







## H2O / Epic “Now Showing” for Friday May 8, 2020

Support	<p>The <b>NYC H+H Enterprise Service desk</b> is available 24/7. Call: 877-934-8442 or Email <a href="mailto:EnterpriseServiceDesk@nychhc.org">EnterpriseServiceDesk@nychhc.org</a> with a detailed description of the issue and your contact information</p>			
	<b>Intended Audience</b>	<b>Description</b>	<b>Session(s)</b>	<b>Link</b>
Nursing, Emergency, Out & In-patient	<p>Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED</p> 	<p>This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room</p>	<p>Daily 3 &amp; 7pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e">https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e</a></p>
Provider; MD, NP, PA	<p>New or existing MD, NP or PA</p> 	<p>Any Provider/NP/PA New or current who need training on Inpatient and ED</p>	<p>Daily 1 &amp; 6 pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393">https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</a></p>
Respiratory Therapist	<p>Respiratory Therapists</p> 	<p>This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.</p>	<p>8 am</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30">https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30</a></p>
All Staff	<p>Any Role – New to EPIC user</p> 	<p>This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.</p>	<p>Daily 9 am &amp; 3 pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6">https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</a></p>
Registration & Admission	<p>Admitting Staff for the Roosevelt Island Medical Center &amp; Billie Jean King Field Hospital</p> 	<p>This session will review the registration &amp; admission process for the <b>Roosevelt Island Medical Center &amp; Billie Jean King Field Hospital in Queens</b></p>	<p>Daily 9 am &amp; 1 pm</p>	<p><b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c">https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c</a></p>





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*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****				
Ambulatory Nurse 200	RNs & LPNs	Learn how to complete office visit documentation. We will also work through a nurse-only visit, document immunization administration, and document clinic-administered medications using the MAR. We will learn how to document patient education, and explore the internal messaging system used within Epic, In Basket	Friday May 8 9 am	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=mece22230f41e8098107b9947c83d80c6">https://hhc.webex.com/hhc/j.php?MTID=mece22230f41e8098107b9947c83d80c6</a>
Ambulatory Lab Tech	Inpatient and Outpatient phlebotomists and lab techs	Learn how to print lab labels, document the collection of specimens, and use Rover Mobile devices. We will also learn how to search the patient’s chart to find lab orders if needed and how to release inactive orders in the system.	Friday May 8 9 am	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=mb7d5695b6f24d5ca501df9e50aa5de71">https://hhc.webex.com/hhc/j.php?MTID=mb7d5695b6f24d5ca501df9e50aa5de71</a>
Clin Doc PCA	Inpatient PCA’s, PCT’s, CNA’s, Techs or BHA’s	This course covers patient list management, flowsheet documentation and work list tasks.	Friday May 8 9 am	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m66af0488066f62c0db4319286cad5dea">https://hhc.webex.com/hhc/j.php?MTID=m66af0488066f62c0db4319286cad5dea</a>
Clin Doc Unit Clerk	Inpatient Unit Clerks	This course covers patient movement within the facility, review patient information, scheduling an appointment document scanning and printing.	Friday May 8 1 pm	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m246dbae5d08921970db4fb596cdc1314">https://hhc.webex.com/hhc/j.php?MTID=m246dbae5d08921970db4fb596cdc1314</a>

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Reporting Manager Work Bench Class	Various Inpatient Managers, QI Staff	This class is for any Manager who needs to use, access and run reports. Students learn how to effectively use their Dashboard and find/access/run reports. Reporting Workbench, one of Epic’s reporting tools, is taught and students learn how to run their own reports from Reporting Workbench	Friday May 8 1 pm	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=m1fe2cc75afaa1e94efab42579e9a497c">https://hhc.webex.com/hhc/j.php?MTID=m1fe2cc75afaa1e94efab42579e9a497c</a>
Grand Central Financial Counselor	Financial Counselors, HCI’s and Utilization Review Staff	In this course you will learn the basics of navigating and using account maintenance and registration to update data related to a patient’s account. You will also learn how to add Federal Poverty Level information and work with Pending Medicaid coverages	Friday May 8 9 am	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=mcd15151820359d4731196bece83691d1">https://hhc.webex.com/hhc/j.php?MTID=mcd15151820359d4731196bece83691d1</a>
Grand Central Authorization / Certification Class	Authorization/Certification Staff, HCI’s	In this course you will learn how to find patients that need authorization or certification, and to enter benefit, authorization, and certification information for a patient.	Friday May 8 1 pm	<b>Link:</b> <a href="https://hhc.webex.com/hhc/j.php?MTID=mcf5244d0927db6e6584413947e64577e">https://hhc.webex.com/hhc/j.php?MTID=mcf5244d0927db6e6584413947e64577e</a>
<b>Sessions Available On Demand</b>				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<b>Link:</b> <a href="https://eits.it.training.nychhc.org/epic/amb_telephone_encounters">https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</a>

## H20 / Epic “Now Showing” for Friday May 8, 2020

Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time Click the link to launch the E-learning</p>	<p><b>Link:</b> <a href="https://eits.it.training.nychhc.org/epic/amb_document_televisit">https://eits.it.training.nychhc.org/epic/amb_document_televisit</a></p>
<b>PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM</b>				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling &amp; registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas:</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICADACC2020</b></p>
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICGACCELEARNING</b></p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICPRNACC2020</b></p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICTOEDRNWEBEX</b></p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> 	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICACCICURN2020</b></p>