

## H20 / Epic “Now Showing” for Wednesday October 7, 2020

Support	The <b>NYC H+H Enterprise Service desk</b> is available 24/7. Call: 877-934-8442 or Email <a href="mailto:EnterpriseServiceDesk@nychhc.org">EnterpriseServiceDesk@nychhc.org</a> with a detailed description of the issue and your contact information			
<b>Sustainable Training Classes</b>				
	<b>Intended Audience</b>	<b>Description</b>	<b>Session(s)</b>	<b>Link</b>
ASAP ED Nurse	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration.	Wednesday  October 7, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/k2/j.php?MTID=t1ab6ec4bcf4fbffd60ab393aad744a7e">https://hhc.webex.com/hhc/k2/j.php?MTID=t1ab6ec4bcf4fbffd60ab393aad744a7e</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 678 6475#
Ambulatory Nurse	RNs, LPNs and PCAs	In this course, you learn the basics of the Epic system, including how to room a patient and document patient-reported medications, and patient history. You will also learn how to result point-of-care tests. We will discover how to schedule a patient, how to document the collection of specimens in the clinic, and how to document telephone calls and patient letters	Wednesday  October 7, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/k2/j.php?MTID=tf9eeabc74d8103a333bf1ba3e4a5f0a3">https://hhc.webex.com/hhc/k2/j.php?MTID=tf9eeabc74d8103a333bf1ba3e4a5f0a3</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 014 4724#
Ambulatory Obstetrics Nurse	RNs, LPNs and PCAs	Learn the basics of the Epic system, including how to room a patient being seen for initial and routine prenatal visits, documenting menstrual history, smoking status and OB History. Additionally, you will learn how to document pregnancy test results and create a pregnancy Episode. Document point-of-care prenatal urine tests, specimen collection for lab tests, write nursing notes and document OB patient education. You will also learn how to document administration of Rhogam, schedule OB ultrasound orders, and document telephone encounters	Wednesday  October 7, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/k2/j.php?MTID=tf5dfb96be2fc5d1cb903f38a6083232">https://hhc.webex.com/hhc/k2/j.php?MTID=tf5dfb96be2fc5d1cb903f38a6083232</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 778 2332 #

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Cadence Outpatient Scheduling & Registration	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers, HOD Front Desk, Schegistrar (Scheduler + Registrar) and Managers	Learn how to register a patient gathering all the required and recommended data. Canceling & Rescheduling appointments will be covered and we will introduce you to the Cadence Learning Home Dashboard where you can find Tip Sheets and other useful resources and materials. You will learn how to use the Department Appointments Report (DAR), check-in and check-out patient appointments and create Walk-In appointments. The “Fab 5” registration devices will be explained including how to collect payments and documents. MSPQ, RTE and MyChart will also be covered.	Wednesday October 7, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/k2/j.php?MTID=t20897862aa8c31a318887491f4d2f969">https://hhc.webex.com/hhc/k2/j.php?MTID=t20897862aa8c31a318887491f4d2f969</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 428 4727#
ClinDoc Inpatient Nurse	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, ICU Nurses, Oncology Nurses, Wound Care Nurses, IV Nurses.	This course covers starting your shift, documenting in flowsheets, document insertion and removal of LDAs, starting the care plans and patient education, admitting a patient from the ED, arriving a transfer patient and discharging a patient.	Wednesday October 7, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/k2/j.php?MTID=t2150f9c5f6216683531ad1af319c1ebb">https://hhc.webex.com/hhc/k2/j.php?MTID=t2150f9c5f6216683531ad1af319c1ebb</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 712 0301#
ClinDoc Inpatient BH Nurse	Behavioral Health Nurses, Detox Nurses	This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.	Wednesday October 7, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/k2/j.php?MTID=t588e4dae43185868fa869263babad086">https://hhc.webex.com/hhc/k2/j.php?MTID=t588e4dae43185868fa869263babad086</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 099 0084 #
Grand Central 101 Hospital Registration	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages.	Wednesday October 7, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/k2/j.php?MTID=t33d2a2bf9a33957463800f048f2fa2b6">https://hhc.webex.com/hhc/k2/j.php?MTID=t33d2a2bf9a33957463800f048f2fa2b6</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 011 3980 #




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Hospital Billing Billers	HB Billers and Supervisors, Managers; All Home Health Billing Staff and Supervisors/Managers	Learn how to review and correct stop bills, review coverage changes, and initiate date range billing. You will also learn how claims process in Epic, how to review and correct claim edits, and how to correct claim edits caught in the clearinghouse.	Wednesday  October 7, 2020  9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/k2/j.php?MTID=tc71c22640386968f5073f23c26cb9153">https://hhc.webex.com/hhc/k2/j.php?MTID=tc71c22640386968f5073f23c26cb9153</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 951 2620 #</p>
OpTime Pre-Op RN	This course is for Amb/Surg pre-operative and PAT nurses.	Learn basics of navigating in Epic., how to find patients, document a PAT visit, pre-op phone calls, inserting and assessing lines, vitals, viewing and acting on orders, and pre-op verification.	Wednesday  October 7, 2020  9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=mf02ce195bb30c12d49f3e50e495e6e5d">https://hhc.webex.com/hhc/j.php?MTID=mf02ce195bb30c12d49f3e50e495e6e5d</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 091 0298 #</p>
OpTime Post-Op	PACU RNs, or any nurse floating to PACU.	This course covers the basics of PACU and Phase II documentation including: patient Education, MAR documentation, discharge, and post-op call workflows.	Wednesday  October 7, 2020  1 pm	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/j.php?MTID=m37a2cb421d79239edb0b7ac14fd3c15c">https://hhc.webex.com/hhc/j.php?MTID=m37a2cb421d79239edb0b7ac14fd3c15c</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 556 1211 #</p>
Orders Inpatient Behavioral Health Provider	MD, DO, NP, PA	This course covers the major workflows for inpatient providers (admit, transfer, discharge, and rounding) and also covers writing notes and placing orders.	Wednesday  October 7, 2020  9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/k2/j.php?MTID=ta38f942a9581016555a1bf622418be24">https://hhc.webex.com/hhc/k2/j.php?MTID=ta38f942a9581016555a1bf622418be24</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 353 0789 #</p>
Radiant RN	MD, DO, NP, PA	This course covers the major workflows for inpatient providers (admit, transfer, discharge, and rounding) and also covers writing notes and placing orders.	Wednesday  October 7, 2020  9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/k2/j.php?MTID=tb0090d320e27f42264756158773441b4">https://hhc.webex.com/hhc/k2/j.php?MTID=tb0090d320e27f42264756158773441b4</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 231 3030#</p>

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Stork L & D Nurse	L&D Registered Nurse, L&D Nurse Manager	This course covers patient views including the Grease Board, L&D Manager and Patient lists, patient movement, navigator and flowsheet documentation. This course covers documenting the delivery (vaginal and C-Section), medication administration, and blood documentation.	Wednesday  October 7, 2020  9 am	<b>Link:</b>  <a href="https://hhc.webex.com/hhc/k2/j.php?MTID=t745aaa58a23fe25af7ab838380395f76">https://hhc.webex.com/hhc/k2/j.php?MTID=t745aaa58a23fe25af7ab838380395f76</a>  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 525 6991#
<b>Sessions Available On Demand</b>				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results  	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time  Click the link to launch the E-learning	<b>Link:</b>  <a href="https://eits.it.training.nychhc.org/epic/amb_telephone_encounters">https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</a>
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone  	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	<b>Link:</b>  <a href="https://eits.it.training.nychhc.org/epic/amb_document_televisit">https://eits.it.training.nychhc.org/epic/amb_document_televisit</a>
<b>PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM</b>				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICCADACC2020</b>
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	<b>PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING</b>

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Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</b></p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICTOEDRNWEBEX</b></p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> 	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICACCICURN2020</b></p>