

H2O / Epic “Now Showing” for Wednesday October 21, 2020

Support

The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information

Sustainable Training Classes



	Intended Audience	Description	
ASAP ED Nurse	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration.	<p>ASAP ED Nurse Wednesday October 21, 2020 at 9:00 am</p> <p> Click Here</p>
ASAP ED Psych/CPEP Nurse	ED Psych/CPEP RNs, ED Psych/CPEP Nurse Managers, ED Psych/CPEP Associate Directors of Nursing, ED Psych/CPEP Directors of Nursing	Learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration, results review, and dispositioning the patient.	<p>ASAP ED Psych/CPEP Nurse Wednesday October 21, 2020 at 9:00 am</p> <p> Click Here</p>
Ambulatory Nurse	RNs, LPNs and PCAs	In this course, you learn the basics of the Epic system, including how to room a patient and document patient-reported medications, and patient history. You will also learn how to result point-of-care tests. We will discover how to schedule a patient, how to document the collection of specimens in the clinic, and how to document telephone calls and patient letters	<p>Ambulatory Nurse Wednesday October 21, 2020 at 9:00 am</p> <p> Click Here</p>
Ambulatory Obstetrics Nurse	RNs, LPNs and PCAs	Learn the basics of the Epic system, including how to room a patient being seen for initial and routine prenatal visits, documenting menstrual history, smoking status and OB History. Additionally, you will learn how to document pregnancy test results and create a pregnancy Episode. Document point-of-care prenatal urine tests, specimen collection for lab tests, write nursing notes and document OB patient education. You will also learn how to document administration of Rhogam, schedule OB ultrasound orders, and document telephone encounters	<p>Ambulatory Obstetrics Nurse Wednesday October 21, 2020 at 9:00 am</p> <p> Click Here</p>



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Cadence Outpatient Scheduling & Registration

Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers, HOD Front Desk, Schegistrar (Scheduler + Registrar) and Managers

Learn how to register a patient gathering all the required and recommended data. Canceling & Rescheduling appointments will be covered and we will introduce you to the Cadence Learning Home Dashboard where you can find Tip Sheets and other useful resources and materials. You will learn how to use the Department Appointments Report (DAR), check-in and check-out patient appointments and create Walk-In appointments. The "Fab 5" registration devices will be explained including how to collect payments and documents. MSPQ, RTE and MyChart will also be covered.



Click Here

Cadence Outpatient Scheduling & Registration
Wednesday October 21, 2020
at 9:00 am

ClinDoc Inpatient Nurse

Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, ICU Nurses, Oncology Nurses, Wound Care Nurses, IV Nurses.

This course covers starting your shift, documenting in flowsheets, document insertion and removal of LDAs, starting the care plans and patient education, admitting a patient from the ED, arriving a transfer patient and discharging a patient.



Click Here

ClinDoc Inpatient Nurse
Wednesday October 21, 2020
at 9:00 am

ClinDoc Inpatient BH Nurse

Behavioral Health Nurses, Detox Nurses

This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.



Click Here

ClinDoc Inpatient BH Nurse
Wednesday October 21, 2020
at 9:00 am

Cupid Manager

Managers who work in non-invasive or diagnostic cardiology units

This course will give an overview of the tools that department employees will be using, as well as a high-level overview of reporting and troubleshooting tools within Epic.



Click Here

Cupid Manager
Wednesday October 21, 2020
at 9:00 am



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Grand Central 101 Hospital Registration

Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.

learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages.



Click Here

Grand Central 101 Hospital Registration
Wednesday October 21, 2020
at 9:00 am

Hospital Billing Biller

HB Billers and Supervisors, Managers; All Home Health Billing Staff and Supervisors/Managers

Learn how to review and correct stop bills, review coverage changes, and initiate date range billing. You will also learn how claims process in Epic, how to review and correct claim edits, and how to correct claim edits caught in the clearinghouse.



Click Here

Hospital Billing Biller
Wednesday October 21, 2020
at 9:00 am

OpTime Intra-Op RN

Intra-operative nurses: Circulator RNs, Scrub RNs

This course covers topics including operating room set-up and surgical procedures, how to document counts, staff, specimen collection, implants, equipment, intraoperative medication documentation, time out procedures, and patient prep. The class finishes with chart verification and the handoff to PACU.



Click Here

OpTime Intra-Op RN
Wednesday October 21, 2020
at 1:00 pm

OpTime Pre-Op RN

This course is for Amb/Surg pre-operative and PAT nurses.

Learn basics of navigating in Epic., how to find patients, document a PAT visit, pre-op phone calls, inserting and assessing lines, vitals, viewing and acting on orders, and pre-op verification.



Click Here

OpTime Pre-Op RN
Wednesday October 21, 2020
at 9:00 am

OpTime Post-Op

PACU RNs, or any nurse floating to PACU.

This course covers the basics of PACU and Phase II documentation including: patient Education, MAR documentation, discharge, and post-op call workflows.



Click Here

OpTime Post-Op RN
Wednesday October 21, 2020
at 1:00 pm



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Orders Inpatient BH Provider

Orders Inpatient BH Provider
Wednesday October 21, 2020
at 9:00 am



Click Here

MD, DO, NP, PA

This course covers the major workflows for inpatient providers (admit, transfer, discharge, and rounding) and also covers writing notes and placing orders.

Radiant RN

Wednesday October 21, 2020
at 9:00 am



Click Here

Radiant RN

L&D Registered Nurse, L&D Nurse Manager

This course covers patient views including the Grease Board, L&D Manager and Patient lists, patient movement, navigator and flowsheet documentation. This course covers documenting the delivery (vaginal and C-Section), medication administration, and blood documentation.

Stork L & D Nurse

Wednesday October 21, 2020
at 9:00 am



Click Here

Stork L & D Nurse

Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses

This course covers admitting the baby, flowsheet documentation, medication administration, discharging both mom and baby.

Stork NICU/Mother Baby

Wednesday October 21, 2020
at 9:00 am



Click Here

Stork NICU/Mother Baby

