# H20 / Epic "Now Showing" for Friday September 11, 2020

| Support | The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information |
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| **Sustainable Training Classes** |||||
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| | **Intended Audience** | **Description** | **Session(s)** | **Link** |
| Ambulatory BH Provider | All clinicians, with the exception of nurses and PCAs, who work in an outpatient behavioral health department | Learn how to complete documentation for a Behavioral Health office visit, how to review and document important patient medical and psych history. We will also explore the different Behavioral Health assessment and tools (such as CSSRS, CAGE-10, FAGERSTROM, etc.) available to you in the system. The class reviews the available behavioral health note templates and how to use them, as well as how to document and update treatment and safety plans. You will also learn how to place medication, lab and procedure orders. The class also reviews how to document in the Blue Book for Chemical Dependency intake, assessments and follow-up. Additionally, you will learn how to capture charges for different types of offices visits and assessment. | Friday<br><br>September 11, 2020<br><br>9 am | **Link:**<br><br>https://hhc.webex.com/hhc/k2/j.php?MTID=tbe81289d271ceed984172bd731d409e5<br><br>Audio: call in number: 1-844-621-3956 United States Toll Free<br>Meeting number (access code): 172 174 1502# |
| Ambulatory/Inpatient Dental Provider | MD, DO, DDS | learn how to use the outpatient schedule, find inpatients from the patient list, review patient information, write notes, and place and manage orders. Providers will also learn the inpatient consult workflow and how to order blood. | Friday<br><br>September 11, 2020<br><br>9 am | **Link:**<br><br>https://hhc.webex.com/hhc/k2/j.php?MTID=tff0f77cc3471f7e36463a045588ab03b<br><br>Audio: call in number: 1-844-621-3956 United States Toll Free<br>Meeting number (access code): 172 550 9063# |
| ClinDoc Manager Reporting Work Bench | Various Inpatient Managers, QI Staff | This class is for any Manager who needs to use, access and run reports. Students learn how to effectively use their Dashboard and find/access/run reports. Reporting Workbench, one of Epic's reporting tools, is taught and students learn how to run their own reports from Reporting Workbench | Friday<br><br>September 11, 2020<br><br>1 pm | **Link:**<br><br>https://hhc.webex.com/hhc/k2/j.php?MTID=t57db386dc2c342b0cbc41ccbddd513de<br><br>Audio: call in number: 1-844-621-3956 United States Toll Free<br>Meeting number (access code): 172 751 4700# |

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| ClinDoc Inpatient Dialysis Nursing | Dialysis Nurses | This course covers patient lists management, checking their patient in for dialysis, Snapboard, Navigator and, assessment documentation. | Friday<br><br>September 11, 2020<br><br>9 am | **Link:**<br><br>https://hhc.webex.com/hhc/k2/j.php?MTID=t45194797d8f44129649add7a00990cca<br><br>Audio: call in number:  1-844-621-3956 United States Toll Free<br>Meeting number (access code):  172 730 2081# |
| Radiant Mammography Coordinator | Mammography Coordinators and staff whose job responsibilities include mammography patient letters, mammography recommendations follow up, or MQSA reporting | The class will cover viewing and managing reports that show Mammography studies for the day and studies that need follow-up. Mammography Coordinators will go through the processes of documenting patient follow-ups, updating results and assessments, patient letters, pathology results, and follow-up exams, as well as reviewing the MQSA Statistics report. | Friday<br><br>September 11, 2020<br><br>1 pm | **Link:**<br><br>https://hhc.webex.com/hhc/k2/j.php?MTID=tf6c5b7212cf80d64d6d43c8336694999<br><br>Audio: call in number:  1-844-621-3956 United States Toll Free<br>Meeting number (access code): 172 676 3376# |
| Stork NICU/Mother Baby | Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses | This course covers admitting the baby, flowsheet documentation, medication administration, discharging both mom and baby. | Friday<br><br>September 11, 2020<br><br>9 am | **Link:**<br><br>https://hhc.webex.com/hhc/k2/j.php?MTID=t372b85e286c5827207a951fefb0ba7ef<br><br>Audio: call in number:  1-844-621-3956 United States Toll Free<br>Meeting number (access code): 172 271 2097# |
| **Sessions Available On Demand** | | | | |
| Ambulatory Telephone Encounter | For any staff that will be calling patients with COVID-19 test results | This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter | Available any time<br><br>Click the link to launch the E-learning | **Link:**<br><br>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters |

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| Documenting Ambulatory Tele-visits | Ambulatory Providers that will evaluate patients via the telephone | This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions | Available any time Click the link to launch the E-learning | **Link:**<br><br>https://eits.it.training.nychhc.org/epic/amb_document_televisit |
| **PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM** | | | | |
| Cadence Scheduler | Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access | This course goes over registering patients, scheduling for the out-patient/clinic areas: | On Demand via PeopleSoft ELM | **PeopleSoft ELM Course Code: HHCEPICCADACC2020** |
| Grand Central ED Registrar | Local Training Coordinators can enroll end-users in need of ED Registrar access | This course reviews registering patients in the ED as the ED registrar | On Demand via PeopleSoft ELM | **PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING** |
| Float RN | Local Training Coordinators can enroll the RN being floated to an Inpatient Unit | Approximately 15 minutes long.<br>This course goes over basic documentation skills in the inpatient units: | On Demand via PeopleSoft ELM | **PeopleSoft ELM Course Code: HHCEPICIPRNACC2020** |
| Float RN | Local Training Coordinators can enroll the RN being floated to an ED | Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED | On Demand via PeopleSoft ELM | **PeopleSoft ELM Course Code:  HHCEPICIPTOEDRNWEBEX** |
| Float RN | Local Training Coordinators can enroll the RN being floated to an ICU | Approximately 15 minutes long.<br>This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU | On Demand via PeopleSoft ELM | **PeopleSoft ELM Course Code: HHCEPICACCICURN2020** |