




H2O / Epic “Now Showing” for Thursday June 11, 2020

Support	The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic 	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	Daily 9 am to 7 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# <div style="background-color: yellow; padding: 5px; text-align: center;"> The NYC H+H Enterprise Service desk is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information </div>
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. Tip sheet: https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Daily 8 am, 10 am, 2 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic COVID19 Lab Test Specimen Collection Tip Sheet https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Daily 9 am & 3 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#

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Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	<p>***New Webex Session***</p> <p>Any end-user that will be registering patients at NYCH+H’s COVID-19 testing & tracing sites</p>	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Daily 10 am & 2 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 530 215 #</p>
Provider, MD, NP, PA	<p>New or existing MD, NP or PA</p> 	Any Provider/NP/PA New or current who need training on Inpatient and ED	Monday to Friday 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 068 409#</p>
All Staff	<p>Any Role – New to EPIC user</p> 	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Monday to Friday 11 am & 4 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#</p>
<p>*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****</p>				
ASAP ED Nurse 200	<p>Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing</p>	In this course, you will explore blood administration, documenting a code/trauma patient, results review, as well as dispositioning the patient.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m4641de594117d8e6c328c2cc4bf1f981</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 453 0029#</p>


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ASAP ED TECH	Medical ED Techs, PCAs, PCTs, CNAs, MAs	In this course, you learn the basics of Epic’s ASAP Emergency Department software by tracking patients through common ED workflows. This course includes patient tracking tools, documenting using the tech narrator, task and specimen collection, notes, and procedures.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m4424c83a5da857b5d04811cbd24ba2bf</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 994 3570#</p>
Ambulatory Ancillary	OUTPATIENT Social Workers, Dietitians, Audiologists, HIV Counselors, Genetic Counselors, Speech Language Pathologists, Health Educators and Nutritionists	Learn how to review patient information using Chart Review, how to open a patient encounter from the outpatient schedule (including encounters scheduled to another provider or resource), how to view important historical information from within a patient encounter, how to view and update the Problem List, how to add and associate a visit diagnoses, how to write a note using Smart Tools, and how to document and associate charges.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=md8e06fed5081026745c96b96afba398e</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 471 247 402#</p>
Ambulatory Nurse 200	RNs, LPNs	Learn how to complete office visit documentation. We will also work through a nurse-only visit, document immunization administration, and document clinic-administered medications using the MAR. We will learn how to document patient education, and explore the internal messaging system used within Epic, In Basket.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m0ec2a0abe24fe45464f4e862c759a352</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 471 880 206#</p>
Ambulatory Obstetrics Nurse	RNs and LPNs in OB clinics	Learn the basics of the Epic system, including how to room a patient being seen for initial and routine prenatal visits, documenting menstrual history, smoking status and OB History. Additionally, you will learn how to document pregnancy test results and create a pregnancy Episode. Document point-of-care prenatal urine tests, specimen collection for lab tests, write nursing notes and document OB patient education. You will also learn how to document administration of Rhogam, schedule OB ultrasound orders, and document telephone encounters	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m4f2de6ec794fdb6bd25b47071701c255</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 300 842#</p>
Anesthesia Provider	Anesthesia Providers, CRNAs, Anesthesiology Residents	Learn the three stages of anesthesia documentation: Pre-Procedure, Intra-Procedure, and Post-Procedure. Following both a general surgery patient and epidural patient to learn how Epic anesthesia tools are used in different workflows.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m1d98ca133236c26b3204ac0c98aee3ff</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 402 6263#</p>





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ClinDoc Inpatient BH Nurse 200	Behavioral Health Nurses, Detox Nurses	This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m33e6650d5b8b1281e896f2c53e239be4</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 078 4083#</p>
ClinDoc Inpatient Nurse 200	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, Oncology Nurses	This course covers how to document insertion and removal of IV lines, I&O, arriving a transfer patient, documenting restraints, discharging patients, code documentation and end of shift. This course will also cover how to document using the Rovers.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m9ef81166e58978181d8c0f9b9d0c82b0</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 196 3588#</p>
Grand Central 102 Admission, ED Arrival, LD Arrival, Front Desk Surgery, Claim Edit WQ	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	Learn how to admit patients which includes admitting a preadmitted adult patient from the Today's Patients Report and admitting a direct admit patient with a bed reservation. In addition, you will learn how to check in and register existing, new, and anonymous patients in the Emergency Department as well as how to pre-admit, admit, and discharge patients in the Labor and Delivery Unit. We will also cover how to research and work registration-related billing errors. This includes Stop Bills, Claim Edits, and Discharge Not Billed edits.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m523f15e79a3e8b92d3f0f47455067a45</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 324 4199#</p>
HIM Outpatient Coder 100	Staff who code outpatient	Learn how to access accounts to code, navigate within a patient's chart, and code an account. Additional workflows will include the charging, missing documentation, and query workflows.	Thursday June 11, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m201ffefd43c9bfcd40750b97efe4360f</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 213 6586#</p>
HIM Identity Release of Information Clerk	This course is designed for staff that manage correspondence for release of information.	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up. Students will also learn how to use the letter functionality in Epic for correspondence purposes.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mdb74c07c9a2fc1e18a3fd747f910fd2c</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 645 7349#</p>

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Hospital Billing Insurance Payment Poster & Guarantor Payment Poster	HB Guarantor Payment Posters and Supervisors/Managers; All Home Health Billing Staff and Supervisors/Managers	In this course, you will learn how to post insurance payments, denials, and recoupments. You will learn how to correct remittance processing errors, as well as how to post guarantor (self-pay) payments.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mfee1015335d7f35d301b729c534490d8</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 016 1503#</p>
Orders Inpatient Surgeon 100	MD, DO, NP, PA	Learn through lecture and hands on exercises how to complete their surgical workflows in Epic. This includes pre-op, post-op to floor, post-op discharge. The course also reviews writing notes and placing orders.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m4e5887c567cbbffd0ef3bae8eceb4c68</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 108 281 #</p>
Radiant Mammography Coordinator	Mammography Coordinators and staff whose job responsibilities include mammography patient letters, mammography recommendations follow up, or MQSA reporting	The class will cover viewing and managing reports that show Mammography studies for the day and studies that need follow-up. Mammography Coordinators will go through the processes of documenting patient follow-ups, updating results and assessments, patient letters, pathology results, and follow-up exams, as well as reviewing the MQSA Statistics report.	Thursday June 11, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=me85410430886aa746b0af8c475296a50</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 973 5132#</p>
Stork L & D Nurse 200	L&D Registered Nurse, L&D Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses	This course covers documenting the delivery, IV medication administration, care plans, patient education and blood documentation.	Thursday June 11, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m629c3010cf73602e1bd0c2aee60bf7d5</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 737 2599#</p>
Sessions Available On Demand				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</p>

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Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_document_televisit</p>
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGCACCEARNING
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit 	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPRNACC2020
Float RN	Local Training Coordinators can enroll the RN being floated to an ED 	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICACCICURN2020