H20 / Epic "Now Showing" for Wednesday May 20, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	**Description**	**Session(s)**	**Link**
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
Nursing; Emergency, Out & In-patient	Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED	This is an accelerated and EPIC Cross-Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room	Daily 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 569 959#
Provider; MD, NP, PA	New or existing MD, NP or PA	Any Provider/NP/PA New or current who need training on Inpatient and ED	Daily 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 068 409#

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AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic.	Daily 8 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic	Daily 9 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	***New Webex Session*** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Daily 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 530 215 #
All Staff	Any Role – New to EPIC user **Epic**	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Daily 11 am & 4 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#

******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******

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ASAP ED Nurse 100	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mae0c5fa7441f4ba02702c3b9ce0c9ca3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 698 957#
ASAP ED Psych/CPEP Nurse	ED Psych/CPEP RNs, ED Psych/CPEP Nurse Managers, ED Psych/CPEP Associate Directors of Nursing, ED Psych/CPEP Directors of Nursing	Learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration, results review, and dispositioning the patient.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m48970bc5c8551407537456a567b543d0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 470 583 845#
Ambulatory PCA	Patient Care Associates (PCAs) in Ambulatory clinics	Learn the basics of the Epic system, including how to room a patient, document patient-reported assessments and print After Visit Summaries. You will also learn how to document specimen collection for lab tests and document immunization history. Additionally, the course will teach you how to create and document telephone and letter encounters in Epic. This course is also designed to teach you how to schedule basic and advanced patient appointments, check-in and check-out patient appointments and understand how to use the Department Appointments Report (DAR).	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m1ff0f33ead42160fdd59e92a6465d10f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 094 875#

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Ambulatory Nurse	RNs, LPNs and PCAs	In this course, you learn the basics of the Epic system, including how to room a patient and document patient-reported medications, and patient history. You will also learn how to result point-of-care tests. We will discover how to schedule a patient, how to document the collection of specimens in the clinic, and how to document telephone calls and patient letters	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m47ed21f5d46710c4ee807f12f2a7d571 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 478 029 747#
Ambulatory Obstetrician 100	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	Learn how to complete documentation for initial and routine prenatal visits, including how to create a pregnancy episode, review relevant labs and document a bedside ultrasound. We will also explore how update obstetric history, and use other OB tools such as Dating, ultrasound documentation, and the pregnancy checklist. The course covers how place orders; including medications, labs, and immunizations, how to write a progress note, and how to document clinic-collected specimens.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md189c097ad399c55810ecc12c7628c22 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 470 286 892#
Cadence Schegistrar	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers	Learn how to schedule basic and advanced appointments. You will learn how to register a patient gathering all the required and recommended data. Scheduling Referrals, Canceling & Rescheduling appointments and Confirming appointments will be covered using various scenario-based exercises. There will also be an introduction to MyChart and the Cadence Learning Home Dashboard.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcad8984e5e6998baa72d4f3c6b4d521b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 470 974 761#

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ClinDoc Inpatient BH Nurse 100	Behavioral Health Nurses, Detox Nurses	Learn how to how to admit a patient, document wounds, intake & output, treatment plans, Leave of Absence, restraints and discharging a patient. This course also covers ECT patient management.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m04e5273b59c47d153c17b9a6946504af Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 455 496#
ClinDoc Inpatient Nurse 100	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, Oncology Nurses	Learn how to start your shift, document in flowsheets, medication administration including documenting PCAs, starting the care plans and patient education, admitting a patient from the ED, blood administration and managing nurse referrals.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m1ad0a5191d068326286e2612f7b6d267 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 910 955#
Grand Central 101 Hospital Registration	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=me81d4cf91d2dde9e4a22f8395e684691 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 780 299#
HIM Identity Release of Information Clerk 100	This course is designed for staff that manage correspondence for release of information.	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up. Students will also learn how to use the letter functionality in Epic for correspondence purposes.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m023b50b7fec413894a20df3d19ac8ad0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 998 763#

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Optime Resource Manager 100	OR Managers, Schedulers, Resource Managers, Charge Posters.	This course is for OR schedulers - any role that assigns surgical resources or schedules surgical cases. OR Charge posters are also welcome to take this class. This course covers how to schedule cases and manage OR resources. Additionally, basic preference card and reporting tools and charge posting / reports are covered	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf4ac2af3f6ba7a8623ae1d386904818c Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 275 719#
Order Inpatient BH Provider 100	MD, DO, NP, PA	Learn the major workflows for inpatient providers (admit, transfer, discharge, and rounding). The course also covers writing notes and placing orders.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m9c94ea7e9685c623da2f9a836a772193 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 492 405#
Radiant RN 100	Invasive & Non-Invasive Radiology Nurses	Learn how to successfully navigate through the application to assist them in performing their daily tasks. Documenting various aspects of patient care associated with radiology procedures will be introduced, including Pre, Intra and Post Procedure Patient care, Orders, Medications, Contrast Administration, and Specimens.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mc91030ebbcf93167e4052935f8fcbf4d Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 478 650 448#
Stork L&D Nurse	L&D Registered Nurse, L&D Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses	This course covers patient views including the Grease Board, L&D Manager and Patient lists, patient movement, chart review, medication administration, navigator and flowsheet documentation.	Wednesday May 20, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m413bbc0d48eac67ff6c6c1f6b402e69f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 768 582#
Sessions Available On Demand				

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Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**

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Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**