

## Remotely Access H2O (Epic) System

## PreRequisites:

Duo Mobile application installed & working on an IPhone or Android smartphone that was activated in the NYC H+H network.

## How to login:

1. From your internet browser (preferably internet explorer), go to **epicremotedesktop.nychhc.org**. The **Remote Access Gateway** screen is displayed. Choose **Epic Remote Access**.

| im. https://epicremotedesktop.nychhc.org/ | P マ 音 C inter. NYCHHC - VMware Horizo × 1                      |
|---|--|
|   |  |
|   | WELCOME TO THE NYC HEALTH + HOSPITALS<br>REMOTE ACCESS GATEWAY |
|   | CORPORATE<br>REMOTE<br>ACCESS                                  |

2. Enter your Windows username and password.





3. You will receive an authentication prompt from the Duo mobile app on your device. **Tap the green bar at the top** to respond to the request.

| Request Waiting. Tap to Respond |   |  |
|---------------------------------|---|--|
| DUO-PROTECTED<br>NYC HHC        | ^ |  |
| 816 703                         | Q |  |
| About passcodes                 |   |  |
|                                 |   |  |
|                                 |   |  |

4. Choose Approve for the request.





5. Back in your web browser, select the H2O PRD icon from the menu.

