H20 / Epic "Now Showing" for Tuesday June 2, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	**Description**	**Session(s)**	**Link**
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
Provider; MD, NP, PA	New or existing MD, NP or PA	Any Provider/NP/PA New or current who need training on Inpatient and ED	Daily 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 068 409#
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. Tip sheet: https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Daily 8 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#

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AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	*****New Webex Session***** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Daily 9 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	*****New Webex Session***** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Daily 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 530 215 #
All Staff	Any Role – New to EPIC user **Epic**	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Daily 11 am & 4 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******				
ASAP ED Mobile Crisis	Mobile Crisis department	Learn how to find patient data, complete documentation, and close encounters.	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m638afb6e90556144a28adba21e47e212 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 618 2468#

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ASAP ED Provider 100	Medical ED MDs, PAs, NPs, Residents, Medical ED Physician Directors/Supervisors	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient.	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m31c4007cae62779d195d0a1f6dd2c0cc Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 814 0100#
Ambulatory Provider 100	Outpatient Providers including NPs, Residents & PAs in non-OB/GYN, non-psych and non-surgical specialties, Scribes	Learn the basics of navigating Hyperspace, documenting office visits including documenting patient history and assessments, placing orders such as medications, immunizations and labs, writing progress notes, and patient instructions, and placing orders for patients that need to be admitted to hospital. You will also discover how to document an in-office procedure, how to document medications administered during a clinic visit and how to document clinic-collected specimens. You will learn how to capture charges for office visits and procedures performed during an office visit.	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m8995f733e18bec8c2124ddf746ec83c2 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 944 809#
Cadence Supervisor/Manager 300	Managers and Supervisors	Learn how to find reports, run reports and create reports. Users will also learn how to edit a provider's schedule and Maintain Accurate Appointment Statics using EOD processing. Dashboards will be explored and we will take a closer look at Patient Workqueues.	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m50cde9abf99e2d844192e6977d6f4cbf Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 773 9126#
Cadence Template Manager 400	Template Builders	Learn how to create and edit a Template for a provider or resource, as well as make changes to a template over time, make a change for a single day and how to edit slots.	Tuesday June 2, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m0fcd9029984db538067e41aed3f30101 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 766 2888#

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ClinDoc Therapist	Physical Therapist, Occupational Therapist, Speech Language Therapist, Audiologists	This course covers patient list management, chart review, assessment documentation, care plans, patient education, team conference notes and filing charges	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m6868d3fee614d9cfb4e1a2881786f2c7 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 597 4780#
ClinDoc BH Specialty Ancillary	Rehab Psychologist, Creative Art Therapists, Rehab Social Worker, Addiction Counselors	This course covers patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m7394b6c0cd11291b6deb423b323fe2ca Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 702 7308#
HIM Inpatient Coder 200	Coding supervisors and management	Learn how to access accounts to code, navigate within a patient's chart, and code an account. Additional workflows will include the charging, missing documentation, and query workflows.	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mb9cb6c4b5de55e53dbd64a923816006e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 714 9220#
Hospital Billing Biller	HB Billers and Supervisors, Managers; All Home Health Billing Staff and Supervisors/Managers	Learn how to review and correct stop bills, review coverage changes, and initiate date range billing. You will also learn how claims process in Epic, how to review and correct claim edits, and how to correct claim edits caught in the clearinghouse.	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m11fe9c1c9ba539d5b828de4358f8a02b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 399 6333#
Optime Pre-Op RN	This course is for Amb/Surg pre-operative and PAT nurses.	Learn basics of navigating in Epic., how to find patients, document a PAT visit, pre-op phone calls, inserting and assessing lines, vitals, viewing and acting on orders, and pre-op verification.	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=me7706d31f3e4c63c1bd54c3906a7812d Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 009 4162#

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Orders Inpatient Surgeon	MD, DO, NP, PA	Learn through lecture and hands on exercises how to complete their surgical workflows in Epic. This includes pre-op, post-op to floor, post-op discharge. The course also reviews writing notes and placing orders.	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4e5887c567cbbffd0ef3bae8eceb4c68 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 108 281#
Stork L & D PCA	L&D Patient Care Associates and CNA's	Learn patient movement, patient lists views, chart review, flowsheet documentation and work list tasks.	Tuesday June 2, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=me3c4b9c1253cdd7d4ca3b83a986b71c3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 396 3026#
Stork L & D Unit Clerk	L&D Clerical Associates	Learn patient views, patient movement, and scheduling procedures from an order.	Tuesday June 2, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mc8e5b1fc4fcd0ba39f7a18fa6d8f49d3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 341 5236#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit

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	PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM			
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICCADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPRNACC2020
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICACCICURN2020