H20 / Epic "Now Showing" for Tuesday June 30, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	**Description**	**Session(s)**	**Link**
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic NYC HEALTH+ HOSPITALS | H₂O	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Weekday 2 sessions 9:30 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **COVID19 Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Weekday 2 sessions 10:30 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#

H20 / Epic "Now Showing" for Tuesday June 30, 2020

Out-patient Registration & Scheduling for COVID-19 NYCH+H	***New Webex Session*** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Weekday 2 sessions 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m479a187cf13981c03bd748d07efd2fa5 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 329 5960#
All Staff	Any Role – New to EPIC user **Epic**	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Monday to Friday 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******				
ASAP ED Mobile Crisis	Mobile Crisis department	Learn how to find patient data, complete documentation, and close encounters.	Tuesday June 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m8fdbc8aa11f5614b81baa4b991de11cf Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 415 7734#
ASAP ED Provider	Medical ED MDs, PAs, NPs, Residents, Medical ED Physician Directors/Supervisors	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient.	Tuesday June 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m2172a98b3e7e12390029cb8b9ecc99a3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 928 7851#
Ambulatory Provider	Outpatient Providers including NPs, Residents & PAs in non-OB/GYN, non-psych and non-surgical specialties, Scribes	Learn the basics of navigating Hyperspace, documenting office visits including documenting patient history and assessments, placing orders such as medications, immunizations and labs, writing progress notes, and patient instructions, and placing orders for patients that need to be admitted to hospital. You will also discover how to document an in-office procedure, how to document medications administered during a clinic visit and how to document clinic-collected specimens. You will learn how to capture charges for office visits and procedures performed during an office visit.	Tuesday June 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mfecf51b25533780b5d8b47903c5acea7 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 539 1118#

H20 / Epic "Now Showing" for Tuesday June 30, 2020

Cadence Manager/Supervisor	Managers and Supervisors	Learn how to find reports, run reports and create reports. Users will also learn how to edit a provider's schedule and Maintain Accurate Appointment Statics using EOD processing. Dashboards will be explored and we will take a closer look at Patient and Claim Edit Workqueues.	Tuesday June 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md75a7c7fa5566df4a15967aed70deafa Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 749 0336#
Cadence Manager/Supervisor	Managers and Supervisors	Learn how to find reports, run reports and create reports. Users will also learn how to edit a provider's schedule and Maintain Accurate Appointment Statics using EOD processing. Dashboards will be explored and we will take a closer look at Patient and Claim Edit Workqueues.	Tuesday June 30, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m77ba42a40154b8af0a215c5904e6940d Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 714 0293#
Cadence Template Builder	Template Builders	Learn how to create and edit a Template for a provider or resource, as well as make changes to a template over time, make a change for a single day and how to edit slots.	Tuesday June 30, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=ma1696df1266fbea3ee79c9aa1658d329 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 629 8734#
ClinDoc Therapist	Physical Therapist, Occupational Therapist, Speech Language Therapist, Audiologists	This course covers patient list management, chart review, assessment documentation, care plans, patient education, team conference notes and filing charges	Tuesday June 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m7d9811a5392d11f80118acbbfb9cff74 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 615 9282#
ClinDoc BH Specialty Ancillary	Rehab Psychologist, Creative Art Therapists, Rehab Social Worker, Addiction Counselors	This course covers patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes	Tuesday June 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m2bc2248641e1a5d47f15b41c7bc29e75 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 992 1380#

H20 / Epic "Now Showing" for Tuesday June 30, 2020

Grand Central Environmental Service Manager	EVS Managers, Asst. Dir. Hospitals, Senior Housekeeper, Coordination Managers	Learn an overview of the EVS command center, how to monitor and manage the EVS command center and components of reporting. This includes manually creating and assigning requests, and signing housekeepers in and out.	Tuesday June 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md40517401f5fabd2cd3f95745b84cf48 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 301 1655#
Grand Central Financial Counselor	Financial Counselors, HCI's and Utilization Review Staff	In this course you will learn the basics of navigating and using account maintenance and registration to update data related to a patient's account. You will also learn how to add Federal Poverty Level information and work with Pending Medicaid coverages	Tuesday June 30, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf70ee7275d4bf51e487d2bc74c6ccf96 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 259 0134#
Hospital Billing Biller	HB Billers and Supervisors, Managers; All Home Health Billing Staff and Supervisors/Managers	Learn how to review and correct stop bills, review coverage changes, and initiate date range billing. You will also learn how claims process in Epic, how to review and correct claim edits, and how to correct claim edits caught in the clearinghouse.	Tuesday June 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4584b63654f87cc0b6c34b6e29be28b0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 626 4036#
Radiant Front Desk	Front Desk and Schedulers within the Radiology/EEG/EMG/PFT/Sleep study departments	Learn how to successfully navigate through the application to assist them in performing their daily tasks. The class will cover the processes of transcribing, copying, scheduling, canceling and re-scheduling orders/appointments, as well as patient registration, check-in and walk-in.	Tuesday June 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4f68d5c630c7dc89a4025b437a873b8d Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 593 2838#
Stork L & D PCA	L&D Patient Care Associates and CNA's	This course covers patient movement, patient lists views, chart review, flowsheet documentation and work list tasks.	Tuesday June 30, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3114cc24b3c0423e0150b758573de4ce Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 699 8280#

H20 / Epic "Now Showing" for Tuesday June 30, 2020

Stork L & D Unit Clerk	L&D Unit Clerks	This course covers patient views, patient movement, and scheduling procedures from an order.	Tuesday June 30, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=ma969e7983b1671410170e513cb860bb6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 896 9311#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**

H20 / Epic "Now Showing" for Tuesday June 30, 2020

Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**