Support	The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information					
	Sustainable Training Classes					
	Intended Audience	Description	Session(s)	Link		
Ambulatory Nurse	RNs, LPNs and PCAs	In this course, you learn the basics of the Epic system, including how to room a patient and document patient-reported medications, and patient history. You will also learn how to result point-of-care tests. We will discover how to schedule a patient, how to document the collection of specimens in the clinic, and how to document telephone calls and patient letters	Monday September 21, 2020 9 am	Link:  https://hhc.webex.com/hhc/k2/j.php?MTID=tbbfaa5fc8cb56a162fb16d4e7910b964  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 814 6638#		
Ambulatory Obstetrics ,	RNs, LPNs and PCAs	Learn the basics of the Epic system, including how to room a patient being seen for initial and routine prenatal visits, documenting menstrual history, smoking status and OB History. Additionally, you will learn how to document pregnancy test results and create a pregnancy Episode. Document point-of-care prenatal urine tests, specimen collection for lab tests, write nursing notes and document OB patient education. You will also learn how to document administration of Rhogam, schedule OB ultrasound orders, and document telephone encounters	Monday September 21, 2020 9 am	https://hhc.webex.com/hhc/k2/j.php?MTID=t664a88a9f385cce3ce330fa3e97fe57e  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 548 6194 #		
ClinDoc Inpatient A	Adult Inpatient Nurses, All Inpatient LPNs, Dialysis Nurses, Pediatric Nurses, Nurse Managers, ICU Nurses, Oncology Nurses, Wound Care Nurses, IV Nurses.	This course covers starting your shift, documenting in flowsheets, document insertion and removal of LDAs, starting the care plans and patient education, admitting a patient from the ED, arriving a transfer patient and discharging a patient.	Monday September 21, 2020 9 am	Link:  https://hhc.webex.com/hhc/k2/j.php?MTID=t266627034213a2068b3e3d17367feb3c  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 180 1396 #		

Cupid Nurse/Documenter (Invasive &Non-Invasive)	Invasive & Non-Invasive RN	This course will orient cardiology nurses to documentation tools utilized for diagnostic exams performed with or without sedation, as well as the tools used for cases performed in the cardiac cath lab. Users will learn how to document a pre-procedure phone call, document pre and post-procedure information, and create the procedure log for invasive procedures.	Monday September 21, 2020 9 am	https://hhc.webex.com/hhc/k2/j.php?MTID=t1eb5f63862962be9ad5ace34059432dc  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 489 3573#
OpTime GI-Endo RN	All RNs working in Endo	This is a comprehensive course covering the basics of navigating Epic while following a complete GI patient workflow. These topics include pre, intra and post-procedure.	Monday September 21, 2020 9 am	https://hhc.webex.com/hhc/j.php?MTID=mb7cc15fec1fd80d3d463d92e6775cf40  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 670 7596#
OpTime Intra-Op RN	Intra-operative nurses: Circulator RNs, Scrub RNs	This course covers topics including operating room set-up and surgical procedures, how to document counts, staff, specimen collection, implants, equipment, intraoperative medication documentation, time out procedures, and patient prep. The class finishes with chart verification and the handoff to PACU.	Monday September 21, 2020 1 pm	https://hhc.webex.com/hhc/j.php?MTID=mb3b0107ac3f037aa8a6a47ce4ff4ffb1  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 957 9644#
Radiant RN	Invasive & Non-Invasive Radiology Nurses	Learn how to successfully navigate through the application to assist them in performing their daily tasks. Documenting various aspects of patient care associated with radiology procedures will be introduced, including Pre, Intra and Post Procedure Patient care, Orders, Medications, Contrast Administration, and Specimens.	Monday September 21, 2020 9 am	https://hhc.webex.com/hhc/k2/j.php?MTID=t2105122b217ac5d417363a8031f69abf  Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 378 1657 #

Sessions Available On Demand				
ephone	For any staff that will be calling patients with COVID- 19 test results	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time	Link:
Ambulatory Telephone Encounter	+		Click the link to launch the	https://eits.it.training.nychhc.org/epic/amb telephone encounters
Documenting Ambulatory Tele- Visits	Ambulatory Providers that will evaluate patients via the telephone	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	E-learning  Available any time  Click the link to launch the E-learning	Link:  https://eits.it.training.nychhc.org/epic/amb_document_televisit
		PeopleSoft ELM Class Offerings: The below offer	erings are ava	ailable via PeopleSoft ELM
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the outpatient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICCADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGCACCELEARNING
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPRNACC2020

Float RN	Local Training Coordinators can enroll the RN being floated to an ED	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU	Approximately 15 minutes long.  This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICACCICURN2020