H20 / Epic "Now Showing" for Tuesday September 15, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
	Intended Audience	**Description**	**Session(s)**	**Link**
AMBULATORY PROVIDER T2 TESTING SITE	MD, NP & PAs that will provide staffing at NYCH+H's T2 testing & tracing sites	Learn how to find patients in Epic, place COVID-19 lab orders and write notes using the express lane workflow & tools in Epic. **Tip sheet:** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Provider/Ambulatory%20(Outptient)/Tip%20Sheet%20Ambulatory%20Completing%20COVID-19%20Testing%20Visits%20v1%205-27-20%20Providers.pdf	Tuesday 9:30 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m3ccc84f01910b4d350fa902b698b632f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 475 859 635#
AMBULATORY RN & Lab Tech T2 TESTING SITE	RNs, LPNs & Lab Techs that will provide staffing at NYCH+H's T2 testing & tracing sites	Learn how to manage COVID-19 specimen collections in Epic **Lab Test Specimen Collection Tip Sheet** https://share.nychhc.org/central/EpicTraining/TipSheets/Tip%20Sheets/Nurse/Ambulatory%20(Outpatient)/Tip%20Sheet%20Ambulatory%20COVID19%20Lab%20Test%20Specimen%20Collection%20v1%205-27-20%20Nurses%20Lab%20Techs.pdf	Tuesday 10:30 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=m54349adc8b9b3660daaf220391920f0a Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 474 203 777#
Out-patient Registration & Scheduling for T2 TESTING SITE	Any end-user that will be registering patients at NYCH+H's T2 testing & tracing sites	Learn how to register, schedule and check patients in from the DAR; Department Appointment Report, patients at NYCH+H COVID-19 testing sites	Tuesday 2 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t186c48873d545046d3d2e3d8702203de Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 247 3754#

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All Staff	Any Role – New to EPIC user	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Tuesday 10 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 479 905 023#
**Sustainable Training Classes**			
ASAP ED TECH	Medical ED Techs, PCAs, PCTs, CNAs, MAs	In this course, you learn the basics of Epic's ASAP Emergency Department software by tracking patients through common ED workflows. This course includes patient tracking tools, documenting using the tech narrator, task and specimen collection, notes, and procedures.	Tuesday September 15, 2020 12:30 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t37f2ec307ba76dcb10be945858e92d33 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 213 1227#
ASAP ED Provider	Medical ED MDs, PAs, NPs, Residents, Medical ED Physician Directors/Supervisors	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient.	Tuesday September 15, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tfd688b93e4c92d112b8562a42802fcf4 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 188 9164#
ASAP ED Psych/CPEP Provider	ED Psych/CPEP MDs, PAs, NPs, Residents, Psych ED/CPEP Physician Directors/Supervisors	In this course, you will learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, order entry, and dispositioning a patient	Tuesday September 15, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t5d07c11e592ef585dc27310e32ce1d81 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 700 5567#

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Ambulatory Provider	Outpatient Providers including NPs, Residents & PAs in non-OB/GYN, non-psych and non-surgical specialties, Scribes	Learn the basics of navigating Hyperspace, documenting office visits including documenting patient history and assessments, placing orders such as medications, immunizations and labs, writing progress notes, and patient instructions, and placing orders for patients that need to be admitted to hospital. You will also discover how to document an in-office procedure, how to document medications administered during a clinic visit and how to document clinic-collected specimens. You will learn how to capture charges for office visits and procedures performed during an office visit.	Tuesday September 15, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tfad5e0bfc2c21df36392700fadbe8f02 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 637 0535#
Ambulatory BH Provider	All clinicians, with the exception of nurses and PCAs, who work in an outpatient behavioral health department	Learn how to complete documentation for a Behavioral Health office visit, how to review and document important patient medical and psych history. We will also explore the different Behavioral Health assessment and tools (such as CSSRS, CAGE-10, FAGERSTROM, etc.) available to you in the system. The class reviews the available behavioral health note templates and how to use them, as well as how to document and update treatment and safety plans. You will also learn how to place medication, lab and procedure orders. The class also reviews how to document in the Blue Book for Chemical Dependency intake, assessments and follow-up. Additionally, you will learn how to capture charges for different types of offices visits and assessment.	Tuesday September 15, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t43a0adee0be880dcda66b482d6d46179 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 744 8529#
Ambulatory PCA	Patient Care Associates (PCAs) in Ambulatory clinics	Learn the basics of the Epic system, including how to room a patient, document patient-reported assessments and print After Visit Summaries. You will also learn how to document specimen collection for lab tests and document immunization history. Additionally, the course will teach you how to create and document telephone and letter encounters in Epic. This course is also designed to teach you how to schedule basic and advanced patient appointments, check-in and check-out patient appointments and understand how to use the Department Appointments Report (DAR).	Tuesday September 15, 2020 12:30 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t5e3d1bef0f15c6bba4206f67f34e13e0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 905 5819#
Beacon Oncologist	Oncologists, PA's and residents working with Oncology patients	In this course you learn the basics of oncology workflows including staging a patient's cancer and applying a chemotherapy treatment plan and basic Ambulatory workflows used in the Oncology departments. In addition, you learn modifying, treatment plans, converting treatment plans for admitted patients, and cumulative doses tracking.	Tuesday September 15, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=me81609c4bde91415a329c4256d884ce9 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 739 6805#

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ClinDoc Inpatient Unit Clerk	Inpatient Unit Clerks	This course covers patient movement within the facility, review patient information, scheduling an appointment document scanning and printing.	Tuesday September 15, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t64a61110987e5374dcd9f6c86bff0fee Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 182 0320#
ClinDoc Therapist	Physical Therapist, Occupational Therapist, Speech Language Therapist, Audiologists	This course covers patient list management, chart review, assessment documentation, care plans, patient education, team conference notes and filing charges	Tuesday September 15, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t13b805cd0f62d24b55ca939b2c733e60 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 364 6693#
ClinDoc Inpatient PCA/CNA	Inpatient PCA's, PCT's, CNA's, Techs or BHA's	This course covers patient list management, flowsheet documentation and work list tasks.	Tuesday September 15, 2020 12:30 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=te054092aff10e12721f5b24393d95135 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 825 3047#
ClinDoc Inpatient Specialty Ancillary	Rehab Psychologist, Creative Art Therapists, Rehab Social Worker, Addiction Counselors	This course covers patient lists management, chart review, flowsheet documentation, care plans, patient education and how to write notes	Tuesday September 15, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t4b3bf67c7f13b69c1bcc5e1e35520e84 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 652 6949#
OpTime Intra-Op RN	Intra-operative nurses: Circulator RNs, Scrub RNs	This course covers topics including operating room set-up and surgical procedures, how to document counts, staff, specimen collection, implants, equipment, intraoperative medication documentation, time out procedures, and patient prep. The class finishes with chart verification and the handoff to PACU.	Tuesday September 15, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=mf1760619cc1c0f89908961518ec2e4e0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 720 2753#
Orders Inpatient Provider	MD, DO, NP, PA	Learn how to complete office visit documentation. We will also work through a nurse-only visit, document immunization administration, and document clinic-administered medications using the MAR. We will learn how to document patient education, and explore the internal messaging system used within Epic, In Basket	Tuesday September 15, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tc775c3201e993f9ebe689bdac2ee1bc1 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 864 1969#

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Stork L & D PCA	L&D Patient Care Associates and CNA's	This course covers patient movement, patient lists views, chart review, flowsheet documentation and work list tasks.	Tuesday September 15, 2020 12:30 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=te695cfc5784f883aa024e51dc356ec88 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 109 9329 #
	Sessions Available On Demand			
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
	PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM			
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**

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Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**