


H2O / Epic “Now Showing” for Tuesday September 1, 2020

Support	The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	<p>For all end-users documenting in H2O/Epic</p> 	<p>This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.</p>	<p>Daily</p> <p>9 am to 7 pm</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m461979585ac33597c0d7b7a8f3464c3b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 472 485 055#</p> <p style="background-color: yellow; text-align: center;">The NYC H+H Enterprise Service desk is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information</p>
Sustainable Training Classes				
Ambulatory Provider	<p>Outpatient Providers including NPs, Residents & PAs in non-OB/GYN, non-psych and non-surgical specialties, Scribes</p>	<p>Learn the basics of navigating Hyperspace, documenting office visits including documenting patient history and assessments, placing orders such as medications, immunizations and labs, writing progress notes, and patient instructions, and placing orders for patients that need to be admitted to hospital. You will also discover how to document an in-office procedure, how to document medications administered during a clinic visit and how to document clinic-collected specimens. You will learn how to capture charges for office visits and procedures performed during an office visit.</p>	<p>Tuesday</p> <p>September 1, 2020</p> <p>9 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=tfad5e0bfc2c21df36392700fadbe8f02</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 637 0535#</p>
Ambulatory BH Provider	<p>All clinicians, with the exception of nurses and PCAs, who work in an outpatient behavioral health department</p>	<p>Learn how to complete documentation for a Behavioral Health office visit, how to review and document important patient medical and psych history. We will also explore the different Behavioral Health assessment and tools (such as CSSRS, CAGE-10, FAGERSTROM, etc.) available to you in the system. The class reviews the available behavioral health note templates and how to use them, as well as how to document and update treatment and safety plans. You will also learn how to place medication, lab and procedure orders. The class also reviews how to document in the Blue Book for Chemical Dependency intake, assessments and follow-up. Additionally, you will learn how to capture charges for different types of offices visits and assessment.</p>	<p>Tuesday</p> <p>September 1, 2020</p> <p>9 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t43a0adee0be880dcda66b482d6d46179</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 744 8529#</p>




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ClinDoc Care Manager	Care Managers	This course covers patient lists management, running reports, chart review, flowsheet documentation, care plans, patient education and writing a note. This course also includes post – discharge follow up documentation	Tuesday September 1, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t09075f05ce944ee9c02a5d0c6a8c9d13 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 793 6452#
ClinDoc Inpatient Unit Clerk	Inpatient Unit Clerks	This course covers patient movement within the facility, review patient information, scheduling an appointment document scanning and printing.	Tuesday September 1, 2020 1 pm	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t40896ba8490aea959c62329d0d46ee49 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 340 4199#
ClinDoc Inpatient PCA/CNA	Inpatient PCA's, PCT's, CNA's, Techs or BHA's	This course covers patient list management, flowsheet documentation and work list tasks.	Tuesday September 1, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tfec54d620d75f770e9b9bf5f05d979be Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 889 5241#
ClinDoc Inpatient Specialty Ancillary	Rehab Psychologist, Creative Art Therapists, Rehab Social Worker, Addiction Counselors	This course covers patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes	Tuesday September 1, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tfec35e42f3543e1d74aaaa0015468e97 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 280 1989#
HIM Scanning	HIM Scanners	Learn how to use the OnBase software to batch scan into a patient's chart as well as the other aspects of the software. They will also learn how to scan documentation into a patient's chart using Epic's Media Manager Activity.	Tuesday September 1, 2020 9 am	Link: https://hhc.webex.com/hhc/j.php?MTID=mb2ab340fb7ad1c6545f821986cf923d2 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 179 6544#

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Orders Inpatient Provider	MD, DO, NP, PA	Learn how to complete office visit documentation. We will also work through a nurse-only visit, document immunization administration, and document clinic-administered medications using the MAR. We will learn how to document patient education, and explore the internal messaging system used within Epic, In Basket	Tuesday September 1, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tc775c3201e993f9ebe689bdac2ee1bc1 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 864 1969#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICCADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGCACCEARNING

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Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICTOEDRNWEBEX</p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> 	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p>	<p>On Demand via PeopleSoft ELM</p>	<p>PeopleSoft ELM Course Code: HHCEPICACCICURN2020</p>