H20 / Epic "Now Showing" for Thursday July 30, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	**Description**	**Session(s)**	**Link**
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+ HOSPITALS | H₂O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Weekday 2 sessions 9:30 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Weekday 2 sessions 10:30 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#

H20 / Epic "Now Showing" for Thursday July 30, 2020

DOHMH Scheduling & Registration	***New Webex Session*** **DOHMH Scheduling & Registration**	Learn how to register, schedule and check patients for DOHMH	**Monday to Thursday** 11 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m25678d138382e2275966c69652fb5be9 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 595 3491#
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	***New Webex Session*** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Monday to Friday 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mfe9fca27dce7bbe0bc7ec3d0b68afe62 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 635 7053#
All Staff	Any Role – New to EPIC user *Epic*	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Monday to Friday 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******			
ASAP ED Nurse 200	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	In this course, you will explore blood administration, documenting a code/trauma patient, results review, as well as dispositioning the patient.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t2d78e8e3ea564c961dd1bf8b519bf7ab Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 633 7077#

H20 / Epic "Now Showing" for Thursday July 30, 2020

ASAP ED Tech	Psych ED/CPEP Techs, PCAs, PCTs, CNAs, MAs	Learn how to track patients through common Psych ED workflows. This course includes patient tracking tools, documenting patient belongings and assessments using the tech narrator, specimen collection, notes.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t30c5cdd0cc307530e1e11bfbe298b72f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 213 1227#
Ambulatory Ancillary	OUTPATIENT Social Workers, Dietitians, Audiologists, HIV Counselors, Genetic Counselors, Speech Language Pathologists, Health Educators and Nutritionists	Learn how to review patient information using Chart Review, how to open a patient encounter from the outpatient schedule (including encounters scheduled to another provider or resource), how to view important historical information from within a patient encounter, how to view and update the Problem List, how to add and associate a visit diagnoses, how to write a note using SmartTools, and how to document and associate charges.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md8e06fed5081026745c96b96afba398e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 471 247 402#
Ambulatory Obstetrics Nurse	RNs and LPNs in OB clinics	Learn the basics of the Epic system, including how to room a patient being seen for initial and routine prenatal visits, documenting menstrual history, smoking status and OB History. Additionally, you will learn how to document pregnancy test results and create a pregnancy Episode. Document point-of-care prenatal urine tests, specimen collection for lab tests, write nursing notes and document OB patient education. You will also learn how to document administration of Rhogam, schedule OB ultrasound orders, and document telephone encounters	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4f2de6ec794fdb6bd25b47071701c255 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 300 842#
Beacon Oncology Nurse	Oncology nurses	Learn the Oncology specific workflows. The content will cover admitted patients with treatment plans, releasing infusion orders and administering Chemotherapy in the inpatient units. A comprehensive assessment will be given at the end of the course covering all content.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m35a62de75cb5489eb4c81dd150b2f44c Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 837 0943#

H20 / Epic "Now Showing" for Thursday July 30, 2020

Cadence Supervisor/Manager	Managers and Supervisors	Learn how to find reports, run reports and create reports. Users will also learn how to edit a provider's schedule and Maintain Accurate Appointment Statics using EOD processing. Dashboards will be explored and we will take a closer look at Patient and Claim Edit Workqueues.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m5291d06cb80beeb102326ac918438e5c Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 132 0532#
Cadence Template Manager	Template Builders	Learn how to create and edit a Template for a provider or resource, as well as make changes to a template over time, make a change for a single day and how to edit slots.	Thursday July 30, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3f49b6180eda2182295bb4dea525934c Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 903 0269#
ClinDoc ED Float Nurse	Emergency Department Nurses that float to Inpatient and ICU units	Learn the basics of inpatient tools for example, how to identify the patients they will care for during their shift, how to get report, and how to review and document on the work list, as well as care plan and documenting of patient education, and discharge a patient.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m9915ec57ab8226562b227aee894dbd09 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 011 7073#
ClinDoc Inpatient BH Nurse	Behavioral Health Nurses, Detox Nurses	This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=ma4c6b1aa2f9fa2eda2edfa70f4e935cf Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 422 7711#
Grand Central Transporter Mobile	Transporters, Transport Managers	In this course you learn how to use the Transport Mobile device to complete patient and non-patient transport tasks.	Thursday July 30, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcf059f6b883eed55feb750d6b64d6a7d Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 157 397 3848#

H20 / Epic "Now Showing" for Thursday July 30, 2020

HIM Identity Release of Information Clerk	Staff that manage correspondence for release of information	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3efaff65bd5d1a9cf27be49e08fc653c Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 057 0848#
Hospital Billing Insurance Follow-Up	HB Insurance Follow-Up employees and Supervisors/Managers; All Home Health Billing Staff and Supervisors/Managers	In this course, you will learn how to access accounts to follow up on outstanding insurance balances, resolve denials and payment variances, and resolve insurance credit balances	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m2b557925fb59d5ec8fc94642aa7d83b7 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 150 8221#
OpTime Pre-Op RN	This course is for Amb/Surg pre-operative and PAT nurses.	Learn basics of navigating in Epic., how to find patients, document a PAT visit, pre-op phone calls, inserting and assessing lines, vitals, viewing and acting on orders, and pre-op verification.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf843733f54cb8c3025262dfb93b820d0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 259 8840#
OpTime Post-Op RN	PACU RNs, or any nurse floating to PACU.	This course covers the basics of PACU and Phase II documentation including: patient Education, MAR documentation, discharge, and post-op call workflows.	Thursday July 30, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mab97154efa926d2c9f1ce869caafb060 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 731 8450#
Orders Inpatient Surgeon	MD, DO, NP, PA	Learn through lecture and hands on exercises how to complete their surgical workflows in Epic. This includes pre-op, post-op to floor, post-op discharge. The course also reviews writing notes and placing orders.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4e5887c567cbbffd0ef3bae8eceb4c68 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 108 281#

H20 / Epic "Now Showing" for Thursday July 30, 2020

Radiant Front Desk	Front Desk and Schedulers within the Radiology/EEG/EMG/PFT/Sleep study departments	Learn the processes of transcribing, copying, scheduling, canceling and re-scheduling orders/appointments, as well as patient registration, check-in and walk-in. Activities will include the use of the Snapboard, Appointment Desk, and Ancillary Orders to facilitate these processes.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m12b2df1ac39bb8b4c4e30b0a2054b124 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 321 3594#
Stork Inpatient Obstetrician	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	This course covers inpatient list views, triage and admitting, transferring and discharging the patient, orders, writing notes and placing pre-op orders.	Thursday July 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=maf44928d79bc461c84c55f014f7728c5 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 656 0120#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results 	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**

H20 / Epic "Now Showing" for Thursday July 30, 2020

Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**