






## H20 / Epic “Now Showing” for Friday September 25, 2020

Support	The <b>NYC H+H Enterprise Service desk</b> is available 24/7. Call: 877-934-8442 or Email <a href="mailto:EnterpriseServiceDesk@nychhc.org">EnterpriseServiceDesk@nychhc.org</a> with a detailed description of the issue and your contact information			
<b>Sustainable Training Classes</b>				
	<b>Intended Audience</b>	<b>Description</b>	<b>Session(s)</b>	<b>Link</b>
ASAP ED Mobile Crisis	Mobile Crisis department	Learn how to find patient data, complete documentation, and close encounters.	Friday  September 25, 2020  1 pm	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/k2/j.php?MTID=t56fedd5b5c93d284303b878e3b6baeb1">https://hhc.webex.com/hhc/k2/j.php?MTID=t56fedd5b5c93d284303b878e3b6baeb1</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 160 753 1733#</p>
ClinDoc Manager Reporting Work Bench	Various Inpatient Managers, QI Staff	This class is for any Manager who needs to use, access and run reports. Students learn how to effectively use their Dashboard and find/access/run reports. Reporting Workbench, one of Epic’s reporting tools, is taught and students learn how to run their own reports from Reporting Workbench	Friday  September 25, 2020  1 pm	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/k2/j.php?MTID=tef57c115331f50ae682fa780ad701ee7">https://hhc.webex.com/hhc/k2/j.php?MTID=tef57c115331f50ae682fa780ad701ee7</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 568 9095#</p>
Grand Central Authorization/Certification Staff	Authorization/Certification Staff, HCI’s	In this course you will learn how to find patients that need authorization or certification, and to enter benefit, authorization, and certification information for a patient.	Friday  September 25, 2020  1 pm	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/k2/j.php?MTID=tf29988bbca11473af04a2bb9fff42437">https://hhc.webex.com/hhc/k2/j.php?MTID=tf29988bbca11473af04a2bb9fff42437</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 353 7939#</p>

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Grand Central Financial Counselor	Financial Counselors, HCI's and Utilization Review Staff	In this course you will learn the basics of navigating and using account maintenance and registration to update data related to a patient's account. You will also learn how to add Federal Poverty Level information and work with Pending Medicaid coverages	Friday September 25, 2020 9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/k2/j.php?MTID=tba8b4d3e371e9785ae3db57304ecda1f">https://hhc.webex.com/hhc/k2/j.php?MTID=tba8b4d3e371e9785ae3db57304ecda1f</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 498 4839#</p>
Radiant Front Desk	Front Desk and Schedulers within the Radiology/EEG/EMG/PFT/Sleep study departments	Learn the processes of transcribing, copying, scheduling, canceling and re-scheduling orders/appointments, as well as patient registration, check-in and walk-in. Activities will include the use of the Snapboard, Appointment Desk, and Ancillary Orders to facilitate these processes.	Friday September 25, 2020 9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/k2/j.php?MTID=t25c4f7d1452454f16eb20a4c36097789">https://hhc.webex.com/hhc/k2/j.php?MTID=t25c4f7d1452454f16eb20a4c36097789</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 671 8200#</p>
Stork Inpatient Obstetrician	Obstetricians, Gynecologists, other providers; Midwives, Residents, NPs & PAs in OB/GYN departments	This course covers inpatient list views, triage and admitting, transferring and discharging the patient, orders, writing notes and placing pre-op orders.	Friday September 25, 2020 9 am	<p><b>Link:</b></p> <p><a href="https://hhc.webex.com/hhc/k2/j.php?MTID=t89e381d9c9c45da4e33b53716d34b80c">https://hhc.webex.com/hhc/k2/j.php?MTID=t89e381d9c9c45da4e33b53716d34b80c</a></p> <p>Audio: call in number: 1-844-621-3956 United States Toll Free Meeting number (access code): 172 572 5620#</p>
<b>Sessions Available On Demand</b>				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	This session is for any staff that will call patient's COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p><b>Link:</b></p> <p><a href="https://eits.it.training.nychhc.org/epic/amb_telephone_encounters">https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</a></p>

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Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time Click the link to launch the E-learning</p>	<p><b>Link:</b> <a href="https://eits.it.training.nychhc.org/epic/amb_document_televisit">https://eits.it.training.nychhc.org/epic/amb_document_televisit</a></p>
<b>PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM</b>				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling &amp; registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas:</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICADACC2020</b></p>
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICGACCEARNING</b></p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p> 	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units:</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICIPRNACC2020</b></p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> 	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICTOEDRNWEBEX</b></p>
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> 	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p>	<p>On Demand via PeopleSoft ELM</p>	<p><b>PeopleSoft ELM Course Code: HHCEPICACCICURN2020</b></p>