H20 / Epic "Now Showing" for Tuesday June 16, 2020

	Intended Audience	Description	Session(s)	Link
Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+ HOSPITALS | H₂O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Weekday 3 sessions 8 am 9:30 am 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Weekday 3 sessions 8 am 10:30 am 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#

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Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	***New Webex Session*** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Weekday 3 sessions 8 am 10 am 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 530 215 #
******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******				
ASAP ED Provider	Medical ED MDs, PAs, NPs, Residents, Medical ED Physician Directors/Supervisors	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient.	Tuesday June 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m1243c34b19504c3eb013fe841b451a63 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 464 4440#
Ambulatory Provider	Outpatient Providers including NPs, Residents & PAs in non-OB/GYN, non-psych and non-surgical specialties, Scribes	Learn the basics of navigating Hyperspace, documenting office visits including documenting patient history and assessments, placing orders such as medications, immunizations and labs, writing progress notes, and patient instructions, and placing orders for patients that need to be admitted to hospital. You will also discover how to document an in-office procedure, how to document medications administered during a clinic visit and how to document clinic-collected specimens. You will learn how to capture charges for office visits and procedures performed during an office visit.	Tuesday June 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m8995f733e18bec8c2124ddf746ec83c2 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 944 809#

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Ambulatory BH Provider	All clinicians, with the exception of nurses and PCAs, who work in an outpatient behavioral health department	Learn how to complete documentation for a Behavioral Health office visit, how to review and document important patient medical and psych history. We will also explore the different Behavioral Health assessment and tools (such as CSSRS, CAGE-10, FAGERSTROM, etc.) available to you in the system. The class reviews the available behavioral health note templates and how to use them, as well as how to document and update treatment and safety plans. You will also learn how to place medication, lab and procedure orders. The class also reviews how to document in the Blue Book for Chemical Dependency intake, assessments and follow-up. Additionally, you will learn how to capture charges for different types of offices visits and assessment.	Tuesday June 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4a67fca41b63e1dec23b947fa5d2073c Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 470 099 770#
Anesthesia Provider	Anesthesia Providers, CRNAs, Anesthesiology Residents	Learn the three stages of anesthesia documentation: Pre-Procedure, Intra-Procedure, and Post-Procedure. Following both a general surgery patient and epidural patient to learn how Epic anesthesia tools are used in different workflows.	Tuesday June 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=me3e76fc4baa73a177dbd7a1e69edcfc0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 444 6962#
Cadence Supervisor/Manager	Managers and Supervisors	Learn how to find reports, run reports and create reports. Users will also learn how to edit a provider's schedule and Maintain Accurate Appointment Statics using EOD processing. Dashboards will be explored and we will take a closer look at Patient and Claim Edit Work queues.	Tuesday June 16, 2020 9 am	**Link:** **https://hhc.webex.com/hhc/j.php?MTID=m8664280cde006d56213fc6d5c3c66b4b** Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 939 9373#
Cadence Template Manager	Template Builders	Learn how to create and edit a Template for a provider or resource, as well as make changes to a template over time, make a change for a single day and how to edit slots.	Tuesday June 16, 2020 1 pm	**Link:** **h**ttps://hhc.webex.com/hhc/j.php?MTID=mf3294ce5bbbae45257348b5f0406bb97 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 661 9748#

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ClinDoc Therapist	Physical Therapist, Occupational Therapist, Speech Language Therapist, Audiologists	This course covers patient list management, chart review, assessment documentation, care plans, patient education, team conference notes and filing charges	Tuesday June 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m94a93a5a21683e5a8ee99cad906e411d Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 899 3279#
ClinDoc BH Specialty Ancillary	Rehab Psychologist, Creative Art Therapists, Rehab Social Worker, Addiction Counselors	This course covers patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes	Tuesday June 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf0044de5e02212a7a94693ca9b0749cc Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 723 8589#
HIM Identity Release of Information Clerk	Staff that manage correspondence for release of information.	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up. Students will also learn how to use the letter functionality in Epic for correspondence purposes.	Tuesday June 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf69dce4bda26d2432e06a49a3dd5879f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 070 8128#
Hospital Billing Biller	HB Billers and Supervisors, Managers; All Home Health Billing Staff and Supervisors/Managers	Learn how to review and correct stop bills, review coverage changes, and initiate date range billing. You will also learn how claims process in Epic, how to review and correct claim edits, and how to correct claim edits caught in the clearinghouse.	Tuesday June 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=ma7caf340f4a092757db7d2305ad7c25e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 006 5653#
Stork L & D PCA	L&D Patient Care Associates and CNA's	This course covers patient movement, patient lists views, chart review, flowsheet documentation and work list tasks.	Tuesday June 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=me0ee8198cd6d7a6ffe7e2e2772dd36e0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 156 5892#

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	L&D Unit Clerks	This course covers patient views, patient movement, and scheduling procedures from an order.	Tuesday June 16, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf43b04cf9b27002a8e0b6b209c1b709d Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 097 2296#
Stork L & D Unit Clerk				

| **Sessions Available On Demand** ||||||

	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Ambulatory Telephone Encounter				
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit

| **PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM** ||||||

	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Cadence Scheduler				
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**

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			PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**