H20 / Epic "Now Showing" for Friday June 12, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	**Description**	**Session(s)**	**Link**
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+ HOSPITALS | H₂O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Daily 8 am, 10 am, 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Daily 9 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#

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Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	*****New Webex Session***** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Daily 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 530 215 #
Provider; MD, NP, PA	New or existing MD, NP or PA	Any Provider/NP/PA New or current who need training on Inpatient and ED	Monday to Friday 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 068 409#
All Staff	Any Role – New to EPIC user Epic	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Monday to Friday 11 am & 4 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******				
ASAP ED Clerk	Medical ED Clerks, Psych ED Clerks	Learn how to arrive/mini-reg a patient, review the patient tracking tools, events narrator, consult tracking, transport requests, and schedule follow-up appointments	Friday June 12, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m7406dfd3cdd960b93d75bd6bbbff8640 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 789 8138#

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ASAP ED Psych/CPEP Tech	Psych ED/CPEP Techs, PCAs, PCTs, CNAs, MAs	Learn how to track patients through common Psych ED workflows. This course includes patient tracking tools, documenting patient belongings and assessments using the tech narrator, specimen collection, notes.	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m7e6b72a0f187f98daef12d7c28dfda5b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 161 8485#
Ambulatory Lab Tech	Inpatient and Outpatient phlebotomists and lab techs	Learn how to print lab labels, document the collection of specimens, and use Rover Mobile devices. We will also learn how to search the patient's chart to find lab orders if needed and how to release inactive orders in the system.	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m13a6ab6cf815a7ddbe5f62ecd237a981 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 903 195#
Cadence Cashier	Cashiers	Learn how to balance your Cash Drawer. Covered areas also include credit card authorization, resolve discrepancies and close your cash drawer and refunding POS payments.	Friday June 12, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m8ea6bf628c21fd88c49b59222c3fb4fb Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 749 2258#
Cadence Referral	Referral Managers, Referral Users and Referral Coordinators	Learn how to schedule referrals and work the referral work queue. Covered areas include transcription, creating a referral record while scheduling and documenting insurance approval for referrals.	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m59fc728365decac9d7873530ce37e19d Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 865 0358#
ClinDoc Care Manager	Care Managers	This course covers patient lists management, running reports, chart review, flowsheet documentation, care plans, patient education and writing a note. This course also includes post – discharge follow up documentation	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=ma61d2988b122b996542f89d05ef8aca9 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 530 5753#

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ClinDoc Inpatient Unit Clerk	Inpatient Unit Clerks	This course covers patient movement within the facility, review patient information, scheduling an appointment document scanning and printing.	Friday June 12, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md45d7ec6176cc23b1fcf841d777e7a39 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 395 8751#
ClinDoc Manager Reporting Work Bench	Various Inpatient Managers, QI Staff	This class is for any Manager who needs to use, access and run reports. Students learn how to effectively use their Dashboard and find/access/run reports. Reporting Workbench, one of Epic's reporting tools, is taught and students learn how to run their own reports from Reporting Workbench	Friday June 12, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m15b7b7924172a86f8d79bea2ffa473b3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 777 9892#
ClinDoc Inpatient PCA/CNA	Inpatient PCA's, PCT's, CNA's, Techs or BHA's	This course covers patient list management, flowsheet documentation and work list tasks.	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m20a1c7a5a18b5aef3d3fa49e94d26b1e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 057 9140#
Grand Central Authorization/Certification Staff	Authorization/Certification Staff, HCI's	In this course you will learn how to find patients that need authorization or certification, and to enter benefit, authorization, and certification information for a patient.	Friday June 12, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m9c6c0ce33b84e781cee6cac0a1586ad4 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 505 1013#
Grand Central Financial Counselor	Financial Counselors, HCI's and Utilization Review Staff	In this course you will learn the basics of navigating and using account maintenance and registration to update data related to a patient's account. You will also learn how to add Federal Poverty Level information and work with Pending Medicaid coverages	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m76b4e60c29355eab9ea9da2ed9f2b437 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 408 3022#

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HIM Scanning	HIM Scanners	Learn how to use the OnBase software to batch scan into a patient's chart as well as the other aspects of the software. They will also learn how to scan documentation into a patient's chart using Epic's Media Manager Activity.	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf30d73bf4338df3b11035eb4e33f34a9 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 075 0062#
Optime Intra-Op RN	Intra-operative nurses: Circulator RNs, Scrub RNs	This course covers topics including operating room set-up and surgical procedures, how to document counts, staff, specimen collection, implants, equipment, intraoperative medication documentation, time out procedures, and patient prep. The class finishes with chart verification and the handoff to PACU.	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m02713a09c918b6880db53be9cf39bc5c Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 159 8076#
Orders Infection Prevention	RN, LPN, NP	Learn CDA Documents, Dashboards/Reporting, Documenting Infection Cases, Reporting to NHSN.	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m870e6db741a5dc2cc9c917fb31796a63 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 697 485#
Radiant Technologist	Technologists within the Radiology/EEG/EMG/PFT/Sleep study departments	Learn processes that begin with transcribing and scheduling imaging exam orders, and for documenting the details of an imaging exam at the beginning and end of the exam. Activities will include the use of the Technologist Work List, Snapboard, and Ancillary Orders to facilitate these processes.	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4d1b754c7d974d3950aea605b8048517 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 242 9990#
Stork L & D Nurse 300	L&D Registered Nurse, L&D Nurse Manager	Learn to transferring patients, scheduling inductions, work list tasks and discharging the patient.	Friday June 12, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m7df10ad3bd811dba26f9e2adffe78b53 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 050 1089#
Sessions Available On Demand				

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Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**

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| Float RN | Local Training Coordinators can enroll the RN being floated to an ICU | Approximately 15 minutes long.
This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU | On Demand via PeopleSoft ELM | **PeopleSoft ELM Course Code: HHCEPICACCICURN2020** |