nurses, All Inpatient LPNs, Dialysis Nurses, Pediatric Nurses, Nurse Managers, ICU Nurses, Oncology Nurses, Wound Care Nurses, IV Nurses.	This course covers starting your shift, documenting in flowsheets, document insertion and removal of LDAs, starting the care plans and patient education, admitting a patient from the ED, arriving a transfer patient and discharging a patient.	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m8d21ec52234e5f173e1760fa1330f6de Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 588 5188#
Cupid Cardiologist	Cardiologists, Providers	Learn how to document encounters within an invasive cardiology setting such as the cardiac Cath lab. Providers will learn how to document consults, place orders, review the patient chart, and result invasive studies in Epic.	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m73ad71c3e9dceebfe8f9c15d3d2ae134 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code):160 561 7052#
Grand Central 101 Hospital Registration	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages.	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m5f46c1442872d7a66f3d78186b296919 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 157 858 2582#
Hospital Billing Biller	HB Billers and Supervisors, Managers; All Home Health Billing Staff and Supervisors/Managers	Learn how to review and correct stop bills, review coverage changes, and initiate date range billing. You will also learn how claims process in Epic, how to review and correct claim edits, and how to correct claim edits caught in the clearinghouse.	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m71ab54821dfc700ebfb0e35162b497dc Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 963 8630#

H20 / Epic "Now Showing" for Wednesday July 29, 2020

Kaleidoscope Provider	Ophthalmologists, Optometrists, Ophthalmology Fellows and Residents	Learn how to complete office visit documentation including an eye exam, Imaging Procedure, Intravitreal injections and other Ophthalmology specific workflows. There is a proficiency exam at the end of this class	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4f12e7b8d3b7ed40ff46616fad470e65 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 383 0645#
OpTime Resource Manager	OR Managers, Schedulers, Resource Managers, Charge Posters.	This course is for OR schedulers - any role that assigns surgical resources or schedules surgical cases. OR Charge posters are also welcome to take this class. This course covers how to schedule cases and manage OR resources. Additionally, basic preference card and reporting tools and charge posting / reports are covered	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m358692637a5bbc4abc603a4f58428a2b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 973 9092#
Orders Inpatient BH Provider	MD, DO, NP, PA	This course covers the major workflows for inpatient providers (admit, transfer, discharge, and rounding) and also covers writing notes and placing orders.	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m9c94ea7e9685c623da2f9a836a772193 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 492 405#
Stork L & D Nurse	L&D Registered Nurse, L&D Nurse Manager	This course covers patient views including the Grease Board, L&D Manager and Patient lists, patient movement, navigator and flowsheet documentation. This course covers documenting the delivery (vaginal and C-Section), medication administration, and blood documentation.	Wednesday July 29, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m48c1faaafc6a785d589e980bfb078c48 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 260 5691#
		Sessions Available On Demand		
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results 	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters

H20 / Epic "Now Showing" for Wednesday July 29, 2020

Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**