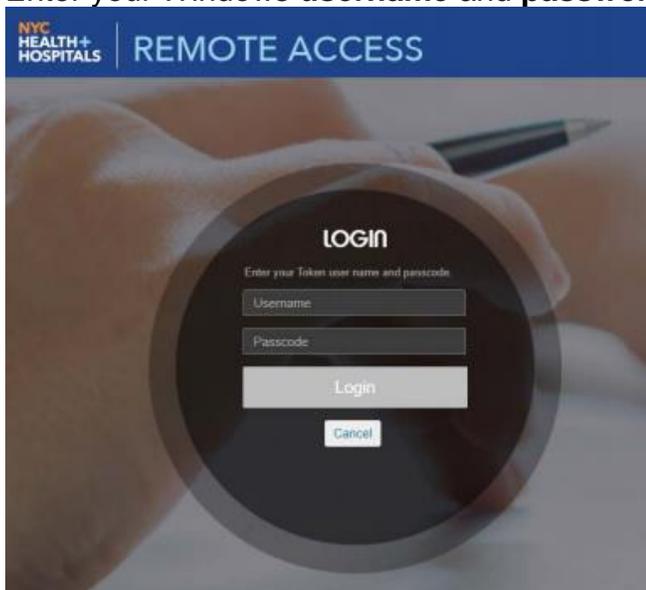## Remotely Access H2O (Epic) System

PreRequisites:

Duo Mobile application installed & working on an IPhone or Android smartphone that was activated in the NYC H+H network.
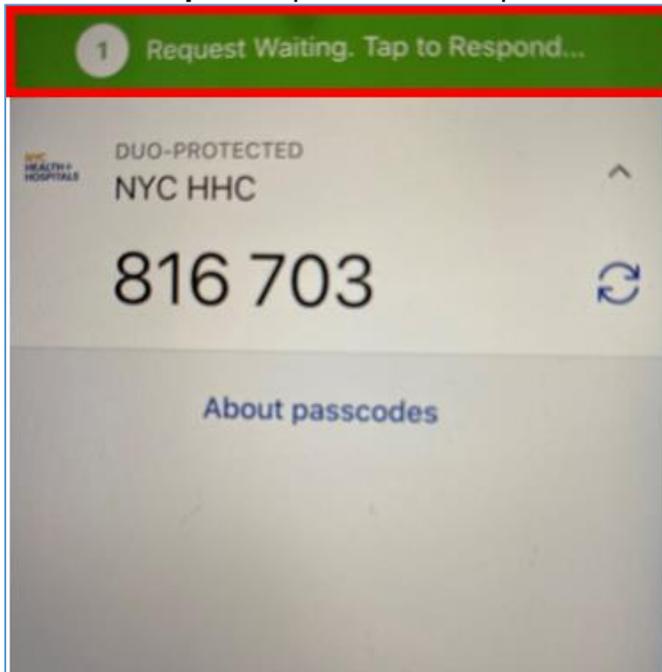
How to login:

1. From your internet browser (preferably internet explorer), go to **epicremotedesktop.nychhc.org.** The **Remote Access Gateway** screen is displayed. Choose **Epic Remote Access.**
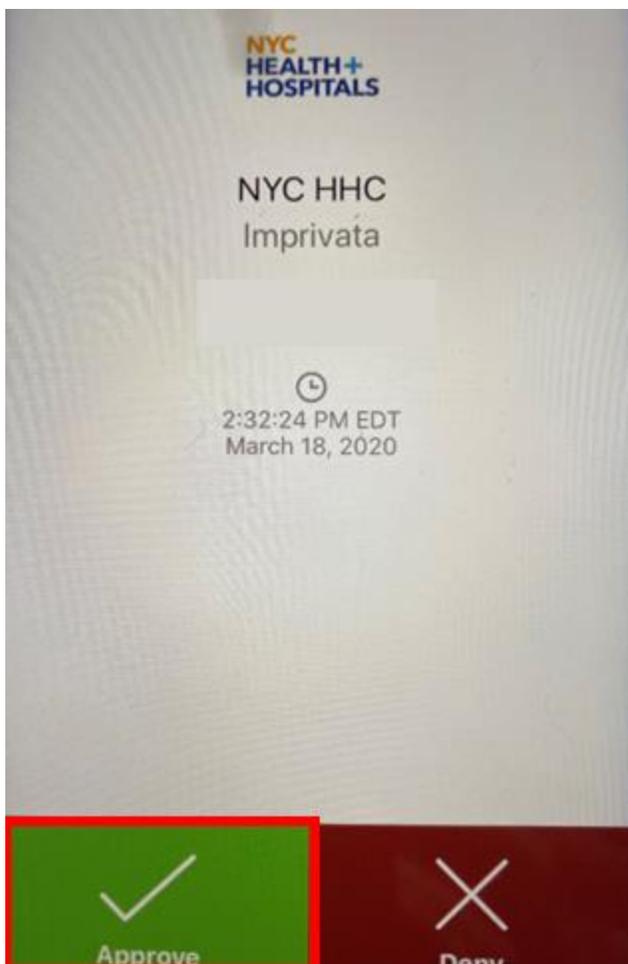

2. Enter your Windows **username** and **password.**

3. You will receive an authentication prompt from the Duo mobile app on your device. **Tap the green bar at the top** to respond to the request.

4. Choose **Approve** for the request.

5. Back in your web browser, select the **H2O PRD** icon from the menu.