






H20 / Epic “Now Showing” for Tuesday May 5, 2020

Support	<p>The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information</p>			
	Intended Audience	Description	Session(s)	Link
Nursing, Emergency, Out & In-patient	<p>Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED</p> 	<p>This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room</p>	<p>Daily 3 & 7pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e</p>
Provider; MD, NP, PA	<p>New or existing MD, NP or PA</p> 	<p>Any Provider/NP/PA New or current who need training on Inpatient and ED</p>	<p>Daily 1 & 6 pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</p>
Respiratory Therapist	<p>Respiratory Therapists</p> 	<p>This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.</p>	<p>8 am</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30</p>
All Staff	<p>Any Role – New to EPIC user</p> 	<p>This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.</p>	<p>Daily 9 am & 3 pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</p>
Registration & Admission	<p>Admitting Staff for the Roosevelt Island Medical Center & Billie Jean King Field Hospital</p> 	<p>This session will review the registration & admission process for the Roosevelt Island Medical Center & Billie Jean King Field Hospital in Queens</p>	<p>Daily 9 am & 1 pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c</p>

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*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****				
ASAP ED Provider	Medical ED MDs, PAs, NPs, Residents, Medical ED Physician Directors/Supervisors.	In this course, you will learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient	Tuesday May 5 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=ma76b1ae1a1798e38efd795938641aefa
ASAP Mobile Crisis	Any role that belong to the Mobile Crisis department.	In this course you learn the basics of Epic’s ASAP Emergency Department software by tracking patient data using the ED essential tools- ED Track Board and ED Manager. Students will learn how to find patient data, complete documentation, and close encounters.	Tuesday May 5 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m9c122e33a44b41657cc8580701fd7803
Ambulatory General Provider	Outpatient Providers including NPs, Residents & PAs in non-OB/GYN, non-psych and non-surgical specialties, Scribes	Learn navigating Hyperspace, documenting office visits, patient history and assessments. Entering orders such as medications, immunizations, & labs. Writing progress notes, patient instructions, and placing orders for patients that need to be admitted to hospital. Discover how to document an in-office procedure, medications administered during a clinic visit and how to document clinic-collected specimens. Learn how to capture charges for office visits and procedures performed during an office visit. The course concludes by exploring In Basket; the internal messaging system used within Epic.	Tuesday May 5 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=mf5720f78c572a336d20a6f31f2e072c9



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Ambulatory Behavioral Health Provider	All clinicians, with the exception of nurses and PCAs, who work in an outpatient behavioral health department.	Learn how to complete documentation for a Behavioral Health office visit, review and document important patient medical and psych history. Explore the different Behavioral Health assessment and tools (such as CSSRS, CAGE-10, FAGERSTROM, etc.) available to you in the system. The class reviews the available behavioral health note templates and how to use them, as well as how to document and update treatment and safety plans. You will also learn how to place medication, lab and procedure orders. The class also reviews how to document in the Blue Book for Chemical Dependency intake, assessments and follow-up. Additionally, you will learn how to capture charges for different types of offices visits and assessment.	Tuesday May 5 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mf55448782945c2863f044accb9d317a</p>
Clindoc BH Specialty Ancillary 100	Rehab Psychologist, Creative Art Therapists, Rehab Social Worker, Addiction Counselors	This course covers patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes	Tuesday May 5 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m50bd3ec65664ff58507d0de94bf43ea0</p>




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ClinDoc Therapist100	Physical Therapist, Occupational Therapist, Speech Language Therapist, Audiologists	This course covers patient list management, chart review, assessment documentation, care plans, patient education, team conference notes and filing charges.	Tuesday May 5 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m86967defbc8b6bdb0b35b76f0aa08402
Stork L&D PCA 100	L&D Patient Care Associates and CNA’s	This course covers patient movement, patient lists views, chart review, flowsheet documentation and work list tasks.	Tuesday May 5 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m8b4b7e1c40324362db2369905d5b693b
Stork L&D Unit Clerk 100	L&D Clerical Associates	This course covers patient views, patient movement, and scheduling procedures from an order.	Tuesday May 5 1 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m78afaefd425233f42df8669f21606512
Cadence Supervisor/Manager 300	Supervisor/Manager	In this course, you will learn how to find reports, run reports and create reports. Users will also learn how to edit a provider’s schedule and Maintain Accurate Appointment Statics using EOD processing. Dashboards will be explored and we will take a closer look at Patient Workqueues.	Tuesday May 5 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m3cbea443d0ab83dca4c16dd41ceee3c1

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Cadence Template Manager 400	Template Builders	In this hands on course, you will learn how to create and edit a Template for a provider or resource, as well as make changes to a template over time, make a change for a single day and how to edit slots.	Tuesday May 5 1 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m9617955a192e8a13b48704a3ec96313c
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICCADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGCACCEARNING

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Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICTOEDRNWEBEX</p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> 	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICACCICURN2020</p>