H20 / Epic "Now Showing" for Thursday May 21, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	**Description**	**Session(s)**	**Link**
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	**Daily** **9 am to 7 pm**	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055# The **NYC H+H Enterprise Service desk** is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information
Nursing; Emergency, Out & In-patient	Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED	This is an accelerated and EPIC Cross -Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room	Daily 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 569 959#
Provider; MD, NP, PA	New or existing MD, NP or PA	Any Provider/NP/PA New or current who need training on Inpatient and ED	Daily 1 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 068 409#

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AMBULATORY PROVIDER COVID-19 TESTING WORKFLOW	***New Webex Session*** MD, NP & PAs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic.	Daily 8 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech COVID-19 TESTING WORKFLOW	***New Webex Session*** RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's COVID-19 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic	Daily 9 am & 3 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#
Out-patient Registration & Scheduling for COVID-19 NYCH+H TESTING Sites	***New Webex Session*** Any end-user that will be registering patients at NYCH+H's COVID-19 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Daily 10 am & 2 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mc765beb0663607726d14bd0f08fce276 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 530 215 #
All Staff	Any Role – New to EPIC user **Epic**	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Daily 11 am & 4 pm	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#

******Note the Change in Start Time****** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis******Note the Change in Start Time******

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ASAP ED Nurse 200	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	In this course, you will explore blood administration, documenting a code/trauma patient, results review, as well as dispositioning the patient.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mae0c5fa7441f4ba02702c3b9ce0c9ca3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 698 957#
ASAP ED TECH	Medical ED Techs, PCAs, PCTs, CNAs, MAs	In this course, you learn the basics of Epic's ASAP Emergency Department software by tracking patients through common ED workflows. This course includes patient tracking tools, documenting using the tech narrator, task and specimen collection, notes, and procedures.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m988894bae11bce299d1ff76baa707a30 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 226 888#
Ambulatory Ancillary	OUTPATIENT Social Workers, Dietitians, Audiologists, HIV Counselors, Genetic Counselors, Speech Language Pathologists, Health Educators and Nutritionists	Learn how to review patient information using Chart Review, how to open a patient encounter from the outpatient schedule (including encounters scheduled to another provider or resource), how to view important historical information from within a patient encounter, how to view and update the Problem List, how to add and associate a visit diagnoses, how to write a note using Smart Tools, and how to document and associate charges.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md8e06fed5081026745c96b96afba398e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 471 247 402#
Ambulatory Nurse 200	RNs, LPNs	Learn how to complete office visit documentation. We will also work through a nurse-only visit, document immunization administration, and document clinic-administered medications using the MAR. We will learn how to document patient education, and explore the internal messaging system used within Epic, In Basket.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m0ec2a0abe24fe45464f4e862c759a352 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 471 880 206#

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Ambulatory Obstetrics Nurse 100	RNs and LPNs in OB clinics	Learn the basics of the Epic system, including how to room a patient being seen for initial and routine prenatal visits, documenting menstrual history, smoking status and OB History. Additionally, you will learn how to document pregnancy test results and create a pregnancy Episode. Document point-of-care prenatal urine tests, specimen collection for lab tests, write nursing notes and document OB patient education. You will also learn how to document administration of Rhogam, schedule OB ultrasound orders, and document telephone encounters	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4f2de6ec794fdb6bd25b47071701c255 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 300 842#
Anesthesia Provider 100	Anesthesia Providers, CRNAs, Anesthesiology Residents	Learn the three stages of anesthesia documentation: Pre-Procedure, Intra-Procedure, and Post-Procedure. Following both a general surgery patient and epidural patient to learn how Epic anesthesia tools are used in different workflows.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m701700250b2d2d34b62a04a03cf67ff3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 477 154 026#
Cadence Front Desk 200	Front Desk, HOD Front Desk, Schegistrar (Scheduler + Registrar) and Managers	Learn how to use the Department Appointments Report (DAR), check-in and check-out patient appointments and create Walk-In appointments. Demonstration of the "Fab 5" registration devices and how to collect payments and documents will be trained. MSPQ, Workers' Comp, RTE and InBasket management will also be covered.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m5bf20c5295a0ed1902b9d5232b99c065 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 779 428#

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ClinDoc Inpatient BH Nurse 200	Behavioral Health Nurses, Detox Nurses	This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m53a0ef00aa2f6253c46e901c36209109 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 515 813#
ClinDoc Inpatient Nurse 200	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, Oncology Nurses	This course covers how to document insertion and removal of IV lines, I&O, arriving a transfer patient, documenting restraints, discharging patients, code documentation and end of shift. This course will also cover how to document using the Rovers.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md3c1149e936d4cce98f70403ff1d9674 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 218 429#
Grand Central 102 Admission, ED Arrival, LD Arrival, Front Desk Surgery, Claim Edit WQ	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	Learn how to admit patients which includes admitting a preadmitted adult patient from the Today's Patients Report and admitting a direct admit patient with a bed reservation. In addition, you will learn how to check in and register existing, new, and anonymous patients in the Emergency Department as well as how to pre-admit, admit, and discharge patients in the Labor and Delivery Unit. We will also cover how to research and work registration-related billing errors. This includes Stop Bills, Claim Edits, and Discharge Not Billed edits.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m6dc1003dcf620d7fe6ac0b064f0ae5b0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 476 544 503#

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HIM Inpatient Coder 200	staff who code inpatient hospital accounts, validate coded accounts, query providers for missing documentation and make corrections to already coded accounts, Coding supervisors and management	Learn how to access accounts to code, navigate within a patient's chart, and code an account. Additional workflows will include the validation workflow, missing documentation, querying physicians, communication and supplementary workflows.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mb404e51175c4486004b6917b700eadb6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 471 988 761#
HIM Identity Release of Information Clerk	Staff that manage correspondence for release of information	Learn about creating and fulfilling release requests. Work queues will be introduced for releases that have placed on hold for follow up.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mdb5f2e43afdd37efab23031005749c8a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 473 631 245#
Hospital Billing Insurance Follow-up 100	HB Insurance Follow-Up employees and Supervisors/Managers; All Home Health Billing Staff and Supervisors/Managers	Learn how to access accounts to follow up on outstanding insurance balances, resolve denials and payment variances, and resolve insurance credit balances.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m83a4654075575258c1c1e6182bbc4971 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 478 035 400#
Orders Inpatient Surgeon 100	MD, DO, NP, PA	Learn through lecture and hands on exercises how to complete their surgical workflows in Epic. This includes pre-op, post-op to floor, post-op discharge. The course also reviews writing notes and placing orders.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m4e5887c567cbbffd0ef3bae8eceb4c68 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 108 281#
Stork L&D Nurse 200	L&D Registered Nurse, L&D Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses	This course covers documenting the delivery, IV medication administration, care plans, patient education and blood documentation.	Thursday May 21, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m91b25e318b266bf01697b5ae6e4c62ce Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 306 314#

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Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**

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Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**