H20 / Epic "Now Showing" for Tuesday May 19, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	**Description**	**Session(s)**	**Link**
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
Nursing; Emergency, Out & In-patient	Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED	This is an accelerated and EPIC Cross -Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room	Daily 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 569 959#
Provider; MD, NP, PA	New or existing MD, NP or PA	Any Provider/NP/PA New or current who need training on Inpatient and ED	Daily 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 068 409#

H20 / Epic "Now Showing" for Tuesday May 19, 2020

AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	*****New Webex Session***** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic.	Daily 8 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	*****New Webex Session***** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic	Daily 9 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	*****New Webex Session***** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Daily 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 530 215 #
All Staff	Any Role – New to EPIC user **Epic**	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Daily 11 am & 4 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#

******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time*****

H20 / Epic "Now Showing" for Tuesday May 19, 2020

ASAP ED Mobile Crisis	Any role that belong to the Mobile Crisis department	Learn the basics of Epic's ASAP Emergency Department software by tracking patient data using the ED essential tools- ED Track Board and ED Manager. Students will learn how to find patient data, complete documentation, and close encounters.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m74aecf7c10dd38dc2f19a6f8f396e83a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 470 483 566#
ASAP ED Provider 100	Medical ED MDs, PAs, NPs, Residents, Medical ED Physician Directors/Supervisors	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mca5a76239fa1d750771ffaf7026ddda3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 470 420#
ASAP ED View Only	Administrators and other roles that need to access/view the ED Track Board/ED Manager or access ED patient data without completing documentation	Learn the basics of Epic's ASAP Emergency Department software by tracking patient data using the ED essential tools- ED Track Board and ED Manager. Students will learn how to find patient data.	Tuesday May 19, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m47715780a26454bf49f8e2015645f424 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 550 188#
Ambulatory Provider 100	Outpatient Providers including NPs, Residents & PAs in non-OB/GYN, non-psych and non-surgical specialties, Scribes	Learn the basics of navigating Hyperspace, documenting office visits including documenting patient history and assessments, placing orders such as medications, immunizations and labs, writing progress notes, and patient instructions, and placing orders for patients that need to be admitted to hospital.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m8995f733e18bec8c2124ddf746ec83c2 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 944 809#

H20 / Epic "Now Showing" for Tuesday May 19, 2020

Ambulatory BH Provider 100	All clinicians, with the exception of nurses and PCAs, who work in an outpatient behavioral health department.	Learn how to complete documentation for a Behavioral Health office visit, how to review and document important patient medical and psych history. We will also explore the different Behavioral Health assessment and tools (such as CSSRS, CAGE-10, FAGERSTROM, etc.) available to you in the system.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4a67fca41b63e1dec23b947fa5d2073c Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 470 099 770#
Cadence Supervisor/Manager 300	Managers and Supervisors	Learn how to find reports, run reports and create reports. Users will also learn how to edit a provider's schedule and Maintain Accurate Appointment Statics using EOD processing. Dashboards will be explored and we will take a closer look at Patient Work queues.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m5863f2da88ef4136245b038b605da171 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 470 426 090#
Cadence Template Manager 400	Template Builders	Learn how to create and edit a Template for a provider or resource, as well as make changes to a template over time, make a change for a single day and how to edit slots.	Tuesday May 19, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m02ca715da63fff0b06a724c5b61e4cdd Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 478 996 559#
ClinDoc Therapist 100	Physical Therapist, Occupational Therapist, Speech Language Therapist, Audiologists	Learn patient list management, chart review, assessment documentation, care plans, patient education, team conference notes and filing charges.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m8b55017a825f1b5f5108e51bc8e3b288 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 856 959#
ClinDoc BH Specialty Ancillary 100	Rehab Psychologist, Creative Art Therapists, Rehab Social Worker, Addiction Counselors	Learn patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m71998d788bf3d9b0d40e03fdc222eb71 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 306 347#

H20 / Epic "Now Showing" for Tuesday May 19, 2020

HIM Patient Coder 100	staff who code inpatient hospital accounts, validate coded accounts, query providers for missing documentation and make corrections to already coded accounts. Coding supervisors and management should also attend.	Learn how to access accounts to code, navigate within a patient's chart, and code an account. Additional workflows will include the validation workflow, missing documentation, querying physicians, communication and supplementary workflows.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m62a606a47443f806b40c76a600481969 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 042 894#
Hospital Billing Biller 100	HB Billers and Supervisors, Managers	Learn how to review and correct stop bills, review coverage changes, and initiate date range billing. You will also learn how claims process in Epic, how to review and correct claim edits, and how to correct claim edits caught in the clearinghouse.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m927445664970972af89b1473c3d64bae Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 215 769#
Optime GI Endo RN 100	RNs working in Endo	Learn the basics of navigating Epic while following a complete GI patient workflow. These topics include pre, intra and post procedure	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m02710988c854fa28e44f94e10cf28997 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 477 028 881#
Order Inpatient Provider 100	MD, DO, NP, PA	Learn the major workflows for inpatient providers (admit, transfer, discharge, and rounding). The course also covers writing notes and placing orders.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=me74cfa348a57d79a2bc411af0fbace72 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 753 844#

H20 / Epic "Now Showing" for Tuesday May 19, 2020

Stork L&D PCA 100	L&D Patient Care Associates and CNA's	Learn patient movement, patient lists views, chart review, flowsheet documentation and work list tasks.	Tuesday May 19, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md9c4d9a71981d1dbb0396a263ef48aaa Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 959 247#
Stork L&D Unit Clerk 100	L&D Clerical Associates	Learn patient views, patient movement, and scheduling procedures from an order.	Tuesday May 19, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=me8df4413e009deb74e1f6891818aa1ab Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 470 767 823#
**Sessions Available On Demand**
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
**PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM**

H20 / Epic "Now Showing" for Tuesday May 19, 2020

Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**