

H2O / Epic “Now Showing” for Wednesday June 3, 2020

Support	<p>The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information</p>			
	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	<p>For all end-users documenting in H2O/Epic</p> 	<p>This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.</p>	<p>Daily</p> <p>9 am to 7 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055#</p> <p style="text-align: center; background-color: yellow;"> The NYC H+H Enterprise Service desk is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information </p>
Provider, MD, NP, PA	<p>New or existing MD, NP or PA</p> 	<p>Any Provider/NP/PA New or current who need training on Inpatient and ED</p>	<p>Daily</p> <p>1 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 068 409#</p>
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	<p>***New Webex Session***</p> <p>MD, NP & PAs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites</p>	<p>Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic.</p> <p>Tip sheet: https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf</p>	<p>Daily</p> <p>8 am & 2 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#</p>

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AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	<p>***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites</p>	<p>Learn how to manage COVID-19 specimen collections in Epic</p> <p>COVID19 Lab Test Specimen Collection Tip Sheet https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf</p>	<p>Daily</p> <p>9 am & 3 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#</p>
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	<p>***New Webex Session*** Any end-user that will be registering patients at NYCH+H’s COVID-19 testing & tracing sites</p>	<p>Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites</p>	<p>Daily</p> <p>10 am & 2 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 530 215 #</p>
All Staff	<p>Any Role – New to EPIC user</p> <p style="text-align: center;"></p>	<p>This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.</p>	<p>Daily</p> <p>11 am & 4 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#</p>
<p>*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****</p>				
ASAP ED View Only	<p>Administrators and other roles that need to access/view the ED Track Board/ED Manager or access ED patient data without completing documentation</p>	<p>Learn the basics of Epic’s ASAP Emergency Department software by tracking patient data using the ED essential tools- ED Track Board and ED Manager. Students will learn how to find patient data.</p>	<p>Wednesday</p> <p>June 3, 2020</p> <p>9 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m6e1e0177011c964a4ff1c38f241b6c51</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 859 7720#</p>

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Ambulatory Obstetrician	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	Learn how to complete documentation for initial and routine prenatal visits, including how to create a pregnancy episode, review relevant labs and document a bedside ultrasound. We will also explore how update obstetric history, and use other OB tools such as Dating, ultrasound documentation, and the pregnancy checklist. The course covers how place orders; including medications, labs, and immunizations, how to write a progress note, and how to document clinic-collected specimens.	Wednesday June 3, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=md189c097ad399c55810ecc12c7628c22</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 470 286 892#</p>
Cadence Scheduler & Front Desk	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers	Learn how to schedule basic and advanced appointments. You will learn how to register a patient gathering all the required and recommended data. Scheduling Referrals, Canceling & Rescheduling appointments and Confirming appointments will be covered using various scenario-based exercises. There will also be an introduction to MyChart and the Cadence Learning Home Dashboard.	Wednesday June 3, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=md6ea7e1984b11a2e45f4f6cfc60878be</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 178 5152#</p>
ClinDoc Inpatient BH Nurse 100	Behavioral Health Nurses, Detox Nurses	This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.	Wednesday June 3, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mae366a37de42b12f35ae4e4f47cc1d88</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 534 6277#</p>
ClinDoc Inpatient Nurse 100	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, Oncology Nurses	This course covers how to document insertion and removal of IV lines, I&O, arriving a transfer patient, documenting restraints, discharging patients, code documentation and end of shift. This course will also cover how to document using the Rovers.	Wednesday June 3, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m1c0a8dc56c49bbaebf9f2824b3e2bd51</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 642 1230#</p>
Data Integrity Specialist	This course is designed for staff who manage the EMPI and who manage chart corrections	In this course, students learn to manage a patient’s identity. This will include merging patient records, unmerging patient records, and utilizing chart correction tools like the contact and note mover.	Wednesday June 3, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m7ba4013a2f1b7002386f789efe038936</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 452 4615#</p>

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Optime Post-Op RN	PACU RNs, or any nurse floating to PACU.	This course covers the basics of PACU and Phase II documentation including: patient Education, MAR documentation, discharge, and post-op call workflows.	Wednesday June 3, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=ma41d0eb4eb37e3feb0e27664a03adc02</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 068 0881#</p>
Radiant Front Desk 100	Front Desk and Schedulers within the Radiology/EEG/EMG/PFT/Sleep study departments	Learn how to successfully navigate through the application to assist them in performing their daily tasks. The class will cover the processes of transcribing, copying, scheduling, canceling and re-scheduling orders/appointments, as well as patient registration, check-in and walk-in.	Wednesday June 3, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=ma18d88fc7acb04a894936ce0c0a3a4e4</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 292 3156#</p>
Stork L & D Nurse 100	L&D Registered Nurse, L&D Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses	This course covers patient views including the Grease Board, L&D Manager and Patient lists, patient movement, chart review, medication administration, navigator and flowsheet documentation.	Wednesday June 3, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m74ab60a60543e61df8d3a6fcb32fad62</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 346 7180#</p>
Sessions Available On Demand				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_document_televisit</p>

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PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGCACCEARNING
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit 	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPRNACC2020
Float RN	Local Training Coordinators can enroll the RN being floated to an ED 	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICACCICURN2020