




## H2O / Epic “Now Showing” for Monday June 8, 2020

Support	The <b>NYC H+H Enterprise Service desk</b> is available 24/7. Call: 877-934-8442 or Email <a href="mailto:EnterpriseServiceDesk@nychhc.org">EnterpriseServiceDesk@nychhc.org</a> with a detailed description of the issue and your contact information			
	<b>Intended Audience</b>	<b>Description</b>	<b>Session(s)</b>	<b>Link</b>
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic  	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	<b>Daily</b>  <b>9 am to 7 pm</b>	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b">https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055#  <div style="background-color: yellow; padding: 5px; text-align: center;"> <b>The NYC H+H Enterprise Service desk is available 24/7              Call: 877-934-8442 or Email <a href="mailto:EnterpriseServiceDesk@nychhc.org">EnterpriseServiceDesk@nychhc.org</a>              with a detailed description of the issue and contact information</b> </div>
Provider; MD, NP, PA	New or existing MD, NP or PA  	Any Provider/NP/PA New or current who need training on Inpatient and ED	Daily  1 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393">https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 068 409#
<b>AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW</b>	<b>***New Webex Session***</b> MD, NP & PAs that will provide staffing at NYCH+H’s COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic.  <b>Tip sheet:</b> <a href="https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf">https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf</a>	Daily  8 am & 2 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f">https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#



## H2O / Epic “Now Showing” for Monday June 8, 2020

AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	<p><b>***New Webex Session***</b> RNs, LPNs &amp; Lab Techs that will provide staffing at NYCH+H’s COVID-19 testing &amp; tracing sites</p>	<p>Learn how to manage COVID-19 specimen collections in Epic</p> <p><b>COVID19 Lab Test Specimen Collection Tip Sheet</b>  <a href="https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf">https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf</a></p>	<p>Daily</p> <p>9 am &amp; 3 pm</p>	<p><b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a">https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#</p>
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	<p><b>***New Webex Session***</b> Any end-user that will be registering patients at NYCH+H’s COVID-19 testing &amp; tracing sites</p>	<p>Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites</p>	<p>Daily</p> <p>10 am &amp; 2 pm</p>	<p><b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276">https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 530 215 #</p>
All Staff	<p>Any Role – New to EPIC user</p> <p style="text-align: center;"></p>	<p>This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.</p>	<p>Daily</p> <p>11 am &amp; 4 pm</p>	<p><b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6">https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#</p>
<p><b>*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****</b></p>				
ASAP ED Psych/CPEP Nurse	<p>ED Psych/CPEP RNs, ED Psych/CPEP Nurse Managers, ED Psych/CPEP Associate Directors of Nursing, ED Psych/CPEP Directors of Nursing</p>	<p>Learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration, results review, and dispositioning the patient.</p>	<p>Monday</p> <p>June 8, 2020</p> <p>9 am</p>	<p><b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=ma6fb44b9c12d7fdf50b9eab290d06c5">https://hhc.webex.com/hhc/j.php?MTID=ma6fb44b9c12d7fdf50b9eab290d06c5</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 757 2335#</p>




## H20 / Epic “Now Showing” for Monday June 8, 2020

Ambulatory Provider	Outpatient Providers including NPs, Residents & PAs in non-OB/GYN, non-psych and non-surgical specialties, Scribes	Learn the basics of navigating Hyperspace, documenting office visits including documenting patient history and assessments, placing orders such as medications, immunizations and labs, writing progress notes, and patient instructions, and placing orders for patients that need to be admitted to hospital. You will also discover how to document an in-office procedure, how to document medications administered during a clinic visit and how to document clinic-collected specimens. You will learn how to capture charges for office visits and procedures performed during an office visit.	Monday June 8, 2020 9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=m8995f733e18bec8c2124ddf746ec83c2">https://hhc.webex.com/hhc/j.php?MTID=m8995f733e18bec8c2124ddf746ec83c2</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 944 809#</p>
ClinDoc Respiratory Therapist	Respiratory Therapists	This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.	Monday June 8, 2020 9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=m76002323ac3429cda1e33613c22be54e">https://hhc.webex.com/hhc/j.php?MTID=m76002323ac3429cda1e33613c22be54e</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 619 3848#</p>
ClinDoc Social Work	Inpatient Social Worker	This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan	Monday June 8, 2020 9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=mfe26e7776408da5d173583e33d298677">https://hhc.webex.com/hhc/j.php?MTID=mfe26e7776408da5d173583e33d298677</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 621 2040#</p>
Cupid Non-Invasive Technologist	This course is designed for nurses working in non-invasive (diagnostic) cardiology areas	Nursing documentation for non-invasive cardiology exams such as TEE and stress exams performed with and without sedation will be the key focus. Explore how to document phone calls as well as pre, intra, and post procedure care for invasive cardiology procedures using a variety of tools available to the end user in Epic	Monday June 8, 2020 9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=m2fd04c9f72e68468e343d92ebf595072">https://hhc.webex.com/hhc/j.php?MTID=m2fd04c9f72e68468e343d92ebf595072</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 831 1979#</p>

## H20 / Epic “Now Showing” for Monday June 8, 2020

Data Integrity Specialist	This course is designed for staff who manage the EMPI and who manage chart corrections	In this course, students learn to manage a patient’s identity. This will include merging patient records, unmerging patient records, and utilizing chart correction tools like the contact and note mover.	Monday June 8, 2020  9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=m0439d394f9feb322cc4814f231e665d">https://hhc.webex.com/hhc/j.php?MTID=m0439d394f9feb322cc4814f231e665d</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 592 0106#</p>
<b>Sessions Available On Demand</b>				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p><b>Link:</b></p> <p><a href="https://eits.it.training.nychhc.org/epic/amb_telephone_encounters">https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</a></p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p><b>Link:</b></p> <p><a href="https://eits.it.training.nychhc.org/epic/amb_document_televisit">https://eits.it.training.nychhc.org/epic/amb_document_televisit</a></p>
<b>PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM</b>				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICCADACC2020</b>
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING</b>

## H20 / Epic “Now Showing” for Monday June 8, 2020

Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:</p>	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</b>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p>	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICTOEDRNWEBEX</b>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> 	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p>	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICACCICURN2020</b>