H20 / Epic "Now Showing" for Wednesday September 16, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information

	Sustainable Training Classes			
	Intended Audience	**Description**	**Session(s)**	**Link**
ASAP ED Nurse	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	Learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration.	Wednesday September 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tb796a62e9fd0de74411f8697af1615c0 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 989 9049#
ASAP ED Psych/CPEP Nurse	ED Psych/CPEP RNs, ED Psych/CPEP Nurse Managers, ED Psych/CPEP Associate Directors of Nursing, ED Psych/CPEP Directors of Nursing	Learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration, results review, and dispositioning the patient.	Wednesday September 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=te567f91aef6a57c1a1cf03cee598f84b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 506 6352#
Ambulatory Nurse	RNs, LPNs and PCAs	In this course, you learn the basics of the Epic system, including how to room a patient and document patient-reported medications, and patient history. You will also learn how to result point-of-care tests. We will discover how to schedule a patient, how to document the collection of specimens in the clinic, and how to document telephone calls and patient letters	Wednesday September 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tf9eeabc74d8103a333bf1ba3e4a5f0a3 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 014 4724#

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Ambulatory Obstetrician	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	Learn how to complete documentation for initial and routine prenatal visits, including how to create a pregnancy episode, review relevant labs and document a bedside ultrasound. We will also explore how update obstetric history, and use other OB tools such as Dating, ultrasound documentation, and the pregnancy checklist. The course covers how place orders; including medications, labs, and immunizations, how to write a progress note, and how to document clinic-collected specimens.	Wednesday September 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t967685a378666994a0328dfcbc2a2fc9 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 876 9221#
Cadence Outpatient Scheduling & Registration	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers, HOD Front Desk, Schegistrar (Scheduler + Registrar) and Managers	Learn how to register a patient gathering all the required and recommended data. Canceling & Rescheduling appointments will be covered and we will introduce you to the Cadence Learning Home Dashboard where you can find Tip Sheets and other useful resources and materials. You will learn how to use the Department Appointments Report (DAR), check-in and check-out patient appointments and create Walk-In appointments. The "Fab 5" registration devices will be explained including how to collect payments and documents. MSPQ, RTE and MyChart will also be covered.	Wednesday September 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t20897862aa8c31a318887491f4d2f969 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 428 4727#
ClinDoc Inpatient Nurse	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, ICU Nurses, Oncology Nurses, Wound Care Nurses, IV Nurses.	This course covers starting your shift, documenting in flowsheets, document insertion and removal of LDAs, starting the care plans and patient education, admitting a patient from the ED, arriving a transfer patient and discharging a patient.	Wednesday September 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=td05146a7dc32a31308916e32a9001407 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 094 3260#
Grand Central 101 Hospital Registration	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions.	learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages.	Wednesday September 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t3ed3d6cf5b0acbf32d674dd16303f921 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 218 2836#

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Hospital Billing Customer Service & Self-Pay Follow-up	HB Customer Service employees and Supervisors/Manager; All Home Health Billing Staff and Supervisors/Managers	Learn how to view guarantor and account information in order to respond to guarantor inquiries, post a payment over the phone, create a payment plan, update guarantor demographics, change guarantors, and update coverage information.	Wednesday September 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t42a8cf8976bd7c64fb86c961254d2845 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 007 5747#
Order Inpatient BH Provider	MD, DO, NP, PA	This course covers the major workflows for inpatient providers (admit, transfer, discharge, and rounding) and also covers writing notes and placing orders.	Wednesday September 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=ta38f942a9581016555a1bf622418be24 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 353 0789 #
Stork L & D Nurse	L&D Registered Nurse, L&D Nurse Manager	This course covers patient views including the Grease Board, L&D Manager and Patient lists, patient movement, navigator and flowsheet documentation. This course covers documenting the delivery (vaginal and C-Section), medication administration, and blood documentation.	Wednesday September 16, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t99932dedef9e15de213a041318da2621 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 240 2259#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit

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	PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM			
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**