



H20 / Epic “Now Showing” for Thursday September 24, 2020

Support	The NYC H+H Enterprise Service desk is available 24/7. Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and your contact information			
Sustainable Training Classes				
	Intended Audience	Description	Session(s)	Link
ASAP ED Nurse 200	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing	In this course, you will explore blood administration, documenting a code/trauma patient, results review, as well as dispositioning the patient.	Thursday September 24, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t1ab6ec4bcf4fbffd60ab393aad744a7e Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 678 6475#
ASAP ED Clerk	Medical ED Clerks, Psych ED Clerks	Learn how to arrive/mini-reg a patient, review the patient tracking tools, events narrator, consult tracking, transport requests, and schedule follow-up appointments	Thursday September 24, 2020 1 pm	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tc851bc3ed8a324be0c6e77873e51a20f Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 791 5283#
Ambulatory Ancillary	OUTPATIENT Social Workers, Dietitians, Audiologists, HIV Counselors, Genetic Counselors, Speech Language Pathologists, Health Educators and Nutritionists	Learn how to review patient information using Chart Review, how to open a patient encounter from the outpatient schedule (including encounters scheduled to another provider or resource), how to view important historical information from within a patient encounter, how to view and update the Problem List, how to add and associate a visit diagnoses, how to write a note using SmartTools, and how to document and associate charges.	Thursday September 24, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=ta010907256af14013c3649ecba1af824 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 312 6791#
Cadence Supervisor/Manager	Managers and Supervisors	Learn how to find reports, run reports and create reports. Users will also learn how to edit a provider’s schedule and Maintain Accurate Appointment Statics using EOD processing. Dashboards will be explored and we will take a closer look at Patient and Claim Edit Workqueues.	Thursday September 24, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t6cc5ad001de526b2b5cfedc444732c65 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 481 8660#




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Cadence Template Manager	Template Builders	Learn how to create and edit a Template for a provider or resource, as well as make changes to a template over time, make a change for a single day and how to edit slots.	Thursday September 24, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t3803649cf444a7a1aae3a64fe6e3be86</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 638 2632#</p>
ClinDoc Social Work	Inpatient Social Worker	This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan	Thursday September 24, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t5811684d078f76abaf02c448096ce28e</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 374 0845#</p>
ClinDoc Clinical Case Manager	Case Managers	This course covers patient lists management, chart review, centralized case management tasks, including utilization review, payor communications and third-party utilization management applications including front end denials/appeals and in basket.	Thursday September 24, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=ta723010da9c3510bd6d987615eef8e4e</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 312 3322#</p>
ClinDoc Inpatient Ancillary with Notes	Administrators and any other roles that need to access a patient’s chart and write a note	This course covers patient lists management, chart review and writing notes.	Thursday September 24, 2020 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=t281914ad03c61c978d611b17165f119e</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 765 9210#</p>
HIM ED/AMB Surge Coder	Any coder and their supervisors who work on outpatient accounts. This would include vendors such as PhyCare, as well as Gotham site coders	Learn how to access Simple Visit Coding Error Work queues to fix errors that are holding up billing on an outpatient clinic account. We will discuss navigating charts, physician queries and communication workflows	Thursday September 24, 2020 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/k2/j.php?MTID=te31fbaf4f31ca0e7c401a4e664756fb2</p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 763 7017#</p>

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Hospital Billing Insurance Follow-Up	HB Insurance Follow-Up employees and Supervisors/Managers; All Home Health Billing Staff and Supervisors/Managers	In this course, you will learn how to access accounts to follow up on outstanding insurance balances, resolve denials and payment variances, and resolve insurance credit balances	Thursday September 24, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t23f97f9388fe039526423b670995dda2 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 000 2635#
Orders Inpatient Surgeon	MD, DO, NP, PA	Learn through lecture and hands on exercises how to complete their surgical workflows in Epic. This includes pre-op, post-op to floor, post-op discharge. The course also reviews writing notes and placing orders.	Thursday September 24, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=tdce46c4ab27d4cb9f713d1703be38dfc Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 996 6943#
Radiant Technologist	Technologists within the Radiology/EEG/EMG/PFT/Sleep study departments	Learn processes that begin with transcribing and scheduling imaging exam orders, and for documenting the details of an imaging exam at the beginning and end of the exam. Activities will include the use of the Technologist Work List, Snapboard, and Ancillary Orders to facilitate these processes.	Thursday September 24, 2020 9 am	Link: https://hhc.webex.com/hhc/k2/j.php?MTID=t2689860976180b7cf720c5904db419a8 Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 599 0936#
Sessions Available On Demand				
Ambulatory Telephone Encounter	For any staff that will be calling patients with COVID-19 test results 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_telephone_encounters
Documenting Ambulatory Tele- visits	Ambulatory Providers that will evaluate patients via the telephone 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	Available any time Click the link to launch the E-learning	Link: https://eits.it.training.nychhc.org/epic/amb_document_televisit

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PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICADACC2020
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICGACCELEARNING
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit 	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICIPRNACC2020
Float RN	Local Training Coordinators can enroll the RN being floated to an ED 	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICPTOEDRNWEBEX
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU	On Demand via PeopleSoft ELM	PeopleSoft ELM Course Code: HHCEPICACCICURN2020