




## H20 / Epic “Now Showing” for Wednesday May 13, 2020

Support	The <b>NYC H+H Enterprise Service desk</b> is available 24/7. Call: 877-934-8442 or Email <a href="mailto:EnterpriseServiceDesk@nychhc.org">EnterpriseServiceDesk@nychhc.org</a> with a detailed description of the issue and your contact information			
	<b>Intended Audience</b>	<b>Description</b>	<b>Session(s)</b>	<b>Link</b>
Nursing; Emergency, Out & In-patient	Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED 	This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room	Daily  3 & 7pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e">https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e</a>
Provider; MD, NP, PA	New or existing MD, NP or PA 	Any Provider/NP/PA New or current who need training on Inpatient and ED	Daily  1 & 6 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393">https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</a>
All Staff	Any Role – New to EPIC user 	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Daily  9 am & 3 pm	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6">https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</a>
<b>*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****</b>				
ASAP ED Psych/CPEP Nurse	ED Psych/CPEP RNs, ED Psych/CPEP Nurse Managers, ED Psych/CPEP Associate Directors of Nursing, ED Psych/CPEP Directors of Nursing	Learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration, results review, and dispositioning the patient.	Wednesday  May 13, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m311eb5e9bd2a2cbfde5a0c54b6b6365d">https://hhc.webex.com/hhc/j.php?MTID=m311eb5e9bd2a2cbfde5a0c54b6b6365d</a>

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ASAP ED Nurse 100	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration.	Wednesday May 13, 2020 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m10d3d9ad32f02881f2a78242f468ddac">https://hhc.webex.com/hhc/j.php?MTID=m10d3d9ad32f02881f2a78242f468ddac</a>
Ambulatory Nurse 100	RNs, LPNs	Learn how to result point-of-care tests. We will discover how to schedule a patient, how to document the collection of specimens in the clinic, and how to document telephone calls and patient letters.	Wednesday May 13, 2020 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mebe999de59e8516f337f0c758d9c32c2">https://hhc.webex.com/hhc/j.php?MTID=mebe999de59e8516f337f0c758d9c32c2</a>
AMBULATORY PCA 100	Patient Care Associates (PCAs) in Ambulatory clinics	Learn how to document specimen collection for lab tests and document immunization history. Additionally, the course will teach you how to create and document telephone and letter encounters in Epic.	Wednesday May 13, 2020 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m10d5b6d75fb85dc1ff91e503930f5b9d">https://hhc.webex.com/hhc/j.php?MTID=m10d5b6d75fb85dc1ff91e503930f5b9d</a>
AMBULATORY OB Provider	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	Focusing on workflows such as, placing orders for hospital admission, and documenting an in-office procedures using Note Writer. We will explore how to drop charges for procedures performed in the clinic. The course also covers how inpatient obstetric providers document care for admitted patients and patients in L&D units Stork obstetric tools.	Wednesday May 13, 2020 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=ma09f9f534e5d2160a9dbeba00fc01d37">https://hhc.webex.com/hhc/j.php?MTID=ma09f9f534e5d2160a9dbeba00fc01d37</a>


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Cadence Schegistrar 100	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers	Learn how to schedule basic and advanced appointments. You will learn how to register a patient gathering all the required and recommended data. Scheduling Referrals, Canceling & Rescheduling appointments and Confirming appointments will be covered using various scenario based exercises. There will also be an introduction to MyChart and the Cadence Learning Home Dashboard.	Wednesday May 13, 2020 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mbf5ea6891a5d905c64064c78c8824634">https://hhc.webex.com/hhc/j.php?MTID=mbf5ea6891a5d905c64064c78c8824634</a>
ClinDoc Inpatient Nurse 100	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, Oncology Nurses	Learn how to start your shift, document in flowsheets, medication administration including documenting PCAs, starting the care plans and patient education, admitting a patient from the ED, blood administration and managing nurse referrals.	Wednesday May 13, 2020 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m7a74a4c59220baeb711223d7ccb7d2ed">https://hhc.webex.com/hhc/j.php?MTID=m7a74a4c59220baeb711223d7ccb7d2ed</a>
ClinDoc Inpatient BH Nurse 100	Behavioral Health Nurses, Detox Nurses	Learn how to how to admit a patient, document wounds, intake & output, treatment plans, Leave of Absence, restraints and discharging a patient. This course also covers ECT patient management.	Wednesday May 13, 2020 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m3e73c7f8b734e2613dd0be26c9a48eec">https://hhc.webex.com/hhc/j.php?MTID=m3e73c7f8b734e2613dd0be26c9a48eec</a>
Grand Central 101 Hospital Registration	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages.	Wednesday May 13, 2020 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=maae4a84a98736e242c88d1755d10e279">https://hhc.webex.com/hhc/j.php?MTID=maae4a84a98736e242c88d1755d10e279</a>




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Grand Central Transporter Mobile 100	Transporters, Transport Managers	In this course you learn how to use the Transport Mobile device to complete patient and non-patient transport tasks.	Wednesday May 13, 2020  10 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m8e0f41d2aeec7f764f173b56565ea031">https://hhc.webex.com/hhc/j.php?MTID=m8e0f41d2aeec7f764f173b56565ea031</a>
HIM/Identity Release of Information Clerk 100	This course is designed for staff that manage correspondence for release of information.	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up. Students will also learn how to use the letter functionality in Epic for correspondence purposes.	Wednesday May 13, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m0c53b15acdb7de162e0080219619f207">https://hhc.webex.com/hhc/j.php?MTID=m0c53b15acdb7de162e0080219619f207</a>
Optime Pre-Op RN 100	This course is for Amb/Surg pre-operative and PAT nurses.	Learn basics of navigating in Epic., how to find patients, document a PAT visit, pre-op phone calls, inserting and assessing lines, vitals, viewing and acting on orders, and pre-op verification.	Wednesday May 13, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m8350cb932b528b03af7f1d9972773a26">https://hhc.webex.com/hhc/j.php?MTID=m8350cb932b528b03af7f1d9972773a26</a>
Orders Inpatient Behavioral Health Provider 100	MD, DO, NP, PA	This course covers the major workflows for inpatient providers (admit, transfer, discharge, and rounding) and also covers writing notes and placing orders.	Wednesday May 13, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m9c94ea7e9685c623da2f9a836a772193">https://hhc.webex.com/hhc/j.php?MTID=m9c94ea7e9685c623da2f9a836a772193</a>

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Radiant RN 100	Invasive & Non-Invasive Radiology Nurses	Learn how to successfully navigate through the application to assist them in performing their daily tasks. Documenting various aspects of patient care associated with radiology procedures will be introduced, including Pre, Intra and Post Procedure Patient care, Orders, Medications, Contrast Administration, and Specimens.	Wednesday May 13, 2020 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mcb7e9c57c24cb56465e83ec10a98721a">https://hhc.webex.com/hhc/j.php?MTID=mcb7e9c57c24cb56465e83ec10a98721a</a>
Stork L&D Nurse 100	L&D Registered Nurse, L&D Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses	This course covers patient views including the Grease Board, L&D Manager and Patient lists, patient movement, chart review, medication administration, navigator and flowsheet documentation.	Wednesday May 13, 2020 9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m3dd89cec9273f68f58d2890ccd8c5aa9">https://hhc.webex.com/hhc/j.php?MTID=m3dd89cec9273f68f58d2890ccd8c5aa9</a>
<b>Sessions Available On Demand</b>				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results  	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time  Click the link to launch the  E-learning	<b>Link:</b>  <a href="https://eits.it.training.nychhc.org/epic/amb_telephone_encounters">https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</a>
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone  	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	<b>Link:</b>  <a href="https://eits.it.training.nychhc.org/epic/amb_document_televisit">https://eits.it.training.nychhc.org/epic/amb_document_televisit</a>

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PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICADACC2020</b>
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICGCACCEARNING</b>
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit 	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</b>
Float RN	Local Training Coordinators can enroll the RN being floated to an ED 	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICPTOEDRNWEBEX</b>
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICACCICURN2020</b>