H20 / Epic "Now Showing" for Friday July 31, 2020

	Intended Audience	Description	Session(s)	Link
Support		The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information		
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+ HOSPITALS | H₂O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
DOHMH Playground Practice	***New Webex Session*** **DOHMH Scheduling & Registration**	Practice and Learn how to register, schedule and check patients for DOHMH	Friday July 31, 2020 **2 pm to 4 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcc8db795c63eb57876bfea6d8028d920 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 878 7407#
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Weekday 2 sessions 9:30 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#

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AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Weekday 2 sessions 10:30 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	***New Webex Session*** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Monday to Friday 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mfe9fca27dce7bbe0bc7ec3d0b68afe62 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 635 7053#
All Staff	Any Role – New to EPIC user **Epic**	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Monday to Friday 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******				
ASAP ED Clerk	Medical ED Clerks, Psych ED Clerks	Learn how to arrive/mini-reg a patient, review the patient tracking tools, events narrator, consult tracking, transport requests, and schedule follow-up appointments	Friday July 31, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t37f2ec307ba76dcb10be945858e92d33 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 213 1227#

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ASAP ED Mobile Crisis	Mobile Crisis department	Learn how to find patient data, complete documentation, and close encounters.	Friday July 31, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tded6adb987955c2645e4fc02331efcad Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 753 1733#
ASAP ED Psych/CPEP Tech	Psych ED/CPEP Techs, PCAs, PCTs, CNAs, MAs	Learn how to track patients through common Psych ED workflows. This course includes patient tracking tools, documenting patient belongings and assessments using the tech narrator, specimen collection, notes.	Friday July 31, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tcfeebb8a158b3248b73a5a3d47edd5e6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 336 2777#
Ambulatory Lab Tech	Inpatient and Outpatient phlebotomists and lab techs	Learn how to print lab labels, document the collection of specimens, and use Rover Mobile devices. We will also learn how to search the patient's chart to find lab orders if needed and how to release inactive orders in the system.	Friday July 31, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m13a6ab6cf815a7ddbe5f62ecd237a981 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 903 195#
Ambulatory/Inpatient Dental Provider	MD, DO, DDS	learn how to use the outpatient schedule, find inpatients from the patient list, review patient information, write notes, and place and manage orders. Providers will also learn the inpatient consult workflow and how to order blood.	Friday July 31, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=ma86b5c17ee31a5847abd210be9a352b2 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 569 1699#
ClinDoc Manager Reporting Work Bench	Various Inpatient Managers, QI Staff	This class is for any Manager who needs to use, access and run reports. Students learn how to effectively use their Dashboard and find/access/run reports. Reporting Workbench, one of Epic's reporting tools, is taught and students learn how to run their own reports from Reporting Workbench	Friday July 31, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t1c160285abd2f87a3c9e31c0d184c834 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 417 5963#

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ClinDoc Inpatient Dialysis Nursing	Dialysis Nurses	This course covers patient lists management, checking their patient in for dialysis, Snapboard, Navigator and, assessment documentation.	Friday July 31, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf9aefb7de1a193c615d0dcd64bff8e07 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 995 5545#
Grand Central Authorization/Certification Staff	Authorization/Certification Staff, HCI's	In this course you will learn how to find patients that need authorization or certification, and to enter benefit, authorization, and certification information for a patient.	Friday July 31, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m43d312e1b55b41cd1c6190d3b4b143c1 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 157 953 6599 #
Grand Central Financial Counselor	Financial Counselors, HCI's and Utilization Review Staff	In this course you will learn the basics of navigating and using account maintenance and registration to update data related to a patient's account. You will also learn how to add Federal Poverty Level information and work with Pending Medicaid coverages	Friday July 31, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=me0344f77e5c5e84cfb3717bfe3a25c3e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 157 197 0547#
HIM Release of Information from the Denial Workflow	Staff that are responsible for correspondence and releasing of information	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up. Students will also learn how to use the letter functionality in Epic for correspondence purposes.	Friday July 31, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tf0d482a523692c38a88dae366e4adbec Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 006 4648#
Radiant Mammography Technologist	Technologists, who are involved in Breast Imaging exams within the Mammography, Ultrasound and MRI departments	The class will cover processes that begin with transcribing and scheduling mammo exam orders, and for documenting the details of a mammography exam at the beginning and end of the exam. Additional documentation will include Technologist observations and relevant mammo and patient history. Standard workflows for managing additional views will also be covered. Activities will include the use of the Technologist Work List, Snapboard, and Ancillary Orders to facilitate these processes.	Friday July 31, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m94fdee98f63c888a88e495f0555643fd Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 554 0010#

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Stork NICU/Mother Baby	Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses	This course covers admitting the baby, flowsheet documentation, medication administration, discharging both mom and baby.	Friday July 31, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m257f0c46a967d1d0ed99f72075d9acbb Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 635 8690#
**Sessions Available On Demand**
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
**PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM**
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**

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Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**