

H20 / Epic “Now Showing” for Thursday September 10, 2020

Support	The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
Sustainable Training Classes				
	Intended Audience	Description	Session(s)	Link
ASAP ED Nurse 200	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	In this course, you will explore blood administration, documenting a code/trauma patient, results review, as well as dispositioning the patient.	Thursday September 10, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tb796a62e9fd0de74411f8697af1615c0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 989 9049#
ASAP ED Clerk	Medical ED Clerks, Psych ED Clerks	Learn how to arrive/mini-reg a patient, review the patient tracking tools, events narrator, consult tracking, transport requests, and schedule follow-up appointments	Thursday September 10, 2020 1 pm	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tc851bc3ed8a324be0c6e77873e51a20f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 791 5283#
ASAP ED Tech	Medical ED Techs, PCAs, PCTs, CNAs, MAs	In this course, you learn the basics of Epic’s ASAP Emergency Department software by tracking patients through common ED workflows. This course includes patient tracking tools, documenting using the tech narrator, task and specimen collection, notes, and procedures.	Thursday September 10, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t30c5cdd0cc307530e1e11bfbe298b72f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 213 1227#
Ambulatory Obstetrics Nurse	RNs and LPNs in OB clinics	Learn the basics of the Epic system, including how to room a patient being seen for initial and routine prenatal visits, documenting menstrual history, smoking status and OB History. Additionally, you will learn how to document pregnancy test results and create a pregnancy Episode. Document point-of-care prenatal urine tests, specimen collection for lab tests, write nursing notes and document OB patient education. You will also learn how to document administration of Rhogam, schedule OB ultrasound orders, and document telephone encounters	Thursday September 10, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t8e8b960c0759731fe10cee8ab3cf17cd Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 023 6031#

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Ambulatory Ancillary Provider	OUTPATIENT Social Workers, Dietitians, Audiologists, HIV Counselors, Genetic Counselors, Speech Language Pathologists, Health Educators and Nutritionists	Learn how to review patient information using Chart Review, how to open a patient encounter from the outpatient schedule (including encounters scheduled to another provider or resource), how to view important historical information from within a patient encounter, how to view and update the Problem List, how to add and associate a visit diagnoses, how to write a note using SmartTools, and how to document and associate charges.	Thursday September 3, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=ta010907256af14013c3649ecba1af824</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 312 6791#</p>
Beacon Oncology Inpatient RN	Inpatient Oncology nurses	Learn the Oncology specific workflows. The content will cover admitted patients with treatment plans, releasing infusion orders and administering Chemotherapy in the inpatient units. A comprehensive assessment will be given at the end of the course covering all content.	Thursday September 10, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m76e72eb1bda1f169a340323dce013f52</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 018 4811#</p>
Cadence Supervisor/Manager	Managers and Supervisors	Learn how to find reports, run reports and create reports. Users will also learn how to edit a provider’s schedule and Maintain Accurate Appointment Statics using EOD processing. Dashboards will be explored and we will take a closer look at Patient and Claim Edit Workqueues.	Thursday September 10, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t6cc5ad001de526b2b5cfedc444732c65</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 481 8660#</p>
Cadence Template Manager	Template Builders	Learn how to create and edit a Template for a provider or resource, as well as make changes to a template over time, make a change for a single day and how to edit slots.	Thursday September 10, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t3803649cf444a7a1aae3a64fe6e3be86</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 638 2632#</p>

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ClinDoc Social Work	Inpatient Social Worker	This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan	Thursday September 10, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t3f2d0ebddf5e2cfcc212bda83524c7e1</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 083 8202#</p>
ClinDoc Inpatient BH Nurse	Behavioral Health Nurses, Detox Nurses	This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.	Thursday September 10, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t541befd52b942840ddcb72f7af52e34b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 740 6702#</p>
ClinDoc Clinical Case Manager	Case Managers	This course covers patient lists management, chart review, centralized case management tasks, including utilization review, payor communications and third-party utilization management applications including front end denials/appeals and in basket.	Thursday September 10, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t95f0567d3a306b50eee341bed0ae5a0b</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 793 6452#</p>
ClinDoc Inpatient Ancillary with Notes	Administrators and any other roles that need to access a patient’s chart and write a note	This course covers patient lists management, chart review and writing notes.	Thursday September 10, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t7b6860221a3265d66fad20cbc22ca755</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 760 1083#</p>
Data Integrity	This course is designed for staff who manage the EMPI and who manage chart corrections	In this course, students learn to manage a patient’s identity. This will include merging patient records, unmerging patient records, and utilizing chart correction tools like the contact and note mover.	Thursday September 10, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m5441607cde2cbee4be41c9f49b911c3c</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 352 0899#</p>

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Grand Central Transport Manager	Transport Managers, Asst. Dir. Hospitals, Coordination Managers	Learn how to manage the Transport Command Center, create and edit transport requests, build a recurring task and an employee transporter record. You will also understand the difference between Patient and Non-Patient transport and how they work. In addition, you will gain an understanding of Regions, Sectors and Reporting.	Thursday September 10, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t3857738976c9f42fd66b59401235b343</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 227 9026#</p>
OpTime Pre-Op RN	This course is for Amb/Surg pre-operative and PAT nurses.	Learn basics of navigating in Epic., how to find patients, document a PAT visit, pre-op phone calls, inserting and assessing lines, vitals, viewing and acting on orders, and pre-op verification.	Thursday September 10, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m830d506644c087070be63bfec32cb9b2</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 944 3334#</p>
OpTime Post-Op RN	PACU RNs, or any nurse floating to PACU.	This course covers the basics of PACU and Phase II documentation including: patient Education, MAR documentation, discharge, and post-op call workflows.	Thursday September 10, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m00a581242b9626cbb83d4be996925912</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 702 1133#</p>
Orders Inpatient Surgeon	MD, DO, NP, PA	Learn through lecture and hands on exercises how to complete their surgical workflows in Epic. This includes pre-op, post-op to floor, post-op discharge. The course also reviews writing notes and placing orders.	Thursday September 10, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=tdce46c4ab27d4cb9f713d1703be38dfc</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 996 6943#</p>
Radiant Technologist	Technologists within the Radiology/EEG/EMG/PFT/Sleep study departments	Learn processes that begin with transcribing and scheduling imaging exam orders, and for documenting the details of an imaging exam at the beginning and end of the exam. Activities will include the use of the Technologist Work List, Snapboard, and Ancillary Orders to facilitate these processes.	Thursday September 10, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mf91976874d3c359a9750e1049aef3dfa</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 920 4841#</p>

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Stork Inpatient Obstetrician	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	This course covers inpatient list views, triage and admitting, transferring and discharging the patient, orders, writing notes and placing pre-op orders.	Thursday September 10, 2020 9 am	Link: https://hmc.webex.com/hmc/k2/j.php?MTID=t4a02ef40d40919a4146d359d4f64c762 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 574 4288#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICCADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGACCELEARNING
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via	PeopleSoft ELM Course Code: HHCEPICPRNACC2020

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			PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ED 	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICTOEDRNWEBEX
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICACCICURN2020