H20 / Epic "Now Showing" for Friday September 18, 2020

Support	The **NYC H+H Enterprise Service desk** is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information

Sustainable Training Classes			
	Intended Audience	**Description**	**Session(s)**	**Link**
Ambulatory Lab Tech	Inpatient and Outpatient phlebotomists and lab techs	Learn how to print lab labels, document the collection of specimens, and use Rover Mobile devices. We will also learn how to search the patient's chart to find lab orders if needed and how to release inactive orders in the system.	Friday September 18, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t51beaf9d6f39b69cf3cc9b400fc42b24 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 455 8662#
Cadence Cashier	Cashiers	Learn how to balance your Cash Drawer. Covered areas also include credit card authorization, resolve discrepancies and close your cash drawer and refunding POS payments.	Friday September 18, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=te1e09319feaec0343a54160cf9510905 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 571 2475#
Cadence Referral	Referral Managers**,** Referral Users and Referral Coordinators	Learn how to schedule referrals and work the referral workqueue. Covered areas include transcription, creating a referral record while scheduling and documenting insurance approval for referrals.	Friday September 18, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=td3096f8fdf00806642f0c08c36e25a22 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 122 5812 #
ClinDoc Manager Reporting Work Bench	Various Inpatient Managers, QI Staff	This class is for any Manager who needs to use, access and run reports. Students learn how to effectively use their Dashboard and find/access/run reports. Reporting Workbench, one of Epic's reporting tools, is taught and students learn how to run their own reports from Reporting Workbench	Friday September 18, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=tdaa5c9c7f956227df87f8fdfea79c754 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 943 7984#

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ClinDoc Inpatient Dialysis Nursing	Dialysis Nurses	This course covers patient lists management, checking their patient in for dialysis, Snapboard, Navigator and, assessment documentation.	Friday September 18, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=te5ca81eb48787024ebeb4dc5710a6c5f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 802 2516#
Cupid Non-Invasive Scheduler	Front desk and support staff who will schedule appointments for non-invasive procedures.	Learn tasks related to transcribing orders, scheduling appointments, registering patients and arriving patients to diagnostic cardiology departments.	Friday September 18, 2020 9 am	**Link:** https://hhc.webex.com/hhc/j.php?MTID=md67650af1521ddd23a1b2ea805f9ae8b Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 051 3398#
Grand Central Authorization/Certification Staff	Authorization/Certification Staff, HCI's	In this course you will learn how to find patients that need authorization or certification, and to enter benefit, authorization, and certification information for a patient.	Friday September 18, 2020 1 pm	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t3af3d386d6c22a6882a1e6a38ad4dc69 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 209 7560#
Grand Central Financial Counselor	Financial Counselors, HCI's and Utilization Review Staff	In this course you will learn the basics of navigating and using account maintenance and registration to update data related to a patient's account. You will also learn how to add Federal Poverty Level information and work with Pending Medicaid coverages	Friday September 18, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t148e674ba16b96264f93fe3538efad35 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 314 6933#

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Stork NICU/Mother Baby	Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses	This course covers admitting the baby, flowsheet documentation, medication administration, discharging both mom and baby.	Friday September 18, 2020 9 am	**Link:** https://hhc.webex.com/hhc/k2/j.php?MTID=t94570037b71f9bfdbae5b1668269e060 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 637 5511#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele-visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	**Link:** https://eits.it.training.nychhc.org/epic/amb_document_televisit
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICCADACC2020**
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING**
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via	**PeopleSoft ELM Course Code: HHCEPICIPRNACC2020**

			PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX**
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	**PeopleSoft ELM Course Code: HHCEPICACCICURN2020**