






## H20 / Epic “Now Showing” for Monday May 4, 2020

Support	<p>The <b>NYC H+H Enterprise Service desk</b> is available 24/7. Call: 877-934-8442 or Email <a href="mailto:EnterpriseServiceDesk@nychhc.org">EnterpriseServiceDesk@nychhc.org</a> with a detailed description of the issue and your contact information</p>			
	<b>Intended Audience</b>	<b>Description</b>	<b>Session(s)</b>	<b>Link</b>
Nursing, Emergency, Out & In-patient	<p>Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED</p> 	<p>This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room</p>	<p>Daily 3 &amp; 7pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e">https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e</a></p>
Provider; MD, NP, PA	<p>New or existing MD, NP or PA</p> 	<p>Any Provider/NP/PA New or current who need training on Inpatient and ED</p>	<p>Daily 1 &amp; 6 pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393">https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</a></p>
Respiratory Therapist	<p>Respiratory Therapists</p> 	<p>This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.</p>	<p>8 am</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30">https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30</a></p>
All Staff	<p>Any Role – New to EPIC user</p> 	<p>This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.</p>	<p>Daily 9 am &amp; 3 pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6">https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</a></p>
Registration & Admission	<p>Admitting Staff for the Roosevelt Island Medical Center &amp; Billie Jean King Field Hospital</p> 	<p>This session will review the registration &amp; admission process for the <b>Roosevelt Island Medical Center &amp; Billie Jean King Field Hospital in Queens</b></p>	<p>Daily 9 am &amp; 1 pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c">https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c</a></p>




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*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****				
ASAP ED Social Worker / Care Manager	Any Social Worker, Care Manager, or Case Manager that restricts reports to the ED or ED Psych/CPEP unit	In this course, you will learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, and order entry	Monday May 4  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m130907a808e1606926d2107bf239c803">https://hhc.webex.com/hhc/j.php?MTID=m130907a808e1606926d2107bf239c803</a>
Ambulatory Lab Tech	Inpatient and Outpatient phlebotomists and lab techs	Learn how to print lab labels, document the collection of specimens, and use Rover Mobile devices. We will also learn how to search the patient's chart to find lab orders if needed and how to release inactive orders in the system.	Monday May 4  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=mff118d2cf1887729376edf791161b7b8">https://hhc.webex.com/hhc/j.php?MTID=mff118d2cf1887729376edf791161b7b8</a>
Ambulatory Obstetrician	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	Learn placing orders for hospital admission, and documenting an in-office procedure using Note Writer. We will explore how to drop charges for procedures performed in the clinic. The course also covers how inpatient obstetric providers document care for admitted patients and patients in L&D units Stork obstetric tools.	Monday May 4  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m3981c39a2df28010c73992caacdb796e">https://hhc.webex.com/hhc/j.php?MTID=m3981c39a2df28010c73992caacdb796e</a>
Clin Doc Social Work	Inpatient Social Worker	This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan	Monday May 4  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/j.php?MTID=m530862e175dd4cd0dca3c4be3939e16c">https://hhc.webex.com/hhc/j.php?MTID=m530862e175dd4cd0dca3c4be3939e16c</a>



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Clin Doc Respiratory Therapist	<p>Respiratory Therapists</p> <p style="background-color: #00FF00; color: black;">This is the full class not the abbreviated session</p>	<p>This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.</p>	<p>Monday May 4</p> <p>9 am</p>	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=mfafce5baed65f746bcfdf46b9e5d3a95">https://hhc.webex.com/hhc/j.php?MTID=mfafce5baed65f746bcfdf46b9e5d3a95</a></p>
Grand Central Bed Planner	<p>Bed Planner/Admitting Staff, Clerical Assoc., Asst. Dir. Hospitals</p>	<p>Learn how to complete a bed request for the following workflows: direct admission, ED to Inpatient, Surgery to Inpatient and Inpatient to Inpatient. You will also learn how to use Bed Planning to view bed requests, assign a bed to a patient, and view hospital occupancy data. You will also learn the different type of events, how to edit an event, insert a transfer and patient update, undo an event and fix and manage incorrect values. Finally, you will learn the purpose of a dashboard and key reports, appropriate for a bed planner</p>	<p>Monday May 4</p> <p>9 am</p>	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=mba505ac74e50d2af186bacdf314ea593">https://hhc.webex.com/hhc/j.php?MTID=mba505ac74e50d2af186bacdf314ea593</a></p>
HIM/ Identity Release of Information Clerk	<p>This course is designed for staff that manage correspondence for release of information.</p>	<p>In this course, you learn about creating and fulfilling release requests. Workqueues will be introduced for releases that have placed on hold for follow up. Students will also learn how to use the letter functionality in Epic for correspondence purposes.</p>	<p>Monday May 4</p> <p>9 am</p>	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=mabee24e6c79718b9f47950e99666eb87">https://hhc.webex.com/hhc/j.php?MTID=mabee24e6c79718b9f47950e99666eb87</a></p>

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Sessions Available On Demand				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	<p>This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p><b>Link:</b></p> <p><a href="https://eits.it.training.nychhc.org/epic/amb_telephone_encounters">https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</a></p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p><b>Link:</b></p> <p><a href="https://eits.it.training.nychhc.org/epic/amb_document_televisit">https://eits.it.training.nychhc.org/epic/amb_document_televisit</a></p>
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling &amp; registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas:</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICADACC2020</b></p>
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICGACCELEARNING</b></p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</b></p>

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Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPIPTOEDRNWEBEX</b></p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> 	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICACCICURN2020</b></p>