







H2O / Epic “Now Showing” for Thursday April 30, 2020

	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	<p>For all end-users documenting in H2O/Epic</p> 	<p>This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.</p>	<p>Daily 7 am to 9 pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb</p> <p style="background-color: yellow; text-align: center;">The NYC H+H Enterprise Service desk is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information</p>
Nursing; Emergency, Out & In-patient	<p>Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED</p> 	<p>This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room</p>	<p>Daily 3 & 7pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e</p>
Provider; MD, NP, PA	<p>New or existing MD, NP or PA</p> 	<p>Any Provider/NP/PA New or current who need training on Inpatient and ED</p>	<p>Daily 1 & 6 pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</p>
Respiratory Therapist	<p>Respiratory Therapists</p> 	<p>This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.</p>	<p>8 am</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30</p>
All Staff	<p>Any Role – New to EPIC user</p> 	<p>This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.</p>	<p>Daily 9 am & 3 pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</p>

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Roosevelt Island Medical Center & BJK Field Hospital Registration & Admission	<p>Admitting Staff for the Billie Jean King Field Hospital</p> 	This session will review the registration / admission process for the Billie Jean King Field Hospital in Queens	Daily 9 am & 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c</p>
*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****				
ASAP ED Clerk	Medical ED Clerks, Psych ED Clerks	In this course, you learn how to arrive/mini-reg a patient, review the patient tracking tools, events narrator, consult tracking, transport requests, and schedule follow-up appointments.	Friday May 1 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mcdcda61c5daa93f250372403bfb7cc03</p>
Ambulatory Lab Tech	Inpatient and Outpatient phlebotomists and lab techs	Learn how to print lab labels, document the collection of specimens, and use Rover Mobile devices. We will also learn how to search the patient’s chart to find lab orders if needed and how to release inactive orders in the system.	Friday May 1 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m418f21e9b1f0622bf68b2775d6fcf810</p>
Clin Doc Unit Clerk	Inpatient Unit Clerks	This course covers patient movement within the facility, review patient information, scheduling an appointment document scanning and printing.	Friday May 1 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mdf0d8073370545677ab7cbc8a2bc6332</p>



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Clin Doc PCA	Inpatient PCA's, PCT's, CNA's, Techs or BHA's	This course covers patient list management, flowsheet documentation and work list tasks.	Friday May 1 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=mcdb0692c4529f4e05ee56b7e7dc28678
Clin Doc Reporting Manager Workbench	Inpatient Managers, QI Staff	Learn how to effectively use their Dashboard and find/access/run reports. Reporting Workbench, one of Epic's reporting tools, is taught and students learn how to run their own reports from Reporting Workbench.	Friday May 1 1 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m7a50dd5afddb51ac14b997f986df3679
STORK L & D RN 300	L&D Registered Nurse, L&D Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses.	This course covers documenting the delivery, IV medication administration, care plans, patient education and blood documentation.	Friday May 1 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=me681a6607e2fcb2941f94cc7d1a14b76
Cadence Referral	Referral Managers, Referral Users and Referral Coordinators	This course is designed to teach you how to schedule referrals and work the referral workqueue. Covered areas include transcription, creating a referral record while scheduling and documenting insurance approval for referrals	Friday May 1 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=mee58d43583036b839ecdb00c32dd6f67




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Cadence Cashier	Cashiers	This course is designed to teach you how to balance your Cash Drawer. Covered areas also include credit card authorization, resolve discrepancies and close your cash drawer and refunding POS payments	Friday May 1 1 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m0d34d7c881b1890db2ed92632064d97d
Grand Central Financial Counselor	Financial Counselors, HCI's and Utilization Review Staff	In this course you will learn the basics of navigating and using account maintenance and registration to update data related to a patient's account. You will also learn how to add Federal Poverty Level information and work with Pending Medicaid coverages.	Friday May 1 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=me53110daa3a307ca000b52883c057c25
Grand Central Authorization / Certification Staff	Authorization/Certification Staff, HCI's	In this course you will learn how to find patients that need authorization or certification, and to enter benefit, authorization, and certification information for a patient.	Friday May 1 1 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m78b06c3c90a28c34c98545d6b932a74b

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Sessions Available On Demand				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	<p>This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_document_televisit</p>
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas</p> <p>Enroll Staff to PeopleSoft ELM Course Code: Cadence Accelerated Scheduler HHCEPICCADACC2020</p>	<p>On Demand via PeopleSoft ELM</p>	
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p> <p>Grand Central Accelerated ED Registrar: HHCEPICGACCELEARNING</p>	<p>On Demand via PeopleSoft ELM</p>	
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p>	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units</p>	<p>On Demand via PeopleSoft ELM</p>	

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		<p>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</p>		
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> <p style="text-align: center;"></p>	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p> <p>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICACCICURN2020</p>	<p>On Demand via PeopleSoft ELM</p>	
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> <p style="text-align: center;"></p>	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p> <p>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX</p>	<p>On Demand via PeopleSoft ELM</p>	