




H2O / Epic “Now Showing” for Friday June 5, 2020

Support	<p>The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information</p>			
	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	<p>For all end-users documenting in H2O/Epic</p> 	<p>This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.</p>	<p>Daily</p> <p>9 am to 7 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055#</p> <p style="text-align: center; background-color: yellow;"> The NYC H+H Enterprise Service desk is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information </p>
Provider, MD, NP, PA	<p>New or existing MD, NP or PA</p> 	<p>Any Provider/NP/PA New or current who need training on Inpatient and ED</p>	<p>Daily</p> <p>1 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 068 409#</p>
AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	<p>***New Webex Session***</p> <p>MD, NP & PAs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites</p>	<p>Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic.</p> <p>Tip sheet: https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf</p>	<p>Daily</p> <p>8 am & 2 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#</p>

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AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	<p>***New Webex Session***</p> <p>RNs, LPNs & Lab Techs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites</p>	<p>Learn how to manage COVID-19 specimen collections in Epic</p> <p>COVID19 Lab Test Specimen Collection Tip Sheet https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf</p>	<p>Daily</p> <p>9 am & 3 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#</p>
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	<p>***New Webex Session***</p> <p>Any end-user that will be registering patients at NYCH+H’s COVID-19 testing & tracing sites</p>	<p>Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites</p>	<p>Daily</p> <p>10 am & 2 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 530 215 #</p>
All Staff	<p>Any Role – New to EPIC user</p> <p style="text-align: center;"></p>	<p>This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.</p>	<p>Daily</p> <p>11 am & 4 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#</p>
<p>*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****</p>				
Ambulatory Lab Tech	<p>Inpatient and Outpatient phlebotomists and lab techs</p>	<p>Learn how to print lab labels, document the collection of specimens, and use Rover Mobile devices. We will also learn how to search the patient’s chart to find lab orders if needed and how to release inactive orders in the system.</p>	<p>Thursday</p> <p>June 4, 2020</p> <p>9 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m13a6ab6cf815a7ddbe5f62ecd237a981</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 903 195#</p>




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Ambulatory/Inpatient Dental Provider	MD, DO, DDS	learn how to use the outpatient schedule, find inpatients from the patient list, review patient information, write notes, and place and manage orders. Providers will also learn the inpatient consult workflow and how to order blood.	Friday June 5, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=ma86b5c17ee31a5847abd210be9a352b2</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 569 1699#</p>
ClinDoc Care Manager	Care Managers	This course covers patient lists management, running reports, chart review, flowsheet documentation, care plans, patient education and writing a note. This course also includes post – discharge follow up documentation	Friday June 5, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m10e0382166da7761702de441215d42c1</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 007 4870#</p>
ClinDoc Inpatient Unit Clerk	Inpatient Unit Clerks	This course covers patient movement within the facility, review patient information, scheduling an appointment document scanning and printing.	Friday June 5, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mdb60dd77961764023e6b6c135181dd8e</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 983 7759#</p>
ClinDoc Manager Reporting Work Bench	Various Inpatient Managers, QI Staff	This class is for any Manager who needs to use, access and run reports. Students learn how to effectively use their Dashboard and find/access/run reports. Reporting Workbench, one of Epic’s reporting tools, is taught and students learn how to run their own reports from Reporting Workbench	Friday June 5, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=me89be58a82058e25dc8d5d31f199f47a</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 283 3321#</p>
ClinDoc Inpatient PCA/CNA	Inpatient PCA’s, PCT’s, CNA’s, Techs or BHA’s	This course covers patient list management, flowsheet documentation and work list tasks.	Friday June 5, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m683af26fa2e63059f98e803d34199a97</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 233 6257#</p>



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Grand Central Transport Manager	Transport Managers, Asst. Dir. Hospitals, Coordination Managers	Learn how to manage the Transport Command Center, create and edit transport requests, build a recurring task and an employee transporter record. You will also understand the difference between Patient and Non-Patient transport and how they work. In addition, you will gain an understanding of Regions, Sectors and Reporting.	Friday June 5, 2020 10 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m0f7d62028c9d5e722898f8bbdee60212</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 319 4771#</p>
Grand Central Transport Mobile	Transporters, Transport Managers	In this course you learn how to use the Transport Mobile device to complete patient and non-patient transport tasks.	Friday June 5, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m22958fca0c6de30cf2d5002f42510f6e</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 622 6740#</p>
HIM/Identity Release of Information Clerk	Staff that manage correspondence for release of information	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up.	Friday June 5, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=ma5381f008d405992578ccb015d3ee3d2</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 080 4348#</p>
Optime GI Endo RN	All RNs working in Endo	This is a comprehensive course covering the basics of navigating Epic while following a complete GI patient workflow. These topics include pre, intra and post-procedure.	Friday June 5, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mcfea9f0069c0296043f7ef4cfb7f7734</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 475 6816#</p>
Stork L&D Nurse 200	L&D Registered Nurse, L&D Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses	This course covers documenting the delivery, IV medication administration, care plans, patient education and blood documentation.	Friday June 5, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=ma25b81dce85f9c4886cbeff1750395fd</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 981 8308#</p>

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Sessions Available On Demand				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	<p>This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_document_televisit</p>
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas:</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICCADACC2020</p>
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICGCACCEARNING</p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</p>

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Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPIPTOEDRNWEBEX</p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> 	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICACCICURN2020</p>